



*The Luxury Included<sup>®</sup> Vacation*

## FACILITIES FOR THE PHYSICALLY CHALLENGED

Resort	No. of Rooms for Physically Challenged	Bathroom Facilities	Restaurants Accessible by wheelchairs	Activities	Wheelchair(s) available	General
SMB	<p>4 rooms; These rooms are two (2) on the Palms Building on the 2nd floor (keep in mind that we have an elevator now). One is a Club Level GBT- (Beachfront Grande Luxe Club Level Junior Suite w/tranquility soaking tub) while the other is a Butler OBT-(Beachfront One- Bedroom butler suite w/tranquility soaking tub). The other two (2) rooms are on the Seagrapes building on the 2<sup>nd</sup> floor: One is a Luxury Level OLX – (Crystal Lagoon Honeymoon Oceanview Luxury room w balcony tranquility soaking tub) while the other is Butler OL1B – (Crystal Lagoon Honeymoon Oceanview one bedroom Butler suite w/balcony tranquility soaking tub)</p>	<p>Both rooms were tailored to provide complete comfort for these guests. They feature a lower bed, a lower bathroom counter and mirror, roll in shower with hand held portable shower head.</p> <p>Benches can be provided on request.</p> <p>The public restrooms in the lobby have been tailored to accommodate persons who are physically challenged.</p>	<p>All <b>except</b> Cucina Romana.</p>	<p>No specific activities</p>	<p>1 Beach wheelchair and 5 regular wheelchairs are available. No crutches available.</p>	<p>Beach is accessible to the physically challenged.</p>

Resort	No. of Rooms for Physically Challenged	Bathroom Facilities	Restaurants Accessible by wheelchairs	Activities	Wheelchair(s) available	General
<b>SRC</b>	2 rooms. There are 2 1B that have wheelchair level peepholes and lowered night latches.	Doors are wide enough for wheelchairs and shower benches, grab rails, extended shower head, and raised toilet seats are in both rooms. Additionally, the rooms have lowered faucets/sinks and roll-in showers for wheelchairs.	The Regency Suite Eleanor's Le Jardinier The Cricketer's Pub Mariner's Beach Grill Bella Napoli Tea Room	No specific activities	1 Beach wheelchair and 2 regular wheelchairs are available. 2 pairs of crutches, 3 walkers and 1 walking stick are also available upon request.	The resort is very "physically-challenged" friendly. It has minimal amounts of elevation changes, enabling wheelchairs and scooters to have access to all areas on the resort (including the beach) via walkways and ramps where necessary. Access to the Private Offshore Island & Over-the-Water-Villa and Bungalows is difficult for the physically challenged as this involves getting in/out of boats.
<b>SGO</b>	None of our main room doors are wide enough to accommodate wheelchairs. However, ramps can be built to allow access to some Villa category rooms through double patio doors.	Bath bench and handheld shower can be provided	Very challenging. Vista Gourmet/Sky Terrace and Reef Terrace restaurants that is easily accessible.	No specific activities	The resort has 8 wheel chairs overall. 1 wheelchair at the Riviera nurse's station; 1 wheel chair at the Great House nurse's station; 2 wheelchairs at the Rivera lobby; 2 wheelchairs at the Great House lobby. 1 wheel chair at the Kimonos restaurant and 1 wheelchair at the EHS Office. 6 standard size crutches available upon request.	This resort is not suitable for people in wheel chairs or those who have difficulty with stairs. Access to the Beach is via a bus to the Ochi Beach Club or via stairs to the Riviera Seaside beach.
<b>SRP</b>	2 rooms (PRR) that can accommodate persons in wheelchairs.	Wheelchairs can enter bathrooms. Bathtubs have handrails.	The Terrace	No specific activities.	2 regular wheelchairs, 1beach wheelchair and 2 sets of crutches available on request.	Resort not conducive to the wheelchair bound as there are steps leading to the beach, the pool and the French Restaurant.
<b>BBO</b>	2 Premium category (PD) rooms. Bedroom access doors are wide enough to accommodate a regular wheelchair.	Bench, hand rails, adjusted faucets and raised toilet seat. Room does not have standing shower to accommodate wheelchair however a shower stool is provided for the bathtub. Bathroom door is wide enough to accommodate a regular wheelchair.	Bayside BBQ Park The Venetian	No specific activities	1 beach wheelchair. Regular wheelchair available for short-term use. 1 pair of crutches available. Motorized scooters also available for rent at a cost of US\$100.00 per day with a deposit of US\$600.00 (which is returned once there are no damages), US\$70.00 delivery and pick fee.	Beach is accessible to the physically challenged.

