

# LETTER FROM THE CHAIRMAN



# Gordon "Butch" Stewart

My family and I were born and raised in the Caribbean, and have been swimming, fishing, and living the island life here for generations. Days were spent immersed in crystal-clear waters. Water is medicinal, after all, soothing the body and healing the soul. The evenings that followed were full of laughter and relaxation. That's what the Caribbean is all about. For as long as I can remember, I've wanted to share the beauty and wonder of this special place we call home. Proudly, Sandals® Resorts has done just that, by creating the rare combination of an authentic Caribbean holiday with all the luxury of a world-class, five-star resort—where the best of everything is always inclusive, all the time, anytime. The Caribbean is our home. Come share it with us.

All that's good,

Hon. Gordon 'Butch' Stewart, OJ, CD, Hon. LLD Chairman, Sandals & Beaches® Resorts



With 19 Luxury Included® Sandals and Beaches Resorts across eight islands, nobody knows the Caribbean better than us. Take Jamaica for starters: with reggae, rum and the Jamaican spirit at the heart of its roots, this warm and friendly island is among the most enchanting in the Caribbean. Prized for its majestic Piton Mountains, Saint Lucia boasts a drive-through volcano and a National Rain Forest Reserve that has captured the hearts of many. Antigua is famous for having 365 beaches, one for every day of the year, so you're guaranteed to find your own secluded nirvana. Boasting some of the world's most spectacular cays and coves scattered across crystal turquoise waters, the **Bahamas** is steeped in British Colonial history with a vibrant Caribbean ambiance. Grenada, the "Island of Spice," is a mesmerising destination with some of the most incredible natural wonders in the Caribbean – from stunning waterfalls to lush rainforests and wonderful mountain lakes. For an island rich in culture, and personality, Barbados has it all. With its stunning natural beauty and long tradition of hospitality, it's no wonder jet setters love this Caribbean paradise. For everyone who has dreamed of getting away from it all and finding a tropical hideaway far removed from all the hustle and bustle of life – Turks & Caicos is a true island escape





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FOR OUR BEST AND MOST UP-TO-DATE OFFERS & PRICES CONTACT US TODAY (Refer to the back cover for our contact details)









With more quality inclusions than any other resorts on the planet, a Sandals Luxury Included® holiday is an incomparable showcase of quality, choice, and welcoming hospitality. Discover the standards by which every other all-inclusive resort is measured, anywhere in the world. Sandals includes land & water sports, such as the Caribbean's most comprehensive scuba diving programme\*, and unlimited rounds of golf with complimentary green fees^. Enjoy more dining choices at up to 16 gourmet restaurants per resort serving world-class culinary concepts by chefs from around the globe. Endless pours of premium brand spirits and Robert Mondavi Twin Oaks® wines are served at up to 11 bars per resort. We also include the Caribbean's most luxurious accommodation, some with personal Butler Service. It's all inclusive. All the time. Anytime.

\*Free for certified divers. Two dives per day. ^Unlimited play is included for all guests in Jamaica and at Sandals Golf Club at Sandals Regency La Toc. Green fees are included at Sandals St. Lucia Golf & Country Club when staying a minimum of 6 nights. Unlimited play at Sandals Emerald Bay in Great Exuma, Bahamas is included for butler-level guests only. All other guests can play 2 rounds free as part of current "2 Rounds Free" offer. Offers are subject to change and can be withdrawn at any time. Mandatory caddies or carts at cost.

# **AWARDS & RECOGNITIONS**

Trusted
Service
Awards
\*\*\*\*\*
feefo

The independent trusted ratings and reviews platform has awarded Sandals Resorts for its outstanding customer service throughout 2016, demonstrating the company's incredible commitment to the highest standards of quality and satisfaction.



Did you know...? Sandals Resorts has been recognised as one of Britain's strongest brands 10 years in a row.



Sandals didn't invent the all-inclusive concept, but we've perfected it. For over two decades, we have been voted the World's Leading All-Inclusive Resorts, placing Sandals leagues above any other all-inclusive resort for couples.











# WE INCLUDE WHAT OTHERS DON'T:

A Sandals Luxury Included® holiday gives you everything you'd find at any five-star luxury resort. The only difference is that, at Sandals, it's all inclusive, all the time, anytime.

# BEST CARIBBEAN BEACHES

Nobody knows the islands better than us—which is why our resorts are always set on the best beaches.



With up to 16 restaurants per resort, dining is an extraordinary culinary experience at Sandals. Chefs from around the world create innovative cuisine with a fusion of the freshest ingredients and the most exquisite flavours, and it's all inclusive, all the time.

Only Sandals Resorts includes premium spirits—24/7, always unlimited—at piano bars, beach bars, rooftop bars, pubs, night clubs, and even swim-up pool bars.

# ROBERT MONDAVI TWIN OAKS® WINES INCLUDED

Unlimited pours of six varietals of Robert Mondavi Twin Oaks® wines selected for Sandals guests.

# LAND & WATER SPORTS

Sandals includes more land and water sports, including instructors and top-quality equipment, than any other resorts.

Voted one of the top five dive operations in the Western Hemisphere by PADI. It's included with top-of-the-line equipment.

Sandals offers golf with complimentary green fees at our splendid 18-hole course in Jamaica, both our executive 9-hole and 18-hole courses in Saint Lucia, and our Greg Norman-designed golf course in Great Exuma, Bahamas for butler-level guests.

# LUXURIOUS & UNIQUE ROOMS & SUITES

Boasting the most creatively designed suites in the Caribbean, with unique features like pools in the sky and private outdoor Tranquility Soaking Tubs™ for two.

# • BUTLER ELITE SERVICE IN TOP-TIER SUITES

Our butlers, trained by the Guild of Professional English Butlers, provide guests in top-tier suites with personalised attention.

# • FREE® TROPICAL WEDDING

Stay for three nights or more and your wedding is free.

# NIGHTLY ENTERTAINMENT

Celebrate with parties on the beach, around the pool, around

# EXCLUSIVE OFFSHORE ISLANDS

Only Sandals includes two holidays for the price of one with exclusive island adventures in Jamaica and the Bahamas, offering pools, beaches, Zen gardens, restaurants, Red Lane® Spa escapes\*, bars, and entertainment.

# • TIPS, TAXES AND SANDALS TRANSFERS\* ARE INCLUDED Sandals Luxury Included® Resorts, is all inclusive, all the

time— even the tips, taxes, and Sandals transfers.













































Ocean breezes. Turquoise waters. Swaying palm trees. This really is the ultimate tropical paradise! Sandals Resorts are located on seven of the most gorgeous islands in a region famous for its endless powdery, white-sand expanses, exquisite turquoise waters and romantic sunsets. Each resort is situated on the calm side of the island, where offshore reefs protect the beaches to create serene, clear waters perfect for swimming, boating, and water sports – or just soaking up the Caribbean sun – and westerly facing views offer the best sunsets. From Jamaica's warm reggae pulse to the Bahamas' sophisticated beat, and from Saint Lucia's volcanic majesty to Antigua's exotic allure, each beach is as beautiful and unique as the Luxury Included® resorts that are situated on them.



Nobody knows the islands better than us - which is why our resorts are always set on the best beaches.









Renowned the world over as the resorts made for love, Sandals Resorts has created suites so exotic and so romantic they had to be called Love Nest Suites®. Whether high on a cliff-top overlooking the sea, ensconced at the edge of a flowing pool, or right on the beach, these suites are considered the most unique in the Caribbean. Some of these sanctuaries offer secluded plunge pools, whilst others have infinity-edge pools and spectacular 180-degree views. Each Love Nest Suite® comes with a personal Butler for the ultimate in personal pampering.

The newest addition to our Love Nest Suite® collection is our Over-the-Water suites, available at Sandals Royal Caribbean and Sandals South Coast in Jamaica, and Sandals Grande St. Lucian in Saint Lucia. Hovering above turquoise seas, these suites  $feature \textit{``sea-through'' glass floors to enjoy the waters below, a Tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two, an over-the-water hammock, a tranquility Soaking Tub^{\text{\tiny{TM}}} for two tran$ sun deck, and an outdoor shower. Our villas also include a private infinity pool.

# ALL LOVE NEST SUITES® INCLUDE







# Tranquility Soaking Tub at Sandals Royal Barbados







We have thought of everything to make your room or suite a dreamy romantic retreat. Surrounded by uncompromising comfort and world-class luxuries, you may have trouble deciding what resembles paradise more — our indulging accommodation, or our pristine Caribbean beaches. Our accommodation offers every conceivable luxury transforming your stay into a personal heaven. In bathrooms where free-standing tubs range from modern interpretations of a claw foot to solid marble tubs floating on beds of river rocks, extravagance takes on a whole new meaning. Sandals also offers a myriad of Tranquility Soaking Tubs™ designed for two, where you can ease your cares away and unwind together. From oval-shaped lounging tubs on balconies, to stone carved round tubs in spa-style bathrooms, our luxurious freestanding Tranquility Soaking Tubs™ offer the utmost in relaxation — right in the comfort of your suite.



Sandals offers the Caribbean's most innovative and luxurious rooms and suites.

# ACCOMMODATION INCLUDES:

- Luxurious solid mahogany furnishings
- King-size bed with plush
  mattress
- Pillow monu
- Air-conditioning
- Flat-screen LED TV with cable
- Retrigerator with local beer, Robert Mondavi Twin Oaks<sup>®</sup>
- Spa style bathrooms
- Private bath and/or shower
- Red Lane<sup>®</sup> Spa bath amenit
- Electronic in-room sate
- Talanhana

- Iron and ironing board
- Coffee maker with blend of Jamaica Blue Mountain coffee
- Services of bellman
- Free resort-wide Wi-F
- Troom sale Tree reserrance

Italian Swim up Bi-Level 1 Bdrm. Butler Suite w/Patio
Tranquility Soaking Tub at Sandals Grenada

# TOP-TIER SUITES INCLUDE **UTLER** SERVICE



Butler Service at Over-the-Water Private Island

BUTLERELITE

# **BUTLER SERVICE** IN TOP-TIER SUITES INCLUDES:

English Butlers

Sandals' bespoke Butler Elite service provides guests staying in top-tiered suites with flawless personalised attention. Our unprecedented resort Butler Service provides our most discerning guests with an unimaginably supreme standard of service and luxury, where your every need is awaited. Your personal Butler is trained in accordance to exacting standards by the Guild of Professional English Butlers, which provides Butlers and valets to nobility, including royalty and heads of states, and celebrities worldwide. Sandals Butlers are trained to anticipate our guests' needs and create lifelong memories with individual touches.









A place overflowing with extraordinary privileges, unique experiences, and exceptional service for concierge guests of Sandals Resorts. Extravagance is blended with remarkable amenities that completely redefine genuine hospitality and allow guests to enjoy one-on-one service and complete relaxation in the comfort of a stylish lounge. Club Sandals concierge offers exclusive opportunities to Club Sandals guests and the best recommendations for discovering all that Sandals has to offer.

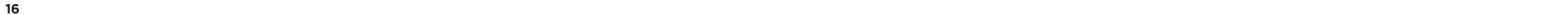
# CLUB SANDALS INCLUDES:

- In-suite bar stocked daily with Robert Mondavi Twin Oaks® wines, premium spirits, soft drinks, juices and water

# **CLUB SANDALS LOUNGE INCLUDES:**

- Assorted tea selection, blend of Jamaica Blue Mountain coffee, espresso and cappuccino
  Kindles available









At Sandals Resorts, guests have the opportunity to discover and experience new and diverse cuisines every day. Our 5-Star Global Gourmet™ dining programme offers up to 16 specialty restaurants per resort, each boasting a menu prepared by chefs professionally trained in a specific culinary style. With such variety, the hardest decision to make at Sandals Resorts is where to dine. Plus anytime dining at Sandals accommodates your desire to eat what you want, when you want, as it's all inclusive, all the time, anytime.

# 23 TYPES OF INTERNATIONAL CUISINES:

- Southern American

- Caribbean Traditional
- Indian

- Classic French Southwestern
- French Brasserie Grilled Specialties
- French Patisserie Mediterranean International
- British Pub Fare Seaside Grills Asian Fusion

# PROUDLY SERVING A BLEND OF

The world's finest and most sought-after coffee beans are grown on the misty slopes of Jamaica's soaring Blue Mountain range. A blend of Jamaica Blue Mountain coffee is brewed fresh and served complimentary at al Sandals Resorts. Only the best for our guests.













# The drinks are on us. Always included and unlimited.

Sometimes you just want to let loose and have a great time, and nobody knows how to party like Sandals (it must be the reggae in us!). There are parties around the beach, around the pool, and around the clock. By day, leisurely swim-up bars and beachside divans invite you to indulge in rum concoctions. By night, go bar hopping or dance barefoot under the stars to the exotic rhythms of island music. At Sandals you can order any drink, any time you want, without worrying about the tab – because even the very best premium spirits, like Johnnie Walker Black and Appleton Estate Jamaica Rum, are always on the house and available at up to 11 bars per resort.

At Sandals South Coast in Jamaica, we have designed a first-of-its-kind bar exactly where it should be – directly over the ocean! With 360° ocean views and cooled by the sea breeze, Latitudes° Overwater Bar is the perfect place for high-spirited gatherings and sunset cocktails. We're not only the innovators of over-water bars; we also have the first Speakeasy bar in the Caribbean. Be sure to make a stop at the Rabbit Hole at Sandals Ochi Beach Resort in Jamaica and be transported back to the 1920s.









# EXCLUSIVE TWIN OAKS® WINES BY ROBERT MONDAVI ALWAYS INCLUDED

Only Sandals Resorts includes Robert Mondavi Twin Oaks® wines. With six varietals to choose from, selected for Sandals, guests can savour an endless pour of the best wines at every meal and at every bar.

- Cabernet Sauvianon Pinot Gr
- Chardonnay
- Sauvignon blan
- Shiraz















# More quality land sports than any other resorts on the planet.

From tennis and racquetball to beach volleyball and basketball, it's all here—even more leisurely activities like bocce ball and billiards. If it's tennis you want, the score is always love at Sandals. Our courts are lit for night play, and some even offer stadium seating for professional matches. And our exclusive Red Lane® Fitness Centres are complimentary and offer state-of-theart equipment and instruction. Work up a sweat with elliptical machines, stair climbers, exercise bikes, treadmills, free weights and Life Fitness® equipment. And if golf is your game, tee time awaits you in Jamaica, Saint Lucia and Great Exuma, the Bahamas.

One of the finest golf clubs in the Caribbean, Sandals Golf & Country Club in Jamaica stretches out over a stunning landscape with sweeping views of the sea and mountains. Sandals Regency La Toc in Saint Lucia is set amidst rolling hills and majestic fairways. With 9 greens, the narrow fairways make the course a challenge for the best of golfers. Nearby the recently opened Sandals Saint Lucia Golf & Country Club at Cap Estate is the island's premier golfing facility and only 18-hole course. Set within the scenic rolling hills of Cap Estate and offering sprawling green slopes dotted with ponds, swaying palms and ancient tropical trees, the par-71 course is considered one of the most challenging and beautiful in the Caribbean. Sandals Emerald Bay Golf Course in Great Exuma, Bahamas is home to a Greg Norman-designed championship golf course stretching over 7,000 yards. We've got everything down to a tee for every level of skill, even for those who want to take their very first shot at it. Best of all, you can play round after round during Sandals' golf holidays without paying for any green fees\*. Any way you slice it, no other resort includes more.

\*Unlimited play is included for all guests in Jamaica and at Sandals Golf Club at Sandals Regency La Toc. Green fees are included at Sandals St. Lucia Golf & Country Club when staying a minimum of 6 nights. Unlimited play at Sandals Emerald Bay in Great Exuma, Bahamas is included for butler-level guests only. All other guests can play 2 rounds free as part of current "2 Rounds Free" offer. Offers are subject to change and can be withdrawn at any



SANDALS EMERALD BAY IS THE PROUD HOST OF THE PGA TOUR'S WEB.COM TOUR, THE BAHAMAS GREAT EXUMA CLASSIC

# UNLIMITED LAND SPORTS INCLUDE\*:

- Fitness Classes





# Sandals includes virtually every water sport under the sun...and then some.

While on a Sandals Luxury Included® holiday, you can jump into every water sport with total abandon because once you're here, everything is included. Sandals Resorts have endless opportunities to experience the warmth and wonder of the Caribbean's aquatic paradise. From unlimited waterskiing and tubing\*, to riding the waves on a Hobie® Cat, Sandals offers only state-of-the-art equipment and watercrafts. Enjoy more snorkelling excursions than any other resort, go kayaking through secluded coves or paddleboarding in protected bays.

