

Day Pass Policy

Sandals, Beaches and Grand Pineapple Resorts would like to invite our valued professional travel agents visiting any of the Caribbean islands on which our resorts are located, to experience firsthand and learn about our Luxury Included® resorts by taking a tour through our Day Pass program at any one of our properties located in Jamaica, Bahamas, St. Lucia, Antigua, Grenada, Barbados and Turks & Caicos.

To request a Day Pass (preferably 5 business days prior to arrival), please visit the 'Commonly Used Forms' tab under 'Sales Tools' on the Travel Agent Portal. The request form is accompanied by the **Sandals Resorts, Beaches Resorts and Grand Pineapple Resorts Code of Conduct for Travel Agents**. Both forms must be completed and signed for each resort being visited and returned, along with a copy of your IATAN card, via fax to Inside Sales at 305-663-4355 or via email insidesales@uvi.sandals.com for processing. No requests will be approved without the required, proper Travel Agent identification.

As the purpose of the Day Pass is to experience and learn about our resorts, please note that a resort tour is **MANDATORY** for all visiting professional travel agents. Upon arrival at the resort, please present a printed copy of your Day Pass confirmation at the front desk for check-in. At that time, an imprint of your credit card will be kept on file until the tour is completed. This is solely for the purpose of ensuring that the tour is completed by all professional travel agents. If the tour is not completed, the full price of the day pass will be charged to your card upon your departure.

The Day Pass will provide full privileges while on property for the agent and one guest. If traveling with any additional guests requesting a Day Pass, these may be purchased upon arrival at the Sales Office or front desk. Although these additional passes cannot be purchased prior to the visit, please notify Inside Sales of these guests so that the Sales Manager on property can be notified. Inside Sales can also provide pricing on these Day Passes. Please note that without advance notification to Inside Sales and/or the Sales Manager on property of any additional guests, the General Manager has full discretion to deny purchase of these day passes based on occupancy at the resort at time of arrival.

If you have any additional questions on the Day Pass policy and the approval process, or if you possess identification other than an IATAN card, you can always reach out to your local Business Development Manager or call Inside Sales at 1-800-48-SPECIAL (487-7324) for further instructions.

June 17, 2015