<b>SWH</b>	2 <b>IWJS</b> rooms on the 1 <sup>st</sup> floor of the Italian Village and 2 <b>IGB</b> rooms on the 2 <sup>nd</sup> & 3 <sup>rd</sup> floor. However, all room doors are wide enough to accommodate wheelchairs.	On request, shower bench and extended shower head available. Bathrooms in physically challenged rooms have rails and the vanity area/faucets allow for wheelchairs to pull up directly to the basin.	All restaurants are accessible to the physically challenged.	No specific activities	5 Regular and 2 beach wheelchairs are available for our guests' use. 2 pairs of crutches available.	Beach is accessible to the physically challenged. Casablanca / Martini bar and Latitudes bar are <b>not accessible</b> by wheelchair
<b>SNG</b>	Six (6) rooms:  4 WB rooms – 1 <sup>st</sup> floor, beach side of the Paradise Beachfront Village (built-in ramps at front door; none at slide door facing beach – additional ramp can be provided upon request)  1 LX – 1 <sup>st</sup> floor, garden side of Coconut Cove (Caribbean Beachfront Village) - entrance not raised  1 WGBT – 1 <sup>st</sup> floor, beach side of Bamboo Grove (built in ramp at pathway to door) – door entrance 2 inches high  All have doors wide enough to accommodate wheelchairs.	Wheelchairs can enter shower stalls; grab bars next to toilet and in shower stalls; lowered sinks. Upon request, benches and raised toilet seats can be provided.	All restaurants can accommodate physically challenged persons.  Barefoot by the Sea (restaurant in the sand) – no beach wheelchair necessary; regular wheelchairs can be used to dine at a table along the sides)	No specific activities	One (1) 1 Beach Wheelchair and five (5) regular wheelchairs available upon request.  Guests normally rent Motorized Scooters on their own or travel with them. No crutches available.	Almost all of the resort grounds are wheelchair accessible, with most of the land being flat.  Three of our buildings have elevators: The Crystal Lagoon Village – giving access to all Swim-Up Suites (1R) and Penthouses (P1); The Coconut Cove and Bamboo Grove (garden side) – provides access to 32 of our 36 LX rooms and 4 of the 16 1B (2 story loft suites). The Millionaire Suites (RJ) have limited wheelchair access – no ramps but no steps at entrance; portable ramp can be requested. No access to Penthouse Millionaire Suites as they are only accessible by a flight of stairs. A few rooms on beach side of Coconut Cove and Bamboo Grove have limited access (no steps at entrance). These oceanview club level rooms and butler suites are entered via 3-4 steps (WGBT) or a flight of stairs (GBT & 1B). The HB rooms on the Paradise Building are also only accessible by stairs. Half of our HS rooms are on ground floor (no ramp but low step at entrance) while half are on the second floor with only stairs to access them.  Beach is accessible to the physically challenged.
<b>BNG</b>	7 rooms (1 <b>WBCD</b> , 1 <b>GLK</b> , 1 <b>W2BG</b> , 1 <b>W1BG</b> and 3 <b>GLD</b> ) have access doors and bathroom doors wide enough to facilitate wheelchairs	Shower rails, handles by toilets, free standing sinks that wheelchair can glide up to. No roll-in shower but shower seat and bath wand available.	All <b>except</b> The Venetian	No specific activities	3 Regular and 3 beach wheelchairs are available. 1 pair of crutches available upon request.	Beach is accessible to the physically challenged via the beach wheelchair.