Sandals also includes the most comprehensive scuba diving operation throughout the Caribbean. Certified divers can dive twice daily with a single tank, or once daily with a double tank, every day of their stay except the day of arrival or departure - all included. We provide you with top-of-the-line equipment, state-of-the-art Newton Dive Boats, local PADI® certified staff and unparalleled dive locations. If you've never dived before, our brief introductory PADI Resort Certification programme^ will have you experiencing a whole new underwater world that same day.

With so much included, you never have to worry about running out of things to do on or in the water.

\*Available at select resorts. ^\$ 100 payable locally to complete resort dive course.





# WATER SPORTS INCLUDED\*:

- Daily Scuba Divina
- Snorkelling Excur
- Wakeboarding/Windsurfing
- Waterskiing
- Paddleboarding
- lubing
- Kayaking

- Hobie® Cat Sailing
- Underwater Vision Glass-Bottom Boat Tours
- Kneeboarding/Boogie Boarding
- Aqua Irikes
- Complimentary Instruction

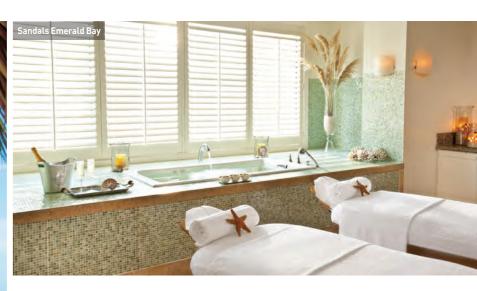
\*Two free dives per day for certified divers.

\*Activities vary by resort.







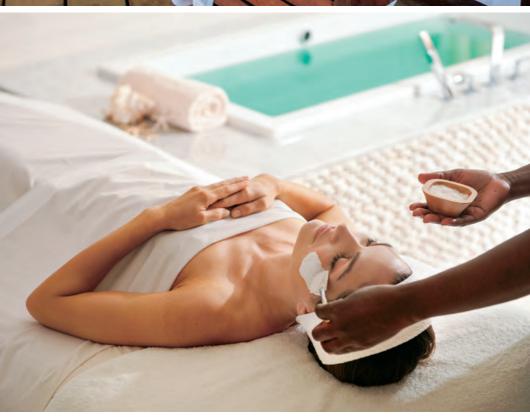


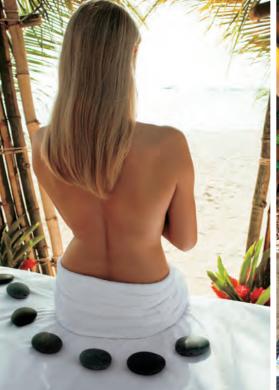


Our award-winning Red Lane® Spas are renowned as the ultimate Caribbean spa experience that transforms you inside and out. Exclusive to Sandals Resorts, each is a tranquil sanctuary for connection, time and love. Inspired by the beautiful traditions and majestic natural backdrops of the Caribbean, our signature Red Lane® Spa experiences are like nothing else on Earth. They are tranquil, calm, Zen-like sanctuaries boasting private treatment rooms, Euro-spas and more. Spoil yourself with a couples massage with the one you love, or savour the quiet sanctity of treatments performed on your private balcony, in a private cabana on the beach, or on a pier directly over the ocean. The spa not only offers massages but they also offer personalised treatments such as body wraps and scrubs, facial treatments, and a glamour nail bar. There's nothing else on Earth quite like it to rejuvenate and heighten all of your senses, leaving you feeling brand new.

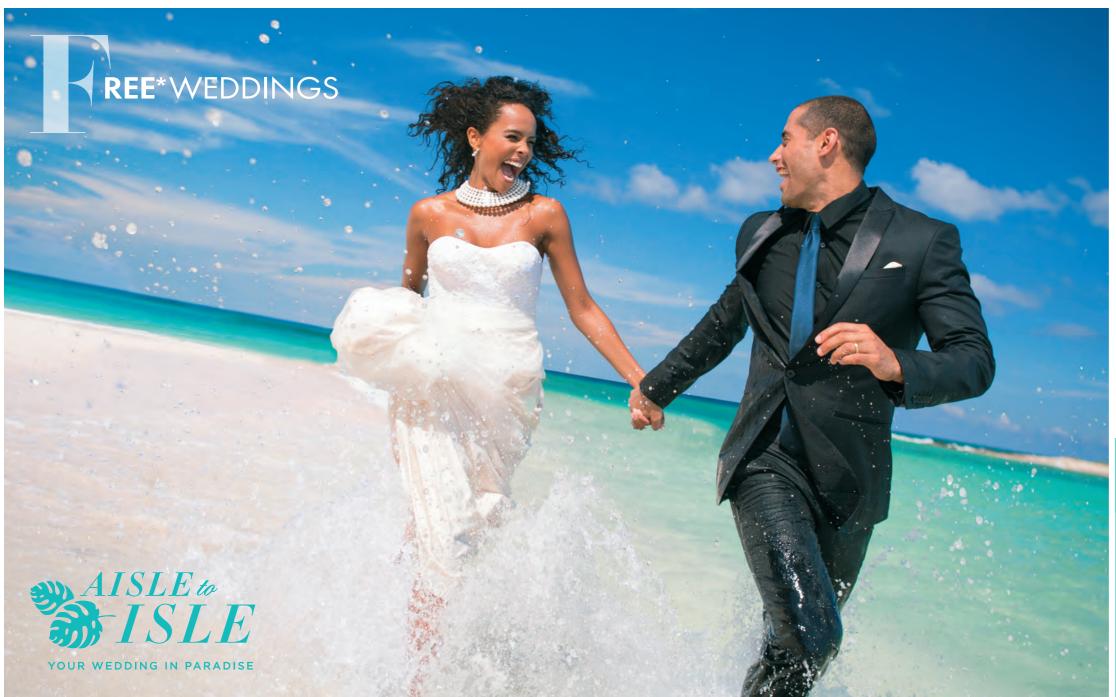


- Hot and Cold Plunge Pools
   Steam Rooms and Sauna
   His & Her Locker Rooms
   State-of-the-Art Fitness Centre









# VOWS to WOWS at Sandals Resorts 77

Does the idea of joining the love of your life at the end of a powdery, white-sand aisle make your heart skip a beat? Do you dream of kissing under the Caribbean sun while the vibrant blue ocean paints a picture-perfect backdrop for your vows? If this is what you've always imagined your big day to be, then allow us to create the wedding of your dreams.

Once you've said 'I do' your 5-Star Luxury Included® honeymoon begins, and at Sandals Resorts it's as close to perfect as you'll find. Pristine beaches. Exotic islands. Decadently romantic suites, many with private pools and butlers. Endless land and water sports, including scuba diving and golf. 5-Star Global Gourmet™ dining at up to 16 outstanding restaurants. Unlimited premium spirits and Robert Mondavi Twin Oaks wines are served 24/7. Plus beach parties and authentic "island" entertainment. It's all inclusive, all the time, anytime. So take a closer look at Sandals and discover the dream honeymoon for two people in love.

# AS NEWLYWEDS YOU CAN ENJOY EXCLUSIVE HONEYMOON INCLUSIONS



# A Bubbly Welcome

A bottle of chilled sparkling wine to toast to eternal love.

# Romantic Turndown

A little something special on the first evening of your honeymoon.

# Wake-Up To Wedded Bliss

Breakfast-in-bed on a morning of your choice.

Offer valid for travel within 30 days of your wedding date. Visit sandals.co.uk for more information.

# **FVFRY SANDALS WEDDING INCLUDES:**

- Personal wedding planning team
- Preparation of marriage documents
- Picturesque wedding location\*
- White Chiavari chairs with white cushion
- Pre-recorded musical accompaniment for your ceremony
- One-hour cocktail reception for all quests
- Bride & Groom signature cocktail
- Manicure for the bride^
- 30-minute foot massage for the groom^
- Free personal wedding website
- Free Sandals wedding and honeymoon gift registry
- 5X7 wedding photograph
- Romantic turn down service on the first night of your honeymoon
- Honeymoon mimosa breaktast in bed, any morning of your choice
- Honeymoon dinner for bride and groom in a specialty restaurant with white-glove service and complimentary sparkling wine



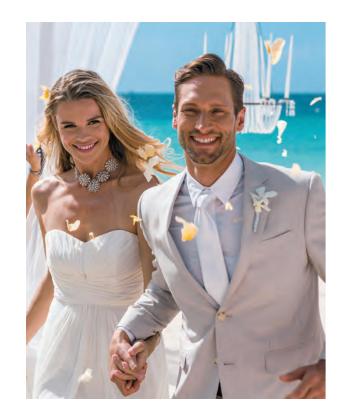


# FREE\* TROPICAL WEDDING INCLUDES:

- **Ceremony** Say "I do" on a beach or in a garden, with as many guests as you like.
- Bouquet & Boutonniere A bridal bouquet and groom's boutonniere of fuchsia and yellow mokara orchids.
- Reception & Décor On a table setting of white china, sparkling crystal, shining silver, and Chiavari chairs, your matching centrepiece is made of fuchsia and yellow mokara orchids.
- Wedding Cake Enjoy a two-tiered white fondant wedding cake with fuchsia and yellow mokara orchids.

\*Minimum stay: 3 nights. Government & marriage officiant fees apply

Ficturesque wedding location applicable to ansite wedding venues, excluding the rer-The-Water Serenity Wedding Chapels (available at Sandals South Coast in naica and Sandals Grande St. Lucian in Saint Lucia) and the Frank Warren Chapel wild ble at Sandals Montego Bay in Jamaica). "Bride will receive a complimentary mply You" manicure and Groom will receive a complimentary 30-minute "Feet at" massage. All complimentary spa and salon services will be subject to a 12.5% vice fee of the original value, and must be paid at the time of service in the spa. For more information, visit http://www.sandals.co.uk/free-wedding/



# FIND YOUR INSPIRATION AND CREATE THE WEDDING OF YOUR **DREAMS**

# Inspired by Love. Created by You. Only at Sandals.

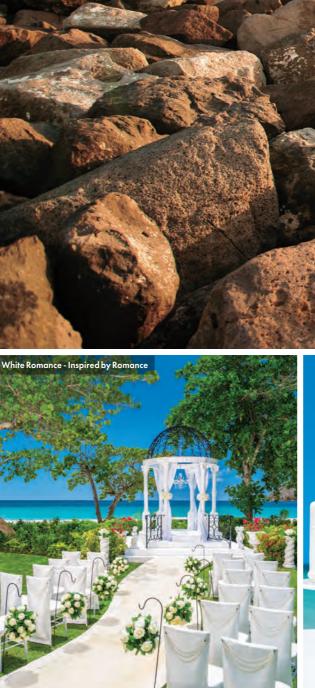
Customise every detail of your big day with ease, comfort, and confidence. Our Wedding Styler tool lets you choose from hundreds of floral designs, colour combinations, beautiful cakes, entertainment options, and more!

Only you know what will make your wedding a dream come true. It's the most important day of your life, after all. So make your celebration uniquely your own, with a destination wedding designed exclusively for – and by – you.

Let our inspirations inspire your imagination to create the destination wedding of your dreams – from storybook romance to avant-garde or refined coastal luxury to breezy island chic. You can mix and match our tasteful décor options to reflect your personal style. Our inspirations are styled ideas, colours, flowers, and finishing touches that will guide you through the planning journey and bring your vision to life.

Whatever your inspiration, we're here to make it happen.









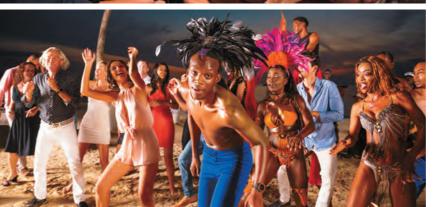














# 5 ROOMS OR MORE AND YOU'RE A GROUP

At Sandals we cater to a variety of groups, including wedding groups, social groups, family groups (at Beaches Resorts – see page 36-45) and special interest groups. Regardless of the occasion, we provide the highest level of service. Combine this with our luxury inclusions and enjoy memories that will last a lifetime.

# SOCIAL/FAMILY GROUPS

Whether getting together with a group of friends for the first time in a long time or celebrating a family reunion, every member of your group is sure to discover something to enjoy. Guests can indulge in delectable cuisine, unlimited land and water sports, nightly entertainment and more. Book a group and you will receive:

- One complimentary 15 minute group portrait session
- One 5x7 picture per room
- One hour cocktail reception with hot and cold hors d'oeuvres and open bar
- One night group dining
- Group activities
- Farewell cake

# WEDDING GROUPS

We provide wedding parties with the best amenities to make the wedding celebration with friends and family as memorable as possible! Plus, the more people you bring, the more Bells & Whistles are included\*. What's even better is that you can pick the perks that mean the most to you.

- One room category upgrade
- 2-minute wedding video trailer
- Basic white or bamboo structure
- Rum & game night
- Spa themed bridal party
- Twilight package
- Welcome celebration event setup fees waived
- Wedding dinner setup fees waived
- \$1,000 credit toward catamaran cruise for group
- Bonfire with sweets & wine
- 6 nights in a Sandals Love Nest Suite® or a Beaches Together Nest Suite®

Inclusions applicable to group bookings made through a Group Code or Group Contract at Sandals and Beaches Resorts. \*Minimum stay: three (3) paid nights or more. Offer is valid in all room categories at participating resorts except Sandals Ochi Beach Resort, which is based on rooms booked in Riviera Bamboo Grove Premium category or above. Further terms and conditions may apply.











Island Routes offers adventure seekers award-winning Caribbean experiences, bringing together and certifying the premier excursions that showcase the culture, beauty and natural resources of the islands. Below is a selection of our favourites:

# JAMAICA – OCHO RIOS

FROM: £89pp

**ISLAND ROUTES DUNN'S RIVER CATAMARAN CRUISE** – All aboard an Island Routes Catamaran Cruise for drinks, music and dancing. As a highlight, experience the majesty of Dunn's River Falls, one of Jamaica's most magnificent natural treasures.

# SAINT LUCIA

FROM: £119pp

**HIKING THE PITONS** – Hike up the misty, jungle-covered, boulder-strewn mountainside for huge views from the top. Afterwards, enjoy a sumptuous lunch of local delicacies and a refreshing swim in the majestic Caribbean Sea.

# **ANTIGUA**

FROM: £105pp

**ANTIGUA RAINFOREST CANOPY ADVENTURE** – Dare to conquer the zip line challenge course or take the "Stairway to Heaven" that leads to the Canopy Café with views of the rushing zip liners.

# THE BAHAMAS – EXUMA FROM: £155pp

**EXUMA SWIMMING PIGS ADVENTURE** – Climb aboard a 35-foot boat and snorkel, beach comb and experience all the beauty of the Exumas in one tour. No journey into the cays is complete without feeding the always-hilarious Swimming Pigs.

# GRENADA

FROM: £85pp

**ADVENTURE JEEP AND RIVER TUBING COMBO** – Enjoy the best of both worlds! A 4x4 island discovery tour aboard our jeeps, a soak in the sulphur ponds, and river tubing along the Balthazar River combined with a scenic tour of the island.

# **BARBADOS**

FROM: £85pp

**SUN, SAND AND SNORKELLING CRUISE** – Sail along the coastline to a tranquil bay where you can enjoy a fascinating visit with the islands renowned sea turtles and snorkel on a shallow shipwreck. Then enjoy a delicious lunch while anchored at a secluded bay.

# **TURKS & CAICOS**

FROM: £105pp

**ISLAND VIBES KITTY KATT CRUISE** – This luxurious 65-ft. catamaran cruise will take you to one of Turks & Caicos' most stunning coral reefs, where you'll snorkel with brilliantly coloured fish and other amazing tropical marine life.

# VISIT ISLANDROUTES.CO.UK FOR A FULL LIST OF TOURS











Experience the wonder of Beaches Resorts, where everyone, at every age, is spoiled with the holiday of their dreams. Where all-inclusive adventure and excitement give kids the freedom to have a holiday of their own, and parents the luxury to relax and enjoy life, too. Boasting the same luxurious inclusions as Sandals, Beaches Resorts offer the Caribbean's best beaches, luxurious rooms and suites, 5-Star Global Gourmet<sup>TM</sup> dining, endless land and water sports, waterparks, kids programmes plus so much more.

Offering dedicated entertainment and activities for every age from the tiniest children, to the most hard-to-please teens, rest assured younger guests will also discover the holiday of a lifetime around every corner.

# **AWARDS & RECOGNITIONS**



Year after year, Beaches Resorts has been the ultimate destination for families of all ages seeking fun in the sun. Whether splashing the day away in Jamaica or soaking up the rays in picture-perfect Turks & Caicos, our resorts have garnered a worldwide reputation as among the best Caribbean all-inclusive resorts. An impressive list of awards and accolades proudly showcase our greatest accomplishments. While this recognition is always appreciated, it is the enthusiastic feedback from our guests that inspires us to continue to be the top-rated all-inclusive resorts and exceed expectations every day.





# **ORE QUALITY INCLUSIONS** THAN ANY OTHER FAMILY RESORTS IN THE WORLD







# WE INCLUDE WHAT OTHERS DON'T:

A Beaches Luxury Included® holiday offers the same high level of quality inclusions that Sandals Resorts are famous for (see page 10-35), translated for singles, families and groups; offering dedicated

beaches in the Caribbean where clear, turquoise waters lie on the

# • 5-STAR GLOBAL GOURMET™ DINING

With up to 21 restaurants per resort, there is something to please everyone. Menus and tables just for kids, and adults-only restaurants serving gourmet cuisine and unlimited Robert Mondavi Twin Oaks® wines. It's all included!

When premium spirits are included at up to 15 bars, there's always a party at Beaches — even kid-friendly swim-up juice and

# LAND & WATER SPORTS

Tennis, racquetball, beach volleyball, it's all here. Beaches also includes golf<sup>†</sup> in Ocho Rios with complimentary green and more. Always included. All the time. Anytime.

# KIDS PROGRAMMES

Beaches has all-inclusive, supervised enrichment programmes for every age, from a Caribbean Adventures with Sesame Street and Kids Camp, to the Caribbean's first certified autism-friendly programme. Plus, Beaches includes professional nurseries for infants. All of our nannies are certified and provide unlimited care for toddlers and kids of all ages, all day, every day, and always included no matter what accommodation you choose.

# TEEN DIVERSIONS & PIRATES ISLAND WATERPARK

Everyone can have a blast at Pirates Island, the most thrilling waterparks in the Caribbean! From adrenaline-inducing slides, to a surf simulator and lazy rivers. Teens can hang out at Beach Shack, Trench Town, Shadow Lounge, Liquid Nightclub and Xbox® Play Lounges.

# • ENTERTAINMENT FOR ALL AGES

storytelling spectacle Voilá at Beaches Turks & Caicos. From beach parties with reggae bands, to theme parties and Sesame Street® parades and shows, Beaches invites you to set your inhibitions free.

# • SPECTACULAR ROOMS & SUITES

From luxurious rooms and cosy garden cottages, to Together Nest Suites® with both couples and families in mind, Beaches boasts up to 44

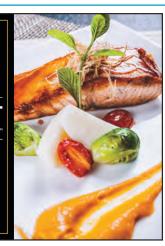
# • FREE\* TROPICAL WEDDING

Stay for three nights or more and your wedding is free\*.

• TIPS, TAXES AND BEACHES TRANSFERS\* ARE INCLUDED

\*Certified nannies included from 9am to 9pm. Hours vary at each resort. "Available at Beaches Turks & Caicos. \* Minimum stay: 3 nights. Government and marriage officiant fees apply. †Mandatory caddies or carts at cost. ^Two free dives per day for certified divers.







entertainment and activities for every age.

# • THE BEST BEACHES

Our resorts are set along the most beautiful, unspoiled white-sand

# BARS AND UNLIMITED PREMIUM SPIRITS

soda bars for the little ones.

fees for adults and kids. Water lovers will enjoy daily scuba diving<sup>^</sup>, snorkelling, paddleboarding, Hobie<sup>®</sup> Cat sailboats

Stars appear centre stage for nightly shows including our exclusive



room categories, including Butler Service in our top-tier accommodations 





(S)







# CERTIFIED NANNIES

- Complimentary from 9am to 9pm\* every day, for all accommodation levels. After hours nanny/babysitting available for an additional cost
- All our Nannies are accredited Association (INA), America's oldest and largest in-home child care association.
- Our Nannies are also certified to work with children on the autism spectrum by the International Board of Credentialing and Continuing Education (IBCCES).
- Certified Nannies with an infant-to-staff ratio of 3:1.



# Includes childcare for every accommodation level, all day\*, every day with no age restrictions.

At Beaches we give kids extra attention with tailor-made fun just for them. Beaches includes supervised kids programmes for all different age levels, and we never charge extra for giving kids the special excitement they crave. From the smallest newborn to those up to 24 months, your baby is in the very best hands. Luxurious, climate-controlled nurseries filled with cots, push chairs, high chairs, rocking chairs and everything your little one could ever need. Our Certified Nannies love nothing better than to care for and bring smiles of delight to their little faces.

At our Kids Camp, three to seven year-olds can truly have a blast with their very own set of activities, supervised by Certified Nannies. We'll make sure that your child has ample opportunities to have fun and play happy: toddler pools, shell collecting, face painting, treasure hunts, puppets, costume time, magic shows and sand castle building just to name a few.

Not yet a tween or teen, preteens (8 - 10 year-olds) can channel their energy into fun-filled activities, such as sailing, snorkelling, swimming, beach volleyball, beach football, scavenger hunts, glass-bottom boat rides, pizza making, reggae jam sessions and many more unbelievable options! Tweens and Teens definitely talk their own talk and walk their own walk. So we make sure that they have their own special spaces and places to enjoy the holiday in their own way. From pizza bars and juice bars, to their own "nightclub" with karaoke, we give them fun hang outs day and night. They can also enjoy group water sports, boat cruises, pool Olympics, tennis clinics, karaoke, discos, dance parties, talent shows and much more.

\*Certified Nannies included from 9am to 9pm. Hours vary at each resort.

# FOR INFANTS - 24 MONTHS

# service by Certified Nannies

- Snacks and playtime

# FOR AGES 3 - 4

- vith Sesame Street® daily Story time
- Cots, push chairs, high chairs, Face painting

  - Costume time
  - Baseball

# FOR AGES 5 - 3 FOR AGES 8 - 10

- The Caribbean Adventures Kickball

Relay races

- Snorkelling Arts and crafts
  - Beach science

    - Basketball
    - Pool games Scavenger hunt

• Golf and tennis

• Sailing • and











# ARIBBEAN ADVENTURES WITH SESAME STREET®

Our partnership with Sesame Street® makes Beaches the only Caribbean resorts where the kids can play every day with the loveable and friendly cast of characters. For little ones, a holiday doesn't get any better than this. Caribbean Adventures with Sesame Street® includes many weekly activities for children (and adults) of all ages. Start the day with your favourite friends at a Character Breakfast\* then watch a parade of the whole gang and join in. Bake Cookies with Cookie Monster, or enjoy storytime with Elmo; there's a myriad of ways to spend the day with your favourite Sesame Street® pals. Kids can also end the night with one of our special upgrade packages, Night-Time Tuck Ins\*; it's the perfect complement to any Beaches holiday.

\*At cost.



Get ready to have an absolute blast at Pirates Island Waterpark, the most thrilling waterparks in the Caribbean for kids of all ages! It's adrenaline-inducing, super-charged, high-energy fun. Test your skills with fast-flying, speed-swirling slides and the only SurfStream® surf simulator\* in the Caribbean. Fly down thrilling slides, or cruise down a meandering lazy river. There are also kid-friendly pools, water cannons, whirlpools and swim-up juice bars. Pirates Island, located at all three Beaches resorts, is a fantasy world that includes it all...even grown-ups can join in the fun.

\*Available at Beaches Turks & Caicos Resort Villages & Spa.

















# **RENCH TOWN & XBOX® PLAY LOUNGE**

Trench Town is more than a games room; it's a teen-focused hot spot that reflects Jamaica's vibe and urban culture. Kids can hang out and listen to music, watch TV or enjoy a range of arcade games – all in a space created just for them. The fun doesn't stop there! At every Beaches resort you will find an Xbox® Play Lounge where you can test your skills, play with friends or challenge your own family on a variety of Xbox® games – from racing and sports to adventure and fun, there's sure to be a game for everyone to enjoy!



Liquid at Beaches is the hottest dance club in the Caribbean with a cool South Beach vibe just for teens. Totally hip and totally teen – no tagalong little brother and never anyone over 21 – until later at night when the club transitions into an adults-only dance bar. The lounge, reminiscent of an underwater scene with blue glow lighting, shimmer and bubble screens, and wave-adorned walls, includes cabanas with VIP sections, Technicolour lights, the latest sound equipment from London and exciting guest DJs.









# **Teen Activities & Programmes**

- Beach Olympics
- Swim-up Juice Bar
- Fashion Show
- Xbox® Play Lounge
- Beach Volleyball
- Beach Football Snorkelling
- Golf and Tennis Clinics† Beach Science
- Karaoke

Dive-in Movies

- Theme Parties
- Basketball

• Sailing and Kayaking

Paddleboarding

Scavenger Hunts

- Pool Games
- Pirates Island Waterpark
   Billiards
   Paddleboarding
   Trench Town

   Trench Town
  - Liquid at Beaches NightclubDaily Scuba Diving^ &
  - **Water Sports**
  - Reggae Jam Sessions

  - Bonfire Parties • Island Routes Teen Excursions®

no Rios. Private instruction for Juniors available at \$35 for half an hour. Children must be accompanied by adul le on the Golf Course. \*The Sailing Fun experience is \$150 per person for half-day lessons. 'PADI certification is ot included. PADI dive courses, night dives and kids' dive programmes are available on resort for a nominal fee









# Our story started in Jamaica over 35 years ago.

The ultimate playground, Jamaica is a natural wonderland with crystalline waters, pristine beaches and bird-flocked estuaries. 'The Rock' – as Jamaicans refer to their island – revels in the hazy Blue Mountains to the east – famous for its coffee beans, Dunn's River Falls and the Green Grotto caves in the north, the Negril Cliffs in the west, and an interior of red-soiled rainforests.

Wherever you go in this enchanted paradise, you will find natural beauty so stunning, it will take your breath away and people so genuinely friendly and hospitable, it will warm your heart. Jamaica is home to a magnificent landscape of rolling mountains lined by endless white-sand beaches, covered by lush foliage and crisscrossed by streaming rivers and cascading waterfalls. Discover pristine nature as wild and unspoiled as any you have ever seen. Take a lazy raft ride on Montego Bay's Martha Brae River, climb world-famous Dunn's River Falls in Ocho Rios, or watch the cliff divers at Rick's Cafe in Negril.



# STAY AND PLAY EXCHANGE PROGRAMME AVAILABLE IN JAMAICA

MONTEGO BAY           Sandals Royal Caribbean	Sandals Royal Plantation76 - 81
NEGRIL         64 - 69           Beaches Negril         88 - 93	WHITE HOUSE

# FAST FACTS - JAMAICA AT A GLANCE

FLIGHT TIM



TIME DIFFERENCE



MAXIMUM AVERAGE MONTHLY TEMPERATURES °C

AXIMONI AVERAGE MONTHET TEMPERATORES C												
JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	
28	28	29	29	30	31	33	33	31	30	29	29	





PRIVATE ISLAND ADVENTURE

moments from the shores of the main resort. Lounge around the pool bar or at the private beach, enjoy a massage\* in a private cabana – your own Red Lane® Spa escape, savour delicious cuisine and attend a chic island party.

# TWO HOLIDAYS IN ONE

A kaleidoscope of cultures from Britain to Bali awaits you at Sandals Royal Caribbean Resort & Private Island. The resort's decidedly British heritage begins with the majestic Georgian-style Great House, surrounded by manicured gardens and roaming peacocks - all complemented with well-heeled traditions like afternoon tea and a rousing game of croquet.

Minutes away on the resort's private offshore island, the mysteries of the Orient unfold in a secluded natural setting where casual poolside and beachside pleasures beckon by day, while chic parties, an authentic Thai restaurant, and island-style extravaganzas invite excitement by night. At Jamaica's most alluring resort, two diverse holidays are woven into one and served with warm island hospitality, making your stay a journey

# **RESORT HIGHLIGHTS**

- 12 Over-the-Water Private Island Butler Honeymoon Bungalows
  5 Over-the-Water Private Island Butler Villas with Infinity Pools
  Private offshore island providing two luxurious holidays in one

- British-style afternoon tea
  227 beautifully appointed rooms and suites
  5-Star Global Gourmet™ with 8 unique restaurants
  5 bars serving unlimited premium spirits
  7 pools and 5 whirlpools
  Red Lane® Spa\* & Fitness Centre
  Stay at One, Play at Three exchange privileges with nearby Sandals Resorts

- Land and water sports including daily scuba for certified divers
   Free resort-wide Wi-Fi for all guests
   Tips, taxes and Sandals airport transfers included











In the course of perfecting the ultimate all-inclusive Caribbean holiday, the Sandals team have more than 30 years of experience.

- Sarah Edworthy, Journalist (Daily Telegraph)





# **UNIQUE ROOMS & SUITES**

# OVER-THE-WATER PRIVATE ISLAND BUTLER VILLA WITH INFINITY POOL

These gorgeous Love Nest Suites® offer breathtaking views of the Caribbean Sea and provide the utmost in luxury furnishings. Couples can admire the rich marine life through glass vision floor panels or from their private infinity pool. Guests staying in this suite will receive personal Butler Service (see page 16).

# SWIM-UP CRYSTAL LAGOON HONEYMOON ONE BEDROOM BUTLER SUITE

Imagine swimming up to your Love Nest Suite® from a serene Crystal Lagoon pool. Set along the first floor of the Clarence Block, these exotic retreats grant direct access to the resort's river pool from an oversized patio complete with sun loungers and a bistro set. Guests staying in this suite will receive personal Butler Service (see page 16).







# 8 GOURMET RESTAURANTS INCLUDED

The Mariner Seaside Bar & Grill

Jerk pork and chicken, sandwiches, salads and tropical fruits from the beach grill.

Royal Thai

A dining experience on a private island serving authentic Thai dishes.

# Jerk Shack

A traditional, rustic Jamaican jerk hut serving jerk pork and chicken.

# Eleanor's

Pan-Caribbean dishes and warm Caribbean hospitality.

French specialties created in an open-show kitchen and served in a romantic garden courtyard.

# The Regency

Ocean views and around-the-world menu.

# The Cricketers Pub

An authentic British pub serving traditional fare from fish 'n chips to shepherd's pie.

# Bella Napoli Pizzeria

Crisp gourmet pizza, expertly prepared in our brick oven.







# SANDALS ROYAL CARIBBEAN AT A GLANCE





227 UNIQUE ROOMS & SUITES





















FREE RESORT-WIDE WI-FI

ALL INCLUSIVE. ALL THE TIME. ANYTIME.

\*Transfers included to/from Sangster International Airport, Montego Bay. ^Two free dives per day for certified diver-



# Sandals

# **ROYAL CARIBBEAN RESORT & PRIVATE ISLAND**

# ACCOMMODATION AREAS

- 1. Main Lobby Club Sandals Lounge
- 2. Caernarvon Building
- 3. Arundel Building
- 4. Carisbrooke Building
- 5. St. James Building
- 6. Clarence Building
- 7. Buckingham Building
  8. Edinburgh Building
- 9. Windsor Building
- 10. Sandringham Building
- 11. Balmoral Building
- 12. Kensington Building
- 13. Over-the-Water Bungalows
- 14. Over-the-Water Villas

# POOLS & WHIRLPOOLS

- 15. East Pool
- 16. Sandals Island Pool
- 17. Whirlpool
- 18. South Pool
- 19. Main Pool
- 20. Crystal Lagoon Pool

# ACTIVITIES

- 21. Red Lane® Spa Escape 22. Island Routes
- Adventures Desk Loyalty & Travel Desk
- 23. Roehampton Lawn Croquet & Chess
- 24. Red Lane® Spa

# ■ LAND & WATER SPORTS

- 25. Basketball Courts
- 26. Lit Tennis Courts
- 27. Aqua Centre
- 28. Volleyball Court
- 29. Red Lane® Fitness Centre

# ■ RESTAURANTS & BARS

- 30. Eleanor's Restaurant
- 31. The Mariner Seaside Bar & Grill
- 32. Bella Napoli Pizzeria 33. Royal Thai Restaurant
- 34. Jerk Shack
- 35. Piano Bar
- 36. Sandals Island Pool Swim-up Pool Bar
- 37. The Cricketers Pub
- 38. Swim-up Pool Bar
- 39. Le Jardinier Restaurant
- 40. The Regency Restaurant
- 41. Tea Room

# SHOPS & RETAIL

42. Gift Shop

# MISCELLANEOUS

- 43. Sandals Island
- 44. Almond Terrace 45. Firepits
- 46. Dragon Boat 47. Gazebos
- 48. Nurse's Station
- 49. Hampton Court Meeting Room

Map artwork is computer generated

and is representational only.