Resort	No. of Rooms for Physically Challenged	Bathroom Facilities	Restaurants Accessible by wheelchairs	Activities	Wheelchair(s) available	General
<b>GPN</b>	None	Nothing specific	Orchid Terrace	No specific activities	1 wheelchair available on request	Beach is accessible to the physically challenged. One (1) bath stool available upon request
<b>SEB</b>	3 rooms ( <b>WOJ, HJS &amp; OJ</b> ) specifically tailored for the physically challenged.	Benches, faucet height adjusted, wheelchairs can go into shower stall, handle bars in shower, lowered bathroom counters and bars around the toilet	All restaurants can accommodate physically challenged persons.	No specific activities	2 regular wheelchairs available for guest use. 1 beach wheelchair available.	Beach is accessible to the physically challenged.
<b>SRB</b>	5 rooms ( <b>WJS</b> ) have doors wide enough to accommodate wheel-chairs.	Rails are in bathrooms and all rooms have teak benches in the bathrooms. Of the 5 rooms, three (3) of them have shower stalls that will allow for the wheel- chair to roll in while two (2) have tubs.	All <b>except</b> Royal Café and Schooners.	No specific activities	1 beach wheelchair and 3 regular wheelchairs are available.	Windsor Beach is accessible as there is a ramp leading down to it. Access to the Offshore Island is difficult for the physically challenged as this involves getting in/out of the boats.
<b>BTC</b>	2 Caribbean Premium ( <b>PK</b> ), 1 French Village Walkout ( <b>FWK</b> ) and 1 Key West ( <b>CPG</b> ) Grand Luxe Concierge Room. (Caribbean Village) with lowered beds, closets where safe and clothes storage facilities are lowered and steps if needed	Roll in shower, rails in bathrooms, extended shower head, raised toilet seats and steps if needed. Bathroom door opens inward and can accommodate wheelchair.	All restaurants are wheelchair accessible except for Sky (located upstairs) and Barefoot which is located on the beach. A beach wheelchair would have to be used and these are subject to availability.	No specific activities	8 regular wheelchairs and 2 beach wheel-chairs are available. A wheelchair deposit of US\$100 is required. Motorized scooters also available for rent at a cost of US\$25 or \$50 per day and a one-time deposit of US\$600	The resort is fully wheelchair accessible with access to the beach and ramps all around. Also, all hotel room doors and bathrooms doors can accommodate a regular wheelchair.
<b>SAT</b>	2 Mediterranean Club Level Suites ( <b>VS</b> ) specifically (Rooms 7310 and 7311), strategically located for physically challenge accessibility.  In addition, all rooms and bathroom doors are wide enough for wheelchair access.	Lowered bathroom features including door handle and towel racks. <ul style="list-style-type: none"> <li>Lowered door handle and towel racks</li> <li>Lowered light switches</li> <li>Wide bathroom door</li> <li>Roll-in Shower</li> <li>Shower Bench</li> <li>Grab Bars in bathroom</li> <li>Toilet Seat Raiser (on request)</li> </ul>	<ul style="list-style-type: none"> <li>Mario's</li> <li>Drunken Duck</li> <li>Eleanor's</li> <li>Bayside</li> <li>Bella Napoli - Pizzeria</li> <li>Café de Paris</li> <li>Barefoot by the Sea</li> <li>Court Yard Bistro</li> </ul>	No specific activities	4 regular wheelchairs and 2 beach wheelchairs are available for our guests use.	The entire resort and the beach is accessible to the physically challenged.  There are also two wheelchair accessible taxi services available on island: <ul style="list-style-type: none"> <li>Carries one wheelchair plus two guests</li> <li>Carries up to four wheelchair plus passengers</li> </ul>
<b>SBR</b>	Three ADA rooms, there is 1 ADA room available in these 3 room categories <b>JP, WJPL</b> and <b>1SUP</b>	ADA rooms have wheelchair accessible shower with grab bars next to the toilet and shower; shower benches are available upon request. Bathrooms have extended shower head; lowered bathroom features have towel racks, faucets and sinks.	All restaurants are wheelchair accessible.	No specific activities	Same as SBD - 10 regular wheelchairs and 6 beach wheelchairs (shared between resorts). 1 pair and 1 single crutch available upon request.	Beach is accessible to the physically challenged.