# JAMAICA'S NEWEST AND HOTTEST RESORT

Everyone loves a true original, so it's only fitting that the very first Sandals is a masterpiece of design—one that's been redesigned to be the most modern, open-concept, 5-Star Luxury Included® resort in Jamaica. Nestled along the largest and best private beach in Jamaica, Sandals Montego Bay has been re-created with a carefree spirit of romance and luxury. Discover a chic and intimate oasis at the water's edge with our new Main Bar, and a spectacular open-air lobby with its magnificent views of the sea. Satisfy your culinary cravings at nine world-class restaurants featuring 5-Star Global Gourmet<sup>TM</sup> dining prepared by a talented team of internationally-trained chefs. From the fiery island dishes of the Oleander Room and the stir-fry drama of Tokyo Jo's, to the heart-warming Italian cuisine of Cucina Romana, your food mood-of-the-moment is always indulged, and always included. Best of all, when you stay here, you can play at the two other nearby Sandals in Montego Bay. It's all included in one fabulous holiday!



# **RESORT HIGHLIGHTS**

- Located on the best private beach in lamaica
- Conveniently located minutes from Sangster International Airport (MBJ)
- 264 beautifully appointed rooms
- 5-Star Global Gourmet™ with 9
- 4 harman amin'ny malianitandra na mandritra
- 6 pools and 3 whirlpool
- Red Lane® Spa\* & Fitness Centre
- Stay at One, Play at Three exchange
   privileges with nearby Sandals Resorts
- Free resort-wide Wi-Fi for all guest
- Land and water sports including scuba for certified divers<sup>^</sup>
- Tips, taxes and Sandals airport transfers include Treatments at cost. Two free dives per day for certified divers





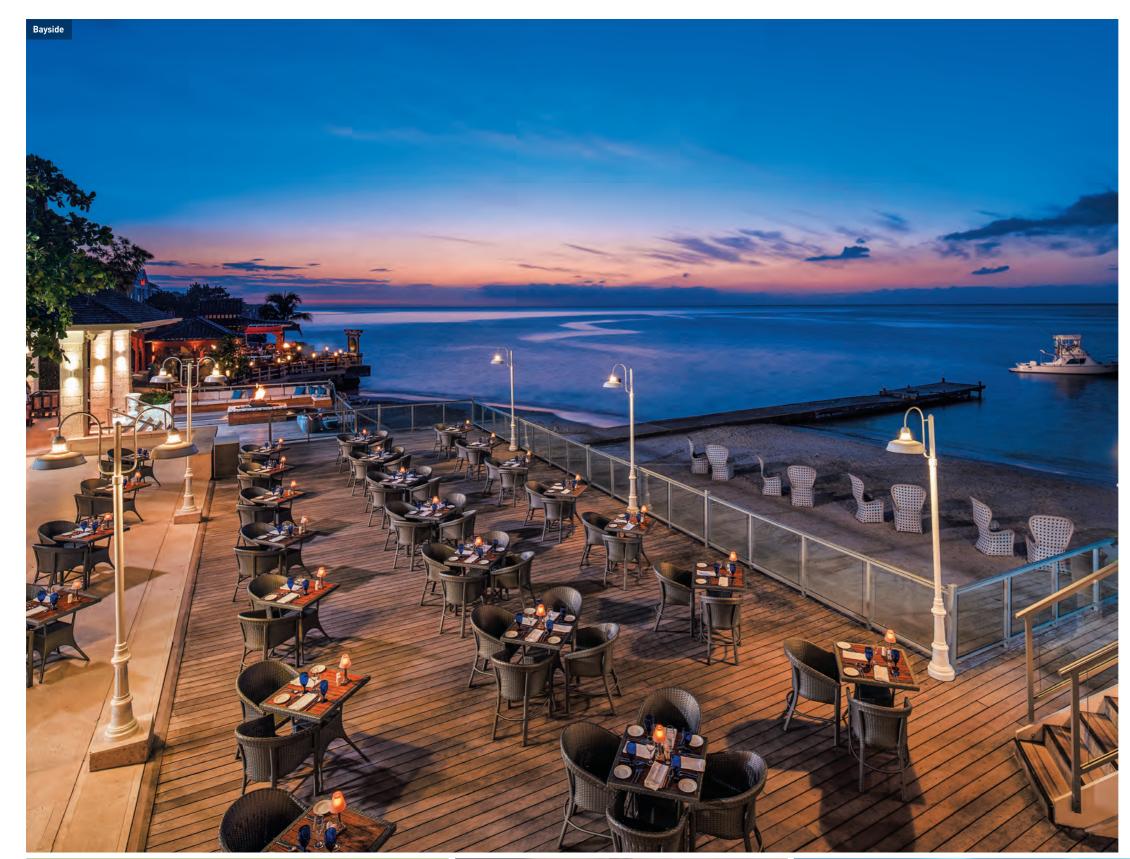






What really sets a Sandals Luxury Included® Resort apart from all others is the unparalleled, all-inclusive choices.

- Niki Chesworth, Freelance Journalist and Editor (London Metro)





# UNIQUE ROOMS & SUITES

# OCEANFRONT SWIM-UP BUTLER SUITE WITH PATIO TRANQUILITY **SOAKING TUB**

These magnificent swim-up suites are newly built and reside on the ground floor of the Almonds building. Stunning oceanfront views are featured from the swim-up river pool as well as the private patio equipped with a bistro set and Tranquility Soaking Tub<sup>TM</sup> for two. Guests staying in this suite will receive personal Butler Service (see page 16).

# BEACHFRONT HONEYMOON CLUB LEVEL JUNIOR SUITE

Located within two-storey cottages, these suites offer stunning views of the white-sand beach and sparkling blue sea, which you can admire from either your balcony or patio. Inside you will find a king-size, mahogany bed and separate bathroom. Guests staying in this suite can enjoy Club Sandals concierge service (see page 17).







# 9 GOURMET RESTAURANTS INCLUDED

# Stew Fish

Regional specialties in a rustic Jamaican fish house (shoes optional).

# Bayside

International buffet breakfast and lunch, à la carte French Brasserie dinner.

# Café de París

pastries, crêpes, coffee,

# Tokyo Jo's Sandals savoury stir-fried fare in

a restaurant overlooking

# Cucina Romana

Specialties from Rome and the Lazio region of Italy.

# The Oleander

Ocean views and refined Jamaican cuisine served in a Parisian-style pâtisserie with colonial, plantation-style setting.

# **Dinos Pizzeria**

Crisp gourmet pizzas, expertly prepared in our brick oven.

# **The Cricketers Pint**

An authentic British pub serving traditional fare.

# The Mariner Seaside Bar & Grill Jerk pork and chicken, freshly made sandwiches, tropical fruits and salads from the beach grill.





# SANDALS MONTEGO BAY AT A GLANCE





264 UNIQUE ROOMS & SUITES









RED LANE® SPA & FITNESS CENTRE













FREE RESORT-WIDE WI-FI

ALL INCLUSIVE. ALL THE TIME. ANYTIME.

\*Transfers included to/from Sangster International Airport, Montego Bay. ^Two free dives per day for certified divers



# ACCOMMODATION AREAS

- 1. Seagrapes Building 2. Palms Building
- 3. Main Lobby
- 4. Almonds Building
- 5. Oleander Building 6. Club Sandals Lounge
- 7. Poinciana Building 8. Cottage 5
- 9. Cottage 8 10. Cottage 9
- 11. Cottage 12
- 12. Cottage 14 13. Cottage 15 14. Cottage 16
- 15. Cottage 17
- 17. Cottage 19
- 18. Seagrapes Annex Building
- 19. Departure Lounge
- POOLS & WHIRLPOOLS
- 20. Whirlpool 21. Pool 16. Cottage 18

# ACTIVITIES

- 22. Red Lane® Spa
- 23. Beach Chess
- 24. Beach Pool Tables 25. Shuffleboard
- 26. Island Routes Adventures Desk

# ■ LAND & WATER SPORTS

- 27. Basketball Court
- 28. Aqua Centre
  - 29. Red Lane® Fitness Centre
    - 30. Beach Volleyball

# ■ RESTAURANTS & BARS

- 31. The Oleander Room Restaurant
- 32. Stew Fish Restaurant
- 33. Dinos Pizzeria The Mariner Seaside Bar & Grill
- 34. Cucina Romana Restaurant
- 35. The Cricketers Pint
- 36. Bayside Restaurant
- 37. Tokyo Jo's Restaurant 38. Café de Paris
- 39. Piano Bar
- Swim-up Pool Bar 40. Beach Bar
- 41. Main Bar

# SHOPS & RETAIL

- 42. EPIX Photo Studio
- 43. Gift Shop

# MISCELLANEOUS

- 44. Wedding Lounge
- 45. Entertainment Stage
- 46. Wedding Chapel
- 47. Beachfront Wedding Gazebos
- 48. Firepits
- 49. Beach Cabanas
- 50. Nurse's Station

Map artwork is computer generated and is representational only.













# AN AUTHENTIC JAMAICAN BOUTIQUE RESORT

This quaint 52-room hideaway, surrounded by tropical gardens and set across the street from a white-sand beach, may be the smallest Sandals Resort, but it's big on charm and huge on value – with an impressive range of amenities for its size.

The setting is charming, the staff genuinely caring, and at this intimate seaside "Inn," every luxury is included – even 24-hour room service, where breakfast in bed is a favourite any time of day. Indulge in a romantic dinner in your room, or arrange for a midday nibble.

Best of all, your Luxury Included® holiday includes exclusive "Stay at One, Play at Three" privileges at two nearby Sandals Resorts. The petite Sandals Inn is sure to find a big place in your heart.

# RESORT HIGHLIGHTS

- Across from a white sand public beach in Montego Bay
- 5-Star Global Gourmet™ with 3 restaurants
- 2 bars serving unlimited premium spirits
- Convenient location to Sangster
   International Airport (AARI)
- Pool & whirlpor
- Full exchange privileges at two nearby Sandals Resorts including complimentar transfers, 17 additional restaurants, plus unlimited land and water sports and use of all amenities
- Spa Treatments available\*
- Fitness Centre
- Free Resort-Wide Wi-Fi for all guest
- Land and water sports including daily scuba for certified divers at nearby resorts
- Tips, taxes and Sandals airport transfers included

\*Treatments at cost.









The staff is the reason guests come back again and again. Beyond all of the inclusions of Sandals, it is the award-winning staff that truly sets Sandals apart from every other resort.

- Daily Express





# ACCOMMODATION AREAS

1. Lobby

# POOLS & WHIRLPOOLS

- 2. Freshwater Pool
- 3. Whirlpool
- ACTIVITIES
- 4. Island Routes Adventures Desk
- 5. Loyalty & Travel Desk
- 6. Players Lounge

# 7. Entertainment & Wedding Centre

- 15. Nibbles Snack Bistro
- 16. Bay Bar 17. Sunset Bar
- 10. Shuffleboard Court 11. Volleyball Court
- 12. Lit Tennis Court

LAND & WATER SPORTS

9. Croquet Lawn

13. Fitness Centre 14. Pool Table Gazebo

8. Ampitheatre

# ■ RESTAURANTS & BARS

- 18. Bay Window Restaurant
- 19. Carlyle Restaurant
- SHOPS & RETAIL
- 20. The Resort Shop

# MISCELLANEOUS

- 21. Firepit
- 22. Spa Treatment Room
- 23. Spa Gazebo

Map artwork is computer generated and is representational only.

# UNIQUE ROOMS & SUITES

# CARLYLE OCEANVIEW PENTHOUSE PETITE SUITE

These tastefully appointed rooms, located on 2nd (top) floor, boast a king-size, mahogany bed, a flatscreen TV, a fridge stocked with water, juice, soft drinks, wine and beer, and a balcony overlooking the pool and ocean. Guests staying in this room can enjoy 24-hour room service.

# CARLYLE OCEANVIEW GRANDE LUXE ROOM

These large rooms, located on the first floor, boast magnificent views of the pool and ocean. All rooms have a balcony, a four-poster mahogany bed, a flat screen TV and a fridge stocked with water, juice, soft drinks, wine and beer. Guests staying in this room can enjoy 24-hour room service.













# SANDALS INN AT A GLANCE













NEARBY WATER SPORTS INCLUDING DAILY

sfers included to/from Sangster International Airport, Montego Bay. ^Two free dives per day for certified divers

**(\$)** 

ALL INCLUSIVE. ALL THE TIME. ANYTIME.





# LONGEST STRETCH OF **NEGRIL'S SEVEN MILE BEACH**

Sandals Negril Beach Resort & Spa is set on the longest and best stretch of Seven-Mile Beach and was deliberately designed to hug its seaside locale. It's a true beachfront resort, with Caribbean architecture and buildings that are never taller than the highest palm. Here in this Jamaican paradise, you'll find more ways to enjoy your romantic escape. Discover an incredible variety of exotic beachfront rooms and suites, and every land and water sport you can imagine. Seven restaurants serve mouthwatering cuisine and five bars serve unlimited pours of premium spirits. A love for Mother Nature ensures that Jamaica's hippest resort is also its most green. Our EarthCheck Double Platinum Certification demonstrates an unwavering commitment to environmental excellence for over a decade.

# **RESORT HIGHLIGHTS**

- Set on the longest and best stretch of Jamaica's popular Seven Mile Beach
  226 beautifully appointed rooms
- 5-Star Global Gourmet™ with 7 unique

- restaurants

   5 bars serving unlimited premium spirits

   3 pools, 3 whirlpools, and 1 scuba pool

   Red Lane® Spa\* & Fitness Centre

   Free resort-wide Wi-Fi for all guests

   Land and water sports including daily scuba for certified divers

   Tips, taxes and Sandals airport transfers included









Sandals accommodation is created specifically for romantic luxury.

- Oliver Stallwood, Freelance Journalist (London Metro)





# **UNIQUE ROOMS & SUITES**

# SWIM-UP CRYSTAL LAGOON BEACHFRONT ONE BEDROOM BUTLER SUITE

Uniquely-designed, these exotic Love Nest Suites® feature a sumptuously-appointed bedroom, an expansive living room and a lavish bathroom. Located just a short stroll away from the ocean, these suites offer direct access to the beautiful Crystal Lagoon pool. Guests staying in this suite will receive personal Butler Service (See page 16).

# PARADISE HONEYMOON BEACHFRONT GRANDE LUXE CLUB LEVEL ROOM

Located directly on the beach on the first and second floor of the Paradise building, these luxuriously appointed, contemporary-styled rooms feature a spacious balcony which offers stunning ocean views and a chic dining area with lounge chairs. Guests staying in this room can enjoy Club Sandals concierge service (See page 17).







# 7 GOURMET RESTAURANTS INCLUDED

Bayside International buffet breakfast, and lunch, à la carte French Brasserie dinner.

Sundowner Authentic Jamaican dishes with white-glove service in a charming Jamaican seaside cottage.

# Kimonos

A Teppanyaki-style cuisine prepared by your own entertaining chef.

# Barefoot By The Sea

Sandals signature restaurant featuring fresh seafood right on the beach (shoes optional).

# Bella Napoli Pizzeria

Crisp gourmet pizzas, expertly prepared in our brick oven.

# Cucina Romana

Specialties from Rome and the Lazio regions of Italy.

# **Beach Bistro**

Delicious grilled fare served al fresco alongside the beach.







# SANDALS NEGRIL AT A GLANCE





















WATER SPORTS TIPS, TAXES &
INCLUDING DAILY SANDALS TRANSFERS\*
SCUBA DIVING\* INCLUDED

ALL INCLUSIVE. ALL THE TIME. ANYTIME. Fransfers included to/from Sangster International Airport, Montego Bay. ^Two free dives per day for certified divers



THE LONGEST STRETCHOFNEGRILS

# Sandals, NEGRIL BEACH RESORT & SPA

# SEVEN MILE BEACH

# ACCOMMODATION AREAS POOLS & WHIRLPOOLS LAND & WATER SPORTS

- 1. Main Lobby
- 2. Plantation Suite Building Millionaire Suites
- 3. Bamboo Grove Building
- 4. Royal Cottage
- 5. Coconut Cove Building

- 8. Sundowner Building 9. Club Sandals Lounge
- 13. Loyalty & Travel Desk Island Routes 6. Paradise Beachfront Village 7. Honeymoon Beachfront Village Adventures Desk
  - 14. Games Lounge

10. Scuba Pool

12. Whirlpool

11. Pool

ACTIVITIES

15. Red Lane® Spa Beauty Salon

- 16. Volleyball Court
- 17. Red Lane® Fitness Centre
- 18. Tennis Courts Basketball Court
- 19. Aqua Centre

# RESTAURANTS & BARS

- 20. Bella Napoli Pizzeria
- 21. Barefoot by the Sea Restaurant

# 22. Sundowner Restaurant MISCELLANEOUS

- 23. Beach Bistro & Bar 24. Kimonos Restaurant
- 25. Cucina Romana Restaurant
- 26. Piano Bar
- 27. Swim-up Pool Bar Main Bar
- 28. Bayside Restaurant

# SHOPS & RETAIL

29. EPIX Photo Studio 30. Gift Shop

- 31. Cabanas
- 32. Red Lane® Spa Hut
- 33. Firepits
  34. Nurse's Station
- 35. Wedding Lounge
  - 36. Wedding Gazebo

Map artwork is computer generated and is









# SANDALS OCHI BEACH CLUB

It's a stylish beach party by day, and the hottest outdoor lounge in the Caribbean at night. No matter what time of the day, the Ochi Beach Club is the place to see and be seen, with a beachfront pool and a bar you can swim up to. And you'll never have to wander far from this seaside retreat to satisfy your hunger for delicious cuisine, because seven waterside restaurants are just footsteps away.

# TRENDY WHEN YOU WANT IT. PRIVATE WHEN YOU DON'T.

Sandals Ochi Beach Resort is exciting and happening when you want it to be, and totally chill when you don't. Here, everything has been designed to face the sea, from beachside bars to bluff side terraces overlooking the pristine beach. With all the savoir faire of the French Riviera and with the laid-back rhythms of Jamaica, you'll enjoy 11 fabulous bars and lounges—including the Caribbean's first speakeasy. Dine in one of 16 on-trend restaurants renowned for their gourmet cuisine. Or enjoy multiple rounds of golf at the 18-hole Sandals Golf & Country Club<sup>†</sup>.

<sup>†</sup>Mandatory caddies or carts at cost.

# **RESORT HIGHLIGHTS**

- Ochi Beach Club—pool with swim-up bar, whirlpool, cabanas, and romantic firepits
- whirlpoolsOver-the-Water promenade with
- Over-the-Water promenade with sunbathing areas, restaurant and bar
- 5-Star Global Gourmet™ with 16
- 11 bars serving unlimited premium spirits including The Rabbit Hole Speakeasy
- to/from Sandals Golf & Country Club
- Free reservaide \\/\/\/\/\/\/\/\ Ei for all guests
- Land and water sports including daily
  could for cortified divers
- Tips, taxes and Sandals airport transfers included

\*Treatments at cost











There is the mouth-watering array of dining choices, again all included, with up to 16 outstanding gourmet restaurants per resort, serving up delicious culinary options around the clock.

- Niki Chesworth, Freelance Journalist and Editor (London Metro)





### **BUTLER VILLAGE POOLSIDE ONE BEDROOM VILLA SUITE**

Set in the Butler Village, these Love Nest Suites® are comprised of an expansive master bedroom and inviting living area. Take in the beauty that surrounds you from your balcony or patio, which overlooks the villa's semi-private pool and tropical gardens. Guests staying in this suite will receive personal Butler Service (see page 16).

### HONEYMOON HIDEAWAY LUXURY CLUB LEVEL VILLA ROOM

Located within the much sought after Riviera Cottages, these well-proportioned hideaways have recently been fully renovated and are presented with a four-poster bed, matching mahogany furniture, a flat-screen TV and a well-appointed en-suite bathroom. Guests staying in this room will enjoy Club Sandals concierge service (see page 17).







# **16 GOURMET RESTAURANTS INCLUDED**

# Valentino's

Specialties from Brindisi and Over-the-Water Restaurant the Puglia regions of Italy.

### The Southern Table Delicious Southern-style

comfort food and open-air dining.

# **Great House Café**

Poolside grill offering jerk
chicken and other Jamaican
Chicken and other Jamaican
Chicken and other Jamaican
Chicken Amanor House
Chicken Thouse
Chicken Chick specialties.

Neptunes Fresh seafood and Mediterranean cuisine set directly on the beach.

# Kelly's Dockside

Grilled seafood and international cuisine in an over-the-water setting.

### Dino's Pizzeria

Gourmet pizzas prepared in our brick oven.

# overlooking the Great Pool.

The Mariner Seaside Bar & Grill Bella Napoli Pizzeria Jerk pork & chicken, freshly made sandwiches, fruits and salads.

The Reef Terrace Cliff-top courtyard overlooking the ocean.

### Jerk Shack

A traditional, rustic Jamaican A progressive French menu chicken.

Exotic cuisine from the Far East, prepared tableside by your own entertaining chef.

Crisp gourmet, brick-oven pizza made to order.

# Soy Sushi Bar

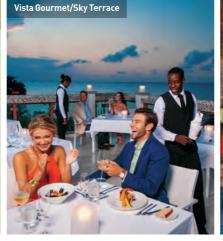
Fresh sushi creations enjoyed in a unique Asian setting.

### Le Gourmand

jerk hut serving jerk pork and served with white-glove service. Tapas On The Riviera Spanish food and tapas served

# al fresco alongside the beach. Vista Gourmet/Sky Terrace

Gourmet cuisine with impeccable service overlooking the ocean.







# SANDALS OCHI AT A GLANCE













SANDALS TRANSFERS\* INCLUDED

ALL INCLUSIVE. ALL THE TIME. ANYTIME.

WATER SPORTS

SCUBA DIVING



- 1. Riviera Seaside Lobby/Reception Executive Offices
- 2. Great House Lobby/ Reception
- 3. Riviera Beachfront Tower Lobby
- 4. Honeymoon Hideaway Cottages
- 5. Ginger Lily Building
- 6. Great House Building
- 7. Butler Village 8. Honeymoon Romeo & Juliet Suites

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- 9. Club Sandals Lounge
- 10. Riviera Beachfront Tower

# ACCOMMODATION AREAS POOLS & WHIRLPOOLS

- 11. Riviera Pool
- 12. Whirlpool

- 20. Ochi Beach Club **Bluff Oceanfront** Sundeck Yoga and Spa Gazebo
- 21. Red Lane® Spa

- 13. Great House Pool
- 14. Hidden Pool
- 15. Riviera Garden Pool
- 16. Ochi Beach Club Pool 17. Scuba Pool
- ACTIVITIES
- 18. Players Lounge
- 19. Ochi Beach Club
- 22. Rock Climbing Wall

- 23. Popcorn & Palms Outdoor Cinema
- 24. Shuffleboard Courts 25. Loyalty & Travel Desk
- Island Routes Adventures Desk
- LAND & WATER SPORTS
- 26. Tennis Courts
- 27. Aqua Centre
- 28. Basketball Court
- 29. Red Lane® Fitness Centre
- 30. Volleyball Court 31. Water Sports Beach
- RESTAURANTS & BARS 32. Soy Sushi Bar
- 33. The Mariner Seaside Bar & Grill

- - 35. Tapas on the Riviera Restaurant 36. Valentino's Restaurant

Restaurant

37. Vista Gourmet/Sky Terrace Restaurant

Over-the-Water

- 38. Jerk Shack
- 39. The Reef Terrace Restaurant
- 40. Bella Napoli Pizzeria 41. Dinos Pizzeria & Bar
- 42. Manor House Restaurant 43. The Southern Table
- 44. Le Gourmand Restaurant

- 45. Great House Café
- 46. Swim-up Pool Bar
- 47. Ocean Beach Bar 48. Sundowner Bar
- 49. Miss Ethel's Piano Bar 50. Polo Lounge Piano
  - Bar 51. The Rabbit Hole Speakeasy Bar
  - 52. Neptunes Restaurant 53. Kimonos Restaurant
  - 54. Amphitheatre Swim-Up Bar
- 55. Latitudes Overwater Bar Restaurant

## SHOPS & RETAIL

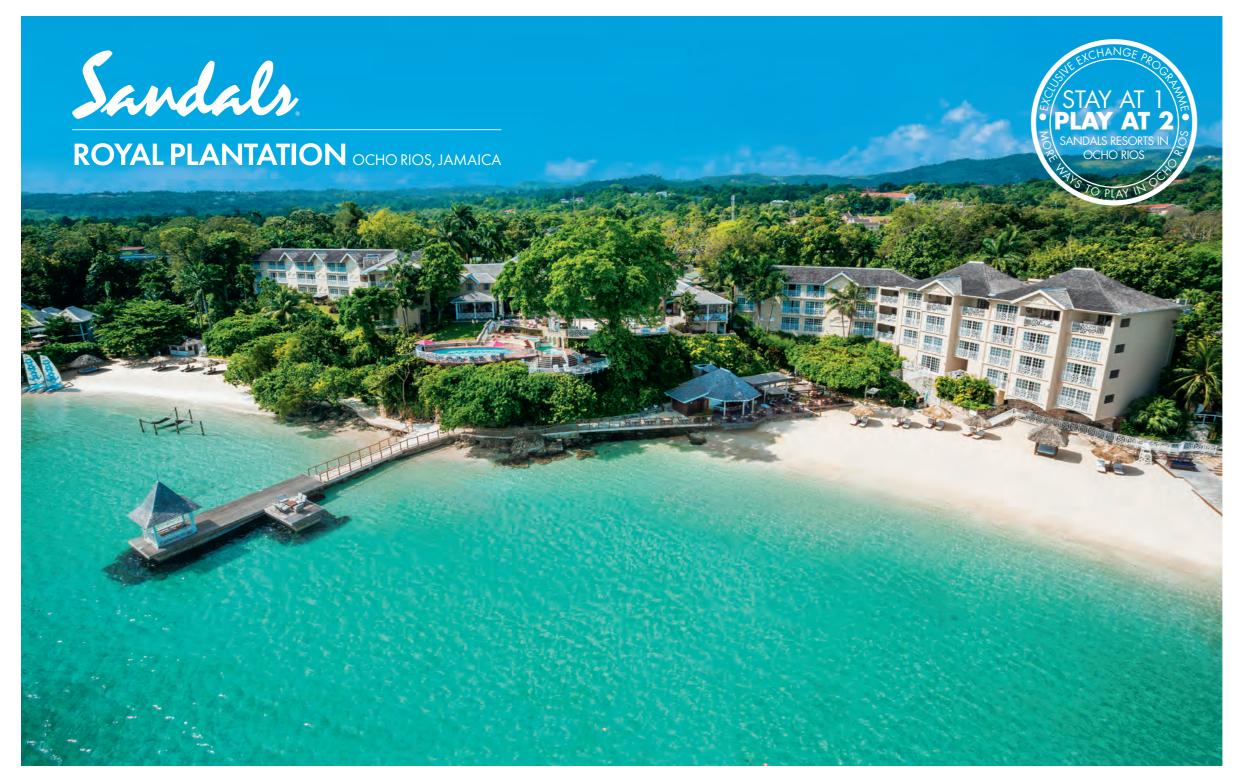
- 56. The Trading Post Gift Shop
- 57. The Boutique Gift Shop
- 58. EPIX Photo Studio

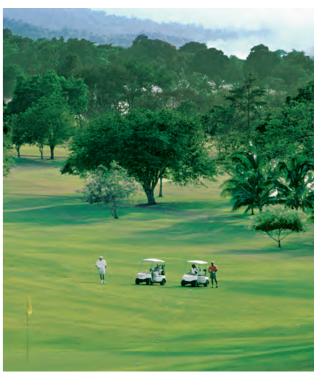
### MISCELLANEOUS

- 59. The Promenade
- 60. Promenade Gazebos
- 61. Nurse's Station
- 62. Riviera Gazebos
- 63. Pavilion Events Venue
- 64. Roman Gazebo 65. Great House Pool
- Gazebos 66. Wedding Gazebo
- 67. Conference Facility

- 68. Ampitheatre 69. Poolside Cabanas
- 70. Ochi Beach Club Cabanas
- 71. Firepits & Daybeds
- 72. Ochi Beach Club Stage
- 73. Kimonos Pier

Map artwork is computer generated and is representational only.





# ALL-BUTLER, ALL-SUITE, **ALL-OCEANVIEW BOUTIQUE RESORT**

Sandals Royal Plantation is a romantic, upscale getaway intended for those who are serious about taking life easy, and who long for the indulgent pleasures of letting a butler take care of everything. In an unpretentious ambience of classic European elegance, 74 oceanview suites and a stand-alone, three-bedroom private villa offer an unmatched service ratio of staff-to-guests. Renowned for incomparable attention to detail, this enclave of retro-chic sophistication showcases roaming peacocks and manicured lawns. This historic resort has long been a favourite hideaway for the world's international jet setter and literary elite, with the likes of Ian Fleming and Noel Coward seeking its casual island elegance and authentic Jamaican vibe back in their day. Today, exquisite original furnishings and new innovations are designed to impress.

# RESORT HIGHLIGHTS

- certified divers

  Tips, taxes and Sandals airport transfers included

  \*Treatments at cost. ^At cost.



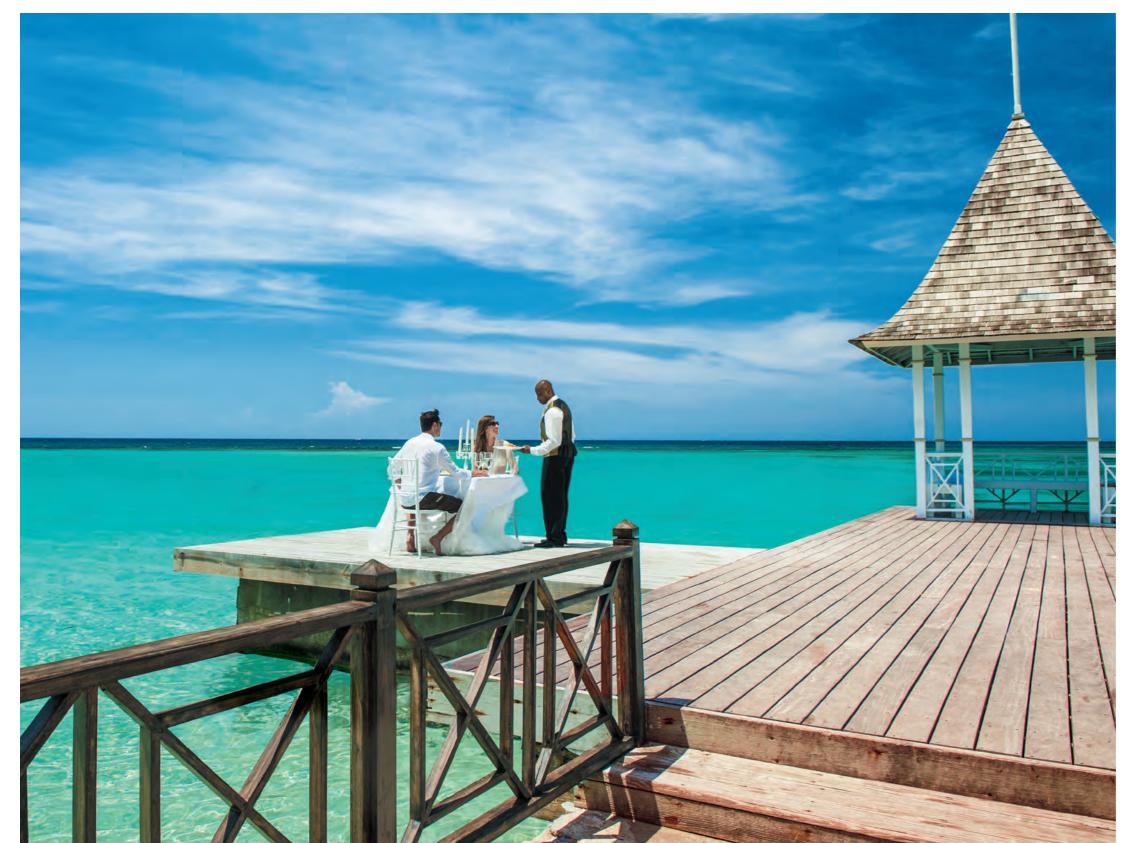






From the moment you arrive, you'll feel like royalty. The fantasy doesn't stop at the exquisite setting: with every one of its 74 suites promising ocean views and your very own butler, you won't be left wanting for anything.

- Hannah Millbank, Writer (Perfect Wedding)





# GRAND DUCHESS OCEANFRONT VERANDAH BUTLER SUITE

Beautifully furnished with hardwood touches throughout, this suite includes a generously sized bedroom featuring a four-poster bed. The enormous 178-ft walkout verandah offers sensational views of the sparkling Caribbean Sea and powdery white sand beach. Guests staying in this suite will receive personal Butler Service (see page 16).

# REGENT OCEANFRONT BUTLER SUITE

Perfectly located within the resorts much sought after East and West Wings, these suites offer a remarkable view of one of the resort's stunning beaches. This piece of paradise boasts a spacious bedroom as well as a luxurious bathroom. Guests staying in this suite will receive personal Butler Service (see page 16).







# 5 GOURMET RESTAURANTS INCLUDED

Le Papillon
French cuisine with signature
seafood and meat selections
prepared by our award-winning
chefs at this Five-Star Diamond

# The Terrace

Exciting fine dining under the stars with a daily chef's table menu.

### Tea Terrace

A delicious array of scones and pastries with afternoon tea on the terrace.

Royal Grill
Delectable fare served in a prime beachfront location.

The Wobbly Peacock Pub
An authentic British Gastropub
serving upscale fare.

Jamaica's only caviar and Champagne bar. Available at an additional cost.







# SANDALS ROYAL PLANTATION AT A GLANCE























ALL INCLUSIVE. ALL THE TIME. ANYTIME.



# **ROYAL PLANTATION**

# ACCOMMODATION AREAS

- 1. Beachfront Villa Plantana
- 2. Lobby
- 3. Beachfront East Wing 4. Beachfront West Wing

# POOLS & WHIRLPOOLS

- 5. Whirlpool
- 6. Heated Freshwater
- Swimming Pool
- 7. Freshwater Plunge

### ACTIVITIES

- 8. Island Routes Adventures Desk
- 9. Red Lane® Spa

# LAND & WATER SPORTS

- 10. Tennis Courts 11. Red Lane® Fitness
- Centre
- 12. Aqua Centre

### ■ RESTAURANTS & BARS

- 13. The Terrace Restaurant
- 14. Tea Terrace
- 15. Le Papillon Restaurant
- 16. Royal Grill Restaurant Beach Bar
- 17. The Wobbly Peacock Pub
- 18. C-Bar

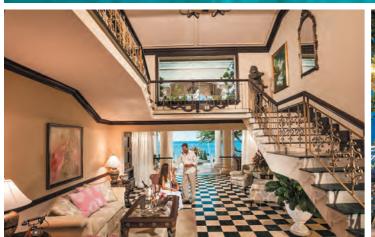
# SHOPS & RETAIL

19. Peacock Shop

### MISCELLANEOUS

- 20. Blue Shadows Lounging Area
- 21. Conference Centre
- 22. East Beach Bathrooms
- 23. Wild Orchid Garden Terrace
- 24. Wedding Gazebo
- 25. West Beach Pier
- 26. Blue Shadows Gazebo
- 27. West Beach Bathrooms
- 28. East Beach Pier
- 29. The Drawing Room
- 30. Beach Cabanas

Map artwork is computer generated



BEACHFRONT VILLA PLANTANA

EAST WING

THE STREET





BEACHFRONT WEST WING



ALL-BUTLER, ALL-SUITE,

*ALL-OCEANVIEW* 

**BOUTIQUE RESORT** 





# JAMAICA'S ALL-NEW, ALL-BEACHFRONT, ALL-LUXURY RESORT

Sandals South Coast perfectly blends the exotic allure of the Caribbean with the refined elegance of Europe, set on a unique two-mile stretch of Jamaica's south coast's most pristine whitesand beach. Flowering gardens frame a charming Italian piazza while meandering walkways lead to three architecturally distinct European villages inspired by Italy, France, and the Netherlands. Here, every room and suite overlooks the unspoiled beach and mesmerising ocean. For the ultimate in luxury, opt for one of our new Over-the-Water Bungalows, that hover above turquoise seas, featuring see-through glass floors for ocean-viewing, a Tranquility Soaking Tub<sup>TM</sup> for two, an over-the-water hammock, and Personal Butler Service.

At night try Sandals first-ever, overwater bar – Latitudes° which offers fabulous water views, romantic fire pits and cantilevered hammocks.

# **RESORT HIGHLIGHTS**











Everything is taken care of – even tips and taxes leaving you to focus on enjoying your stay, which is why Sandals has been voted as having the World's Leading All Inclusive Resorts for over 20 years.

- Sarah Edworthy, Journalist (Daily Telegraph)





# **OVER-THE-WATER BUTLER HONEYMOON BUNGALOW**

These spectacular suites offer an unmatched connection to the Caribbean Sea. Outside, couples can admire the beauty of the ocean from their private outdoor Tranquillity Soaking Tub<sup>TM</sup>. Inside, glass floor panels and lit water ensure you can enjoy undersea views any time. Guests staying in this suite will receive personal Butler Service (see page 16).

# ITALIAN BEACHFRONT CLUB LEVEL JUNIOR SUITE

These newly renovated suites are located in the Italian Village and feature magnificent views of South Coast beach. Inside, the spacious open floor plan features a fourposter bed and a spa-style bathroom with a walk-in rain shower and a freestanding soaking tub. Guests staying in this room can enjoy Club Sandals concierge service (see page 17).







# 9 GOURMET RESTAURANTS INCLUDED

Bayside Dine in an open-air eatery with views of the impressive pool and the Caribbean beyond.

Exotic Pan-Asian specialties in exotic surroundings.

# Giuseppe's

Delicious specialties from Parma and the Emilia-Romagna regions of Italy.

Parisian-style pâtisserie with pastries, crêpes, coffee and

Exquisite Mediterranean seafood dishes served with impeccable service.

A laid-back seascape that will tantalise your taste buds for Caribbean cooking.

Pan-Caribbean dishes and warm Caribbean hospitality

# **Jerk Shack**

With open-air seating and a rustic vibe, the Jerk Shack serves up authentic jerk with all the traditional accompaniments.

## Sushi on the Sand

Feast on the freshest sushi in this brand new oceanfront setting.







# SANDALS SOUTH COAST AT A GLANCE



75 MINUTE TRANSFER TIME













ALL INCLUSIVE, ALL THE TIME, ANYTIME.



Chapel

MISCELLANEOUS

36. Conference Rooms

37. Nurse's Station

46. Dutch Wedding Gazebo

Map artwork is computer gene

and is representational only.

11. Pool

POOLS & WHIRLPOOLS

9. Whirlpool

10. Scuba Pool

18. Aqua Centre

Centre

19. Red Lane® Fitness

28. Le Fleur Noire Bar

29. Swim-up Pool Bar

& Lounge





# **CAREFREE & CASUAL COOL**

Negril invented "chill" - so get ready to embrace the laidback spirit at this low-rise resort perched along Jamaica's famed Seven-Mile Beach. The vibe here is totally relaxed and the perfect place to spend time with those you love. Beaches Negril Resort & Spa prides itself on being accommodating. In fact this resort boasts a number of spectacular categories of rooms and suites, so whether you choose a garden view room or a beachfront suite, you'll be embraced by our family friendly hospitality along with casual luxury and warm Caribbean charm. Everything at Beaches Negril has been designed to take advantage of its position along Negril's famed Seven Mile Beach. Whether in the water or on land, kids and grownups alike can find plenty to keep them entertained, or just totally chilled out.

# **RESORT HIGHLIGHTS**

- Located on the widest stretch of Negril's Seven Mile Beach
  186 family friendly rooms and suites
  5-Star Global Gourmet™ with 9

- 7 bars serving unlimited premium spiritsPirates Island Waterpark with 8 waterslides and
- 3 pools and 3 whirlpools
- Red Lane® Spa\* & Fitness Centre
- 2 tennis courts and mini-golf
- Supervised Kids Camp
- Complimentary Certified Nannies included all day
   every day, for all ages, in every room
- Free resort-wide Wi-Fi for all guestsLand and water sports including daily scuba for
- Tips, taxes and Beaches airport transfers included \*Treatments at cost. \*Certified Nannies included from 9am to 9pm (hours vary at each resort).









Beaches Resorts was our saving grace. Not only is it the most perfect luxury all-inclusive family holiday but it also allows us to have some couple-time. We adore Beaches and are counting down the days till we get to go back.

- Michelle Heaton, Singer (Mail on Sunday)





# **CARIBBEAN BEACHFRONT CONCIERGE SUITE**

Wake up to the sight and sound of the ocean lapping the shoreline in this expansive beachfront suite. Boasting modern décor, these suites sleep up to 5 people and come complete with a four-poster bed, two twin day beds and a pull out trundle. Guests staying in this room can enjoy concierge service (see page 17).

# NEGRIL HONEYMOON BEACHFRONT GRANDE LUXE CONCIERGE ROOM

Recently refurbished to the highest standards, these beachfront rooms offer several luxurious features and sleep up to 4 people. Picturesque views of the Caribbean Sea can be enjoyed from the room's private balcony. Guests staying in this room can enjoy concierge service (see page 17).







# 9 GOURMET RESTAURANTS INCLUDED

International cuisine served al fresco overlooking the pool.

# **The Venetian**

Italian cuisine with whiteglove service offered in an elegant Georgian-style restaurant.

Japanese teppanyaki-style cuisine prepared right before your eyes.

Grilled southwestern specialties featured in an open-air casual atmosphere.

## Bar B.Q. Park

Barbeque favourites and jerk chicken offered in an outdoor eatery.

### **Dinos Pizzeria** Delicious hand-tossed

neapolitan pizzas prepared in a unique asian setting. in a brick oven.

Seafood with a Jamaican flair, served right on the beach.

# Café de Paris

Pastries, crêpes, coffee and tea found in a parisian-style pâtisserie.

# Soy Sushi Bar

Fresh sushi creations served







# BEACHES NEGRIL AT A GLANCE



















LAND & WATER SPORTS INCLUDING DAILY SCUBA DIVING<sup>^</sup>

ALL INCLUSIVE. ALL THE TIME. ANYTIME.



Beaches NEGRIL RESORT & SPA

C 0 0

# ACCOMMODATION AREAS

- 1. Main Lobby

- Santa Cruz Buildings
   Savannah Buildings
   Montpelier Buildings
- 5. Suite Concierge Centre

### POOLS & WHIRLPOOLS

- 6. Mill Pool
- 7. Piazza Pool
- 8. Whirlpool 9. Kids Pool

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- ACTIVITIES
  - 10. Pirates Island Waterpark

- 11. Red Lane® Spa
- 12. Xbox® Play Lounge
- 13. Trench Town
- 14. Beaches Craft Centre
- 15. Club Liquid 16. Island Routes
- Adventures Desk
  17. Billiards
  18. Shuffleboard
- 19. Table Tennis
- 20. Lawn Chess
- 21. Miniature Golf 22. Playground

- LAND & WATER SPORTS
  - 23. Red Lane® Fitness Centre
  - 24. Tennis

  - 25. Basketball Court 26. Football Field 27. Beach Volleyball
  - 28. Aqua Centre 29. Croquet

### ■ RESTAURANTS & BARS

- 30. The Venetian Restaurant
- 31. Stew Fish Restaurant 32. Kimonos Restaurant & Bar
- 33. Soy Sushi Bar
- 34. Dinos Pizzeria

### 35. Bar.B.Q. Park

- 36. Sweeties Ice Cream Counter
- 37. Café de Paris 38. The Venetian Bar

- 39. Theater Bar
  40. Stew Fish Beach Bar
  41. Swim-up Pool Bar
  42. The Mill Restaurant
- 43. Mariachi Restaurant

# SHOPS & RETAIL

44. EPIX Photo Studio 45. The Resort Shop

# 46. Kids Camp Nursery

- 47. Red Lane® Spa Beach Gazebo
- 48. Red Lane® Spa Island Stylin Braid Station

MISCELLANEOUS

- 49. Wedding Lounge 50. Wedding Gazebo
- 51. Montpelier Gazebo 52. Herb Garden
- 53. Nurse's Station 54. Big Top Amphitheatre





Map artwork is computer generated and is representational only.





# **VOTED AMONG THE TOP** TEN BEACH RESORTS BY PARENTS MAGAZINE

Located in the heart of Jamaica, Beaches Ocho Rios – A Spa, Golf & Waterpark Resort introduces unmatched levels of all-inclusive luxury and excitement for everyone, especially families. Beaches Ocho Rios boasts twenty-two acres of lush tropical gardens, a private white-sand beach, 7 restaurants, 7 bars, 5 pools, as well as Jamaica's largest and most spectacular waterpark, including exhilarating water slides with endless thrills. Plus at Beaches Ocho Rios, unlimited rounds of golf†, green fees and round-trip transfers are included for everyone (even kids) at our very own Sandals Golf & Country Club. This magnificent 18-hole course rises 750 feet above sea level in the lush hills of Ocho Rios, with a practise range, putting and chipping greens, pro shop, restaurant and snack shack.

# **RESORT HIGHLIGHTS**

- 222 family-sized rooms and suites
  5-Star Global Gourmet<sup>TM</sup> with
- 7 bars serving unlimited premium spirits
- Pirates Island Waterpark, including 11 waterslides
- 5 pools and 2 whirlpools
- Red Lane® Fitness Centre
- Complimentary golf at Sandals Golf &
- Certified Nannies included all day<sup>0</sup>









With an unparalleled array of inclusions covering five-star amenities, premium-brand drinks and thrilling personal touches, means you never have to worry about additional costs or spiralling budgets.





### **GREEK BEACHFRONT CONCIERGE TERRACE SUITE**

Located within the Greek Village, these extensive suites have been recently renovated to offer an abundance of light, space and luxury for the entire family. Each suite, which sleeps up to 4 people, leads to a large terrace where magnificent vistas of the Caribbean Sea await. Guests staying in this suite can enjoy concierge service (see page 17).

# FRENCH VILLAGE HONEYMOON VERANDAH SUITE

Generously proportioned and newly renovated, these luxurious suites are situated in a privileged position on the top floor of the French Village and sleep up to 2 people. Each suite is completed with a large shared terrace boasting lounge furniture and partial views of the ocean.







# 7 GOURMET RESTAURANTS INCLUDED

### La Parisienne

A progressive French menu and service to rival the finest in Paris.

### **The Venetian**

Authentically prepared pastas and risottos transport guests to the heart of Italy.

**Bayside**Delectable International cuisine offered in a casual setting overlooking the pool.

**Neptunes**Mediterranean seafood served al fresco with magnificent views of the ocean.

Bar B.Q. Park
Barbeque favourites prepared in this fun outdoor eatery.

# Bella Napoli Pizzeria

Hand-tossed Neapolitan pizzas made to perfection in a brick oven.

# Josephine's Creperie

Savoury and sweet crêpes served with specialty coffees delight the senses.







# BEACHES OCHO RIOS AT A GLANCE























LAND & WATER TIPS, TAXES & BEACHES SPORTS INCLUDING TRANSFERS' INCLUDED DAILY SCUBA DIVING^

ALL INCLUSIVE. ALL THE TIME. ANYTIME.



# FOR THE ENTIRE FAMILY

# ACCOMMODATION AREAS POOLS & WHIRLPOOLS

- 1. Main Lobby

- Suite Concierge Lounge
   Caribbean Tower
   Caribbean Tower East
- 5. Caribbean Tower West
- 6. Caribbean East Side 7. Caribbean West Side
- 8. Venetian Terrace
- 9. Naxos Terrace
- 10. Mykonos Terrace
- 11. Santorini Terrace 12. Oceanfront French Village Building

- 13. Main Pool
- 14. Pirates Island
- Waterpark Pools
  15. Oceanfront French Village Pool & Deck
- 16. Whirlpool
  - ACTIVITIES
- 17. Island Routes
  - Waterpark
- 18. Pirates Island
  - 19. Xbox® Play Lounge 20. Trench Town
  - Adventures Desk
- 31. Basketball Court

- 21. Beaches Craft Centre
- 22. Club Liquid
- 23. Red Lane® Spa
- 24. Pool Tables
- 25. Shuffleboard
- 26. Table Tennis
- LAND & WATER SPORTS
- 28. Aqua Centre

27. Lawn Chess

- 29. Red Lane® Fitness Centre
- 30. Tennis Court

### ■ RESTAURANTS & BARS

- 32. Piano Bar
  - 33. The Venetian Restaurant 34. La Parisienne Restaurant
  - 35. Bayside Restaurant
  - 36. Neptunes Restaurant & Bar
  - 37. Bar.B.Q. Park
  - 38. Bella Napoli Pizzeria
  - 39. Josephine's Crêperie 40. Bayside Bar
  - 41. Calypso Beachside Cocktail Bar
  - 42. Opa Sunset Bar 43. Sunset Swim-up Pool Bar

### SHOPS & RETAIL

- 44. Loyalty & Travel Desk 45. The Resort Shop 46. EPIX Photo Studio

# MISCELLANEOUS

- 47. Nurse's Station 48. Main Stage
- 49. Meeting Room 50. Venetian Gazebo
- 51. Neptunes Gazebo 52. Love Fountain
- Map artwork is computer generated and is representational only.



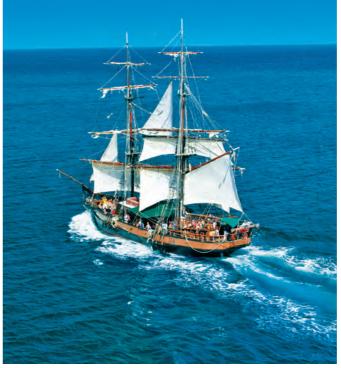












# Experience three resorts in one exotic holiday.

Gaze at the world-famous peaks of Gros Piton and Petit Piton. These majestic cones offer a glimpse into the volcanic origins of Saint Lucia along with a tantalising taste of the dynamic forces that formed this beautiful island and that animate her still to this day. Hints of Saint Lucia's fiery nature can be found in the exotic dark sand that covers some of Saint Lucia's many alluring beaches and in the warm sulphur springs that bubble up from deep within the earth. It comes as no surprise that this stunning emerald isle has captured the heart of many for centuries. This island is also well known for its National Rainforest with 19,000 acres filled with vivid flowering vines, luxuriant greenery, approximately 30 species of birds, and a whole menagerie of spectacular fauna. From the distinctive twin peaks of The Pitons to the cascading majesty of Diamond Falls and the translucent turquoise sea that frames it all, Saint Lucia dazzles the eye as it seduces the body and spirit.



STAY AND PLAY EXCHANGE PROGRAMME AVAILABLE IN SAINT LUCIA

Sandals Regency La Toc... Sandals Halcyon Beach ... ...102 - 107

**GROS-ISLET** 

# FAST FACTS - SAINT LUCIA AT A GLANCE

FLIGHT TIME

8.15 HOURS







	ANIMOM AVERAGE MONTHLY TEMPERATURES C													
JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC			
29	29	30	30	31	31	31	31	31	31	31	31			



# EXECUTIVE 9-HOLE COURSE



Whether you're a beginner or a master of the game, you'll love the Sandals Regency La Toc Golf Club. Rolling hills complimentary green fees invite repeat plays at leisure. This laser-like accuracy to chart their tunnel-tight layout. Or challenge yourself at the new Sandals St. Lucia Golf & Country Club at Cap Estate—an 18-hole, par-71 course.

# THE HEIGHT OF CARIBBEAN GLAMOUR

Saint Lucia's most glamorous resort, Sandals Regency La Toc Golf Resort & Spa is a magnificent 220-acre estate set on a half-mile, crescent-shaped beach, cradling exotic coral bluffs, lush hillsides and rolling fairways.

This resort features the most luxurious rooms and suites, including the incomparable Millionaire Suites with private three-tiered patios, infinity-edge pools, completely retractable doors offering  $180^{\circ}$  ocean views and Butler Service. Also included are 9 restaurants, 8 bars and 3 pools plus an executive 9-hole golf course direct on the resort.

# **RESORT HIGHLIGHTS**











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Sandals is the very pinnacle of luxury and aspiration.

- Martyn Redman, Executive Producer for Britain's Next Top Model





# **OCEANFRONT TWO-STOREY ONE BEDROOM BUTLER VILLA SUITE** WITH BALCONY TRANQUILITY SOAKING TUB

Set along the golden-sand shore, these two-storey Love Nest Suites® bring you closer to the water's edge with an expansive balcony featuring two private terraces and a stairway that leads directly to the beach. Guests staying in this suite will receive personal Butler Service (see page 16).

# SUNSET BLUFF OCEANVIEW CLUB LEVEL ROOM

Spectacular views of the Caribbean Sea and blossoming hillside are enjoyed from these luxuriously spacious Club Level rooms boasting an enviable location on a peninsula of land jetting into the ocean. Guests staying in this room can enjoy Club Sandals concierge service (see page 17).







# 9 GOURMET RESTAURANTS INCLUDED

Specialties from Italy's

The Pavilion International fare accompanied by breathtaking views.

Classic French dishes and wine pairings inspired by legendary Chef Escoffier.

**The Pitons** 

Authentic Saint Lucian dishes served with an island flair.

Neptunes Fresh seafood and Japanese Teppanyaki prepared tableside by your Mediterranean cuisine set own entertaining chef directly on the ocean Soy Sushi Bar The freshest and most Bella Napoli Pizzeria Crisp gourmet pizzas, expertly prepared in our brick oven. delectable sushi.

The Cricketers Pub Campania region served atop Sunset Bluff.

An authentic British pub serving traditional fare from fish'n chips to shepherd's pie







# SANDALS REGENCY LA TOC AT A GLANCE



















ALL INCLUSIVE. ALL THE TIME. ANYTIME.

ad to/from Hewanorra International Airport. <sup>1</sup>On-site and at Sandals St. Lucia Golf & Country Club. Mandatory caddies or carts at cost <sup>^</sup>Two free dives per day for certified divers.



37. Duty-Free Shop Resort Shop

38. EPIX Photo Studio

39. Golf Pro Shop

Map artwork is computer

generated and is

representational only

106

9. Coubaril Building

Adventures Desk

17. Red Lane® Spa

18. Billiard Room

25. La Toc Restaurant

26. The Pitons Restaurant

27. Kimonos Restaurant





# **GRAND VIEWS ON ITS** OWN PENINSULA

Beautifully nestled between the Caribbean Sea and the Atlantic Ocean on two sides, Sandals Grande St. Lucian Spa & Beach Resort is located on its own peninsula, offering unobstructed panoramic sea vistas and a sheltered mile-long beachfront with the calmest waters in all of Saint Lucia. Everywhere you turn, one magnificent landscape follows another, from lush volcanic mountains rising from azure waters to historic Fort Rodney, perched atop a hill within easy walking distance.

Fronting one of the island's most desirable beaches, an impressive promenade follows the shoreline, leading you to exceptional seaside dining, sparkling swimming pools, exciting land and water sports and sumptuous accommodation, including the exquisite Over-the-Water Bungalows that provide breathtaking views of the Caribbean's finest turquoise waters.

# **RESORT HIGHLIGHTS**

- Set on a spectacular peninsula in Saint Lucia with views of the Caribbean Sea, and Fort Rodney located within walking distance
   311 beautifully appointed rooms and suites
   5-Star Global Gourmet™ with 12 dining choices

- Stay at One, Play at Three exchange privilege at nearby Sandals Halcyon Beach and Sanda Regency La Toc Golf Resort & Spa.
- Land and water sports including daily scuba for certified divers
  Tips, taxes and Sandals airport transfers included





### SAINT LUCIA'S NEWES **GOLF COURSE**

The 18-hole, par 71 Sandals St. Lucia Golf & Country Club is set within rolling hills at Cap Estate, just a short walk from the resort, with 6,744 yards of sprawling greens with scenic ponds, and ancient tropical trees. You can also enjoy the 9-hole course at Sandals Regency La Toc Golf Club.







This couples-only hideaway is the hub of all things romantic. For an extra slice of luxury opt for the Butler Elite service. Attending to your every whim, their attention to detail is second to none.

- Hannah Britt, Deputy Women's Editor (Sunday Express)





# **OVER-THE-WATER HONEYMOON BUTLER BUNGALOW**

These gorgeous Tahiti-style bungalows, located above the Caribbean Sea, allow couples to admire the beauty of the ocean from the comfort of their suite. Glass floor panels and lit water ensure you can enjoy undersea views at any time. Guests staying in this suite will receive personal Butler Service (see page 16).

### SWIM-UP LOVER'S LAGOON HONEYMOON CLUB LEVEL ROOM

Set alongside the Lover's Lagoon in the Massade, Monchy and Rodney Bay buildings, these luxurious rooms feature a private poolside patio nestled among the resort's manicured gardens. Guests staying in this room can enjoy Club Sandals concierge service (see page 17).







# 12 GOURMET RESTAURANTS INCLUDED

Barefoot By The Sea Sandals signature restaurant featuring fresh seafood right on the beach (shoes optional).

Specialties from Parma and the Emilia-Romagna regions of Italy.

# Olde London Pub

An authentic British Gastropub serving upscale fare.

**Bayside** International buffet breakfast and lunch à la carte French Brasserie dinner.

# The Mariner Seaside Bar & Grill Jerk pork and chicken, freshly made sandwiches from the Gordon's On The Pier Elegant pier dining featuring sunset views and white-glove sunset views and white-glove white-like Exotic cuisine from the Far East, prepared tableside by your own entertaining chef. made sandwiches from the beach grill.

**Josephine's Crepêrie** Savoury crêpes and delicious treats served in a quaint pastry shop.

Crisp gourmet pizzas expertly prepared in our

jerk hut serving jerk pork

Jerk Shack

**Bombay Club** Exotic Indian cuisine in a dramatic, vibrant setting.

# service.

**Soy Sushi Bar** Fresh sushi creations enjoyed in A traditional, rustic Jamaican a unique Asian setting.







# SANDALS GRANDE ST. LUCIAN AT A GLANCE

















ALL INCLUSIVE. ALL THE TIME. ANYTIME.

ransfers included to/from Hewanorra International Airport. <sup>1</sup>At nearby Sandals Regency La Toc and Sandals St. Lucia Gold & Country Club. Mandatory caddies or carts at cost. <sup>2</sup>Two free dives per day for certified divers.



# FROM SEA TO SHINING SEA

- ACCOMMODATION AREAS
- 1. Lobby
- 2. Port-Cochère
- 3. Pigeon Island Building
- 4. Bonne Terre Building 5. Cap Estate Building
- 6. Massade Building
- 7. Monchy Building

- 8. Rodney Bay Building 9. Grande Rondovals
- 10. Over-the-Water Bungalows
- 11. Lagoon Pool
- 12. Lover's Pool
- - 14. Whirlpool
  - 15. Main Pool
- POOLS & WHIRLPOOLS
- 13. Scuba Pool
- ACTIVITIES
  - 16. Red Lane® Spa
  - 17. Palladium Night Club
  - 18. Island Routes Adventures Desk

# LAND & WATER SPORTS

- 19. Tennis Courts
- 20. Aqua Centre
  - 21. Red Lane® Fitness Centre

# RESTAURANTS & BARS

22. Gordon's Over-the-Water Restaurant

- 23. Bayside Restaurant
- 24. The Mariner Seaside Bar & Grill
- 25. Barefoot by the Sea Restaurant
- 26. Dinos Pizzeria
- 27. Josephine's Crêperie
- 28. Jerk Shack
- 29. Olde London Pub 30. Jacquot's Lobby Bar
- 31. Beach Bar
- 32. Piano Bar
- 33. Swim-up Pool Bar
- 34. Bombay Club Restaurant
- 35. Kimonos Restaurant
- 36. Soy Sushi Bar
- 37. Toscanini's Restaurant
- SHOPS & RETAIL 38. Colombian Emeralds
- 39. EPIX Photo Studio
- 40. Gift Shop

# MISCELLANEOUS

- 41. Beach Gazebo
- 42. Conference Rooms William Jefferson Clinton Ballroom Rainbow Meeting Room
- 43. Nurse's Station
- 44. Beach Cabanas
- 45. Firepits
- 46. Serenity Wedding Chapel
- 47. Wedding Gazebo

Map artwork is computer generated and is representational only.

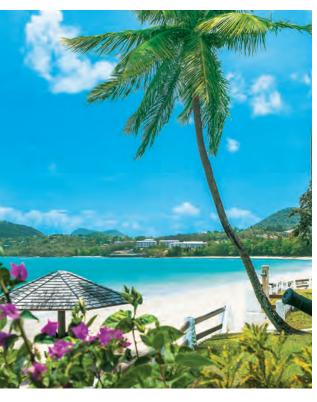












# A TRUE GARDEN OF EDEN BY A TRANQUIL SEA

Of all the Sandals Resorts, Sandals Halcyon Beach Saint Lucia best defines the Caribbean's Caribbean – a laid-back retreat tucked into a gorgeous palette of ever-blooming gardens along a tranquil turquoise sea.

Here in the midst of a tropical utopia, where no building rises above the highest palm tree, you'll discover a charming and intimate sanctuary that is the essence of its name...tranquil, peaceful and calm. Take a stroll among birds of paradise under canopies of shaded trees, or a lazy swim in one of two pools and experience an unwavering sense of no worries and no hurries. Alternatively, there are seven bars and six restaurants to choose from, including Saint Lucia's most legendary dining experience – Kelly's Dockside Over-the-Water Restaurant – dramatically extending 150 feet out over the water.

Enjoy multiple rounds of golf with complimentary green fees at nearby Sandals St. Lucia Golf & Country Club at Cap Estate and an executive course at Sandals Regency La Toc.

# **RESORT HIGHLIGHTS**

- Saint Lucia's ultimate seaside beach resort with laid-back elegance
- Classic island architecture featuring only low-rise buildings
- 5-Star Global Gourmet™ with 6 unique restaurant
- 7 bars serving unlimited premium spirits
- Stay at One, Play at Three exchange privileges at nearby Sandals Grande St. Lucian Spa & Beach Resort and Sandals Regency La Toc Golf Resort & Spa
- Fitness Centre
- 2 pools, 3 whirlpools, and 1 scuba pool
- Complimentary transfers included for golf at nearb Sandals St. Lucia Golf & Country Club at Cap Estat and Sandals Regency La Toc Golf Club. Green fees included<sup>†</sup>
- Free resort-wide Wi-Fi for all quests
- Land and water sports including daily scuba for certified divers
- Tips, taxes and Sandals airport transfers included
   Green fees are included for all guests at Sandals Golf Club at Sandals
   Regency La Toc. Green fees are included at Sandals St Lucia Golf & Country
   Club for guests staying a minimum of 6 nights. Offer is subject to change and
   can be withdrawing than time. Mandatan coddies are cost at cost.











All of these Sandals Luxury Included® Resorts offer unparalleled choices, unbelievable luxury and their own unique atmosphere.

- Niki Chesworth, Freelance Journalist and Editor (Evening Standard)





# HONEYMOON BUTLER ROOM WITH PRIVATE POOL SANCTUARY

These newly built rooms are located on the ground floor of the Dennery and Gros Islet buildings and boast a spacious deck featuring a private plunge pool, a pair of sun loungers and chic patio furniture to provide the perfect spot for private relaxation or al fresco dining. Guests staying in this room will receive personal Butler Service

# GRAND LUXE CLUB LEVEL WALKOUT ROOM WITH PATIO TRANQUILITY SOAKING TUB

These newly renovated sanctuaries showcase the natural beauty of Saint Lucia and the elegance of modern luxury are embodied within this tranquil retreat. Outside, enjoy the intimacy of your private patio equipped with a Tranquility Soaking  $\mathsf{Tub}^\mathsf{TM}$  for two with privacy curtains (see page 17).







# 6 GOURMET RESTAURANTS INCLUDED

Kelly's Dockside Over-the-Water Restaurant Grilled meat and seafood specialties served over the water.

Japanese Teppanyaki prepared tableside by your own entertaining chef.

à la carte French Brasserie dinner.

Soy Sushi Bar Fresh sushi creations enjoyed in a romantic garden setting. Beach Bistro

Delicious grilled fare served al fresco alongside the beach.

Bayside Specialties from Milan and Lombardy regions of Italy. Specialties from Milan and the



















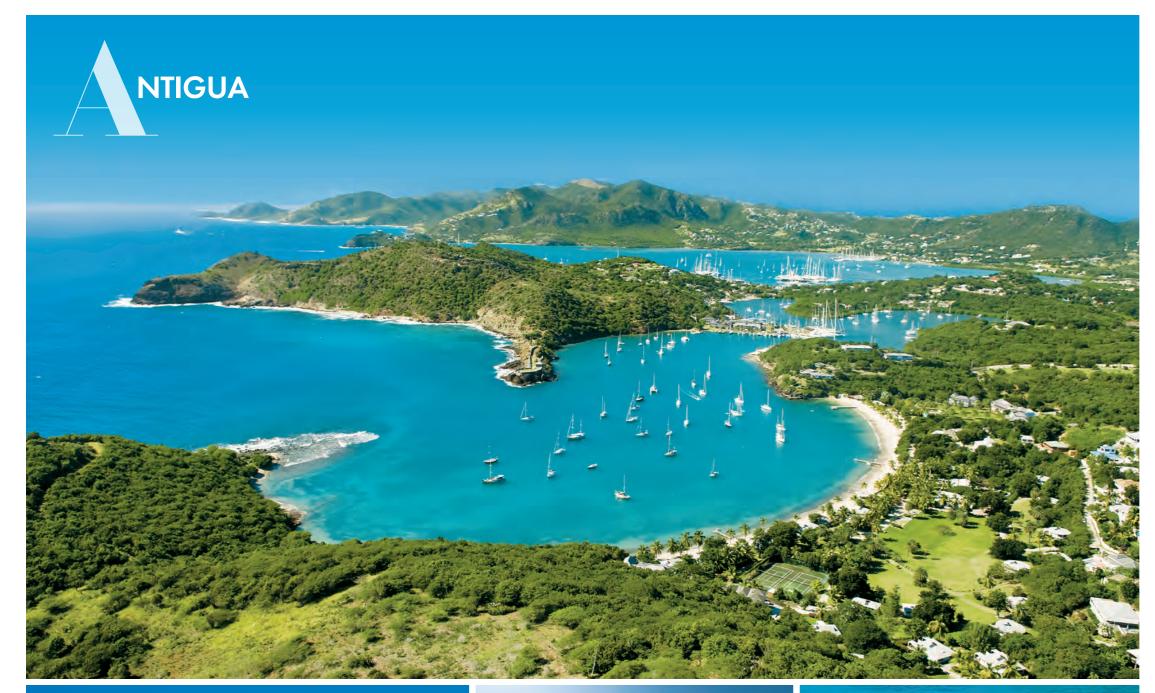




ALL INCLUSIVE. ALL THE TIME. ANYTIME.

ransfers included to/from Hewanorra International Airport. <sup>†</sup>At nearby Sandals Regency ta Toc and Sandals St. Lucia Golf & Country Club. Mandatory caddies or carts at cost. <sup>\*</sup>Two free dives per day for certified divers.

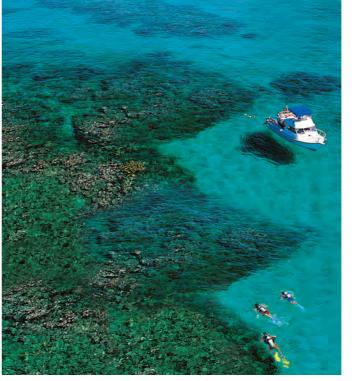






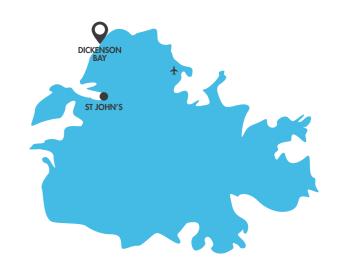






# Step out onto Antigua's best beach.

On an island whose dimensions span only 14 miles in length and 11 miles in width, Antigua is famous for its 365 spectacular beaches and is one of the Caribbean's premier destinations. Located on the northwest side of Antigua in St. John's parish is the island's best and most famous beach, Dickenson Bay. With white powdery sand and a turquoise shoreline, Dickenson Bay is the ultimate romantic destination for couples in love. Situated on the south side of the island is the famous English Harbour and remains a sailor's dream. Once used by the Royal Navy as a safe haven, this harbour is now a tourist attraction consisting of Nelson's Dockyard which today is part of a National Park and incorporates a museum, craft and food shops, restaurants, and a large marina. Explore pristine hideaways, savour the turquoise waters, dig your feet into the silky sand and find that special spot of your very own in the sun on this island in paradise.



DICKENSON BAY

# FAST FACTS - ANTIGUA AT A GLANCE

FLIGHT TIME





CAPITAL CAPITAL

MAXIMUM AVERAGE MONTHLY TEMPERATURES  $^{\circ}\text{C}$ 

JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
							30				



# YOUR ANTIGUAN PARADISE



Enjoy intimate candlelit dining beneath the stars, stroll

# THE BEST OF BOTH WORLDS

Voted the "Caribbean's Most Romantic Resort" year after year, Sandals Grande Antigua Resort & Spa is located on Antigua's most famous beach, Dickenson Bay. Explore the Caribbean Grove, nestled within the resort's expansive manicured gardens embracing the quintessential rhythm of the islands. Exotic Rondoval suites and gingerbread-trimmed cottages are appointed with a West Indies flair creating a seductive and serene ambience. Then step into the all-suite Mediterranean Village. This extravagant enclave of grand European style boasts the Eastern Caribbean's largest zero-entry pool edged by chic cabanas and magnificent one-bedroom Butler Beachfront Villa with Private Plunge Pool. Take in the spectacular sea views from the dramatic Sunset Tower or browse the fashionable village shops in the Piazza.

# **RESORT HIGHLIGHTS**

- Voted the Caribbean's Most Romantic Resort year after year at the World Travel Awards

- Red Lane® Fitness Centre
  Free resort-wide Wi-Fi for all guests
  Land and water sports including daily scuba









I had heard about Sandals, seen the adverts, but I had never made the connection between those adverts and this sort of holidaying experiences. Now I almost want to keep it to myself. It's the closest thing to eternal paradise.

- Ricky Wilson, Kaiser Chiefs (Daily Telegraph)





# MEDITERRANEAN ONE BEDROOM BUTLER VILLA WITH PRIVATE **POOL SANCTUARY**

Nestled within the award-winning Mediterranean Village, these spacious suites feature picture-perfect views of Dickenson Bay. Outside you will find a private pool, where you can spend your days under the Caribbean Sun. Guests staying in this suite will receive personal Butler Service. (see page 16).

# **MEDITERRANEAN CLUB LEVEL SUITE**

Situated on the ground through to the second floors of the Almond and Cypress Tower buildings of the Mediterranean Village, these cosy suites feature either a private patio or balcony showcasing stunning views of the ocean and the resort's beautifully landscaped gardens. Guests staying in this suite will enjoy Club Sandals concierge service (see page 17).







# 11 GOURMET RESTAURANTS INCLUDED

International buffet breakfast and lunch, à la carte French Brasserie dinner.

Lombardia regions of Italy.

Japanese Teppanyaki prepared tableside by your own entertaining chef. Barefoot by the Sea

Fresh seafood right on the beach (shoes optional).

Enjoy the freshest and most delectable sushi. **Courtyard Bistro** 

Tasty hamburgers, hot dogs, Specialties from Milan and the french fries, sandwiches, salads and fruits served al fresco. The Drunken Duck Pub

> An authentic British Gastropub serving upscale fare. **OK Corral**

Southwestern dishes and premium steak cuts served alongside beach views.

# Bella Napoli Pizzeria

Crisp gourmet pizza, expertly prepared in our brick oven and served in a courtyard setting.

Pan-Caribbean dishes and warm island hospitality. Café de Paris

Parisian-style pâtisserie with pastries, crêpes, coffee and tea.







# SANDALS GRANDE ANTIGUA AT A GLANCE

























ALL INCLUSIVE. ALL THE TIME. ANYTIME.



# IN THE CARIBBEAN

### ACCOMMODATION AREAS

- 1. Mediterranean Oceanview Village Main Lobby
- 2. Caribbean Beachfront Village Main Lobby
- 3. Frangipani Building
- 4. Flanboyant Building
- 5. Oleander Building
- 6. Ixoria Buildings I, II & III

- 7. Rondovals
- 8. Cottages
- 9. Anthurium Building
- 10. Hibiscus Buildings I & II
- 11. Mediterranean Plunge Pool Villas
- 12. Paton Buildings
- 13. Poinsettia Buildings
- 14. Almond Building
- 15. Cypress Tower

# 16. Club Sandals Lounge

## POOLS & WHIRLPOOLS

- 17. Pool
  - 18. Reflection Pool
- 19. Whirlpool
  - 20. Scuba Pool
  - 21. Spa Hot & Cold Plunge Pools

# ACTIVITIES

- 22. Billiards
- 23. Shuffleboard
- 24. Croquet Lawn
- 25. Island Routes Adventures Desk
- 26. Red Lane® Spa
- 27. Loyalty & Travel Desk

# ■ LAND & WATER SPORTS

- 28. Volleyball Court
- 29. Aqua Centre
- 30. Red Lane® Fitness Centre
- 31. Lit Tennis Court

# RESTAURANTS & BARS

- 32. Bayside Restaurant
- 33. Courtyard Bistro
- 34. Café de Paris

- 35. Barefoot by the Sea Restaurant
- 36. Soy Sushi Bar
- 37. Kimonos Restaurant
- 38. Marios Restaurant
- 39. Bella Napoli Pizzeria
- 40. The Drunken Duck Pub
- 41. Sundowner Bar 42. Piano Bar
- 43. Swim-up Pool Bar

- 44. Eleanor's Restaurant
- 45. OK Corral Restaurant

# SHOPS & RETAIL

- 46. Colombian Emeralds
- 47. Resort Shop
- 48. Boutique
- 49. Beach Shop
- 50. St. Mark Square **Shopping Centre**

51. EPIX Photo Studio

# MISCELLANEOUS

- 52. Wedding Gazebo
- 53. Firepits
- 54. Nurse's Station 55. Entertainment Office
- 56. Admiral Lord Nelson's Ballroom
- 57. Pool Cabanas

Map artwork is computer generated and is representational only.





















The Bahamas has been synonymous with glamour for decades and is steeped in British Colonial heritage that exudes an old-world charm combined with a vibrant Caribbean ambience. The 700 islands of the Bahamas, boasting some of the world's most spectacular cays and coves have a special magic found nowhere else. Sandbars appear and disappear within hours, gentle manta rays glide like graceful butterflies underwater, bonefish are quicksilver shadows across shimmering flats, and all of nature has a rhythm in keeping with the tides. The Bahamas is a sprawling paradise with endless crystal turquoise water that beguiles the senses and invites you to explore vibrant coral reefs beneath its surface. A vast archipelago, the Bahamas has something to suit everyone, from holiday seekers and sun worshippers to water sports enthusiasts and anglers. Best of all, you can island hop from Nassau to Great Exuma and enjoy privileges at both Sandals resorts.

Nassau is known for its famed gaming establishments and ultra luxurious shopping venues, as well as downtown Nassau's pastel pinks and blues and its bustling straw market, whereas the Exumas are known to draw those seeking more outdoor pursuits, including boating, sport fishing and snorkelling.

The Bahamas perfectly mingles the sultry island rhythm with a cosmopolitan sophistication to create the best of both worlds. It's easy to see why everyone says "It's Better in the Bahamas."



IASSAU GREAT EXUMA
andals Royal Bahamian......130 - 135 Sandals Emerald Bay......136 - 1

# FAST FACTS – THE BAHAMAS AT A GLANCE

FLIGHT TIME

8.35 HOURS









MAXIMUM AVERAGE MONTHLY TEMPERATURES °C

JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
25	25	26	27	29	31	32	32	31	30	28	26

# Sandals





2017 Bahamas' ading Spa Resort







Explore the resort's exclusive Sandals Island, an authentic offshore adventure with two secluded beaches—one for relaxing and enjoying the Bahamas' best snorkelling, the other for high-energy water sports. The island's chic Beach Club is your complimentary membership to a pool, whirlpool, swim-up bar, posh parties, and the region's best seafood house, Schooners.

# THE BAHAMAS' MOST ELEGANT RESORT

Sandals Royal Bahamian Spa Resort & Offshore Island in Nassau, Bahamas was once the private club for 1940's high society such as the Duke and Duchess of Windsor, and later a hideaway for celebrities including The Beatles. Today, the legend continues in a resort where European sophistication blends with the exotic adventures of an offshore island.

British country charm is ever present in the Royal Village, with its secluded garden villas and semi-private pools. For an exotic offshore escape, Sandals Island includes a chic beach club overlooking two pristine beaches – only at Sandals can you experience the unprecedented luxury of two holidays in one!

At Sandals Royal Bahamian you can start your holiday in style with a Rolls-Royce or Mercedes-Benz airport transfer when you book select Butler Elite suites.

# **RESORT HIGHLIGHTS**

- Located on Nassau's renowned Cable Beach
- Nassau's only resort with an offshore island Sandals Island
- 404 beautifully appointed rooms & suites, including the Crystal Lagoon Swim-up Suites
- Chauffered Rolls-Royce or Mercedes-Benz airport transfers for top-tier suites
- 5-Star Global Gourmet<sup>TM</sup> with 1 unique restaurants
- 8 bars including 3 swim-up pool bars
- 6 pools 6 whirlpools and 1 scuba pool
- Red Lane<sup>®</sup> Spa\* and Penthouse Gy
- Land 2 waters are industrial disconditions
- Land & watersports including daily scuba to certified divers
- Tips, taxes & Sandals airport transfers included

^ Ireatments at cost.









When you enjoy the Caribbean's most comprehensive scuba diving programme or one of the many evenings of entertainment, you will soon realise why Sandals has won more awards than any other all-inclusive resort.

- Niki Chesworth, Freelance Journalist and Editor (Evening Standard)





# ROMEO & JULIET ONE BEDROOM VILLA SUITE WITH OUTDOOR TRANQUILITY SOAKING TUB

These newly renovated suites offer serene views of the resort's tropical gardens and include a Tranquility Soaking Tub™ for two on either the balcony or patio. The master bedroom seamlessly transitions into a spacious sitting area which boasts a fully stocked mini bar. Guests staying in this suite will receive personal Butler Service (see page 16).

# WINDSOR HONEYMOON CLUB LEVEL OVERSIZED JUNIOR SUITE

Located within the Windsor Tower, these intimate suites showcase serene views of the resort's gardens and pool from a private balcony. Other features include a four-poster bed, fully stocked bar and en-suite bathroom. Guests staying in this suite will enjoy Club Sandals concierge service (see page 17).







# 10 GOURMET RESTAURANTS INCLUDED

The Crystal Room
The Caribbean's most elegant Mediterranean dining experience.

Specialties from Venice and the Veneto region of Italy.

Regional specialties in a rustic fish house located on the offshore island.

Royal Café Beachside café serving salads, sandwiches and grilled items.

# Gordon's on the Pier

Elegant pier dining featuring sunset dinners and white-glove service.

Teppanyaki-style fare from the Far East, prepared tableside by your own entertaining chef.

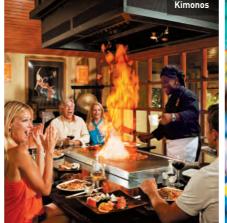
Baccarat
Award-winning classic French cuisine in an Art Nouveau ambience.

Spices
International buffet breakfast and lunch, an authentic British pub serving traditional fare from fish 'n chips to shepherd's pie.

# Bella Napoli Pizzeria

Delicious hand-tossed and made-toorder brick-oven pizza in a casual beachfront setting.







# SANDALS ROYAL BAHAMIAN AT A GLANCE





PERSONAL BUTLER IN TOP-TIER SUITES















ALL INCLUSIVE. ALL THE TIME. ANYTIME. Transfers included to/from Lynden Pindling International Airport. ^Two free dives per day for certified divers.



# Sandals

# **ROYAL BAHAMIAN** SPA RESORT & **OFFSHORE ISLAND**

### ACCOMMODATION AREAS

- Main Lobby
   Port-Cochère
- 3. Balmoral Oceanfront Village
- 4. The Royal Village
- 5. Windsor Tower
- 6. Butler's Lounge
- 7. Club Sandals Lounge

### POOLS & WHIRLPOOLS

- 8. Main Pool
- 9. Sandals Island Pool 10. The Royal Village Pools
- 11. Misting Pool
- 12. Crystal Lagoon Pool
  13. Whirlpool

### ACTIVITIES

- 14. Loyalty & Travel Desk
- 15. Red Lane® Spa & Salon
- 16. Red Lane® Spa Escape
- 17. Game Room
- 18. Billiard Room 19. Shuffleboard
- 20. Bocce Ball
- 21. Croquet Lawn
- 22. Lawn Chess
- 23. Island Routes Adventures Desk

# LAND & WATER SPORTS

- 24. Red Lane® Penthouse Gym
- 25. Beach Volleyball 26. Aqua Centre
- 27. Tennis Courts