<b>SBD</b>	3 rooms (2 <b>LX</b> and 1 <b>SLX</b> ) can accommodate persons in wheelchairs.	Entry and bathroom door 3' wide Shower opening 3' 2" wide Shower is wheelchair accessible Shower mixers at 3' 8" high Grab bar on three shower walls Magnifying mirror at 4' 1" Entry door has two peep holes Vanity height at 34" Grab bar in toilet cubicle 5' diameter turning circle.	Portofino Merry Monkey Dino's Pizzeria Café de Paris Bombay Club Butch's Chophouse The Bayside The Mariner Seaside Grill Schooners Soy Kimonos	No specific activities	10 regular wheelchairs and 6 beach wheelchairs (shared between resorts). 1 pair and 1 single crutch available upon request.	Beach is accessible to the physically challenged.
<b>SLS</b>	None; however, guests can be accommodated in ground floor Lover's Lagoon Village, Italian Village, Rondavals and some Riverpool Suites.	Not all the showers are wheelchair accessible and there are no supporting rails to provide assistance. There is no other specific infrastructure installed.	<ul style="list-style-type: none"> <li>• Dino's Pizzeria</li> <li>• Café de Paris</li> <li>• Neptune's</li> <li>• Butch's Chophouse</li> <li>• Soy</li> </ul>	No specific activities	2 wheelchairs are available for guest use. Crutches available at the medical center for an additional fee. ***Medical center not owned or operated by the resort***	Resort is slightly hilly in Pink Gin Village making wheelchair access challenging even with two elevators. Beach is accessible to the physically challenged by beach wheelchairs.
<b>SLU</b>	None; however, guests can be accommodated on the 1st and 2nd floors of the Esperance and Choiseul Buildings in the following categories: <b>CBW, WEBT, HOW, WJST, EBT, LO, HL, BL(2<sup>nd</sup> floor of Choiseul building) and LP (2<sup>nd</sup> floor of the Esperance building)</b>	Wheel Chair is able to access the bathroom; however not much space available in bathroom for maneuvering.	Restaurants <b>are not</b> accessible via wheelchair	No specific activities	3 wheelchairs available for our guests' use. 3 pairs of crutches available upon request and 2 pairs available for sale.	Beach is accessible via walkway at Watersports and Spa.  This resort is not friendly for those in wheelchairs.
<b>SHC</b>	Two <b>WGLT</b> rooms are specifically equipped for physically challenged individuals. This includes access for wheelchairs at the front door and the bathroom	Wheelchair access to the shower along with a stool and railing in the shower and railings near the toilet	Bayside Kelly's Dockside Beach Bistro Kimonos Soy Mario's	No specific activities	3 regular and 1 beach wheelchair available for guest use. 1 pair of crutches available upon request.	Beach is accessible via walkway at Watersports Department.

SGL	1 ADA room on resort (1 DL). However all room doors are wheelchair accessible.	ADA rooms have wheelchair accessible shower with bath bench and grab bars, adjustable shower heads, cushioned back support, grab bar in the washroom and lower light bulb switches	Olde London Pub Gordon's Bayside Toscanini's Pizzeria Josephine's Mariner's Grill Bombay Club Kimonos Soy	No specific activities	4 regular wheelchairs. 1 beach wheelchair available on resort. 4 pairs of crutches available upon request and 3 pairs for sale.	Beach is accessible to the physically challenged. Ramps are usually provided to access the Rondovals and OWB rooms as needed.
-----	--	--	--	------------------------	---	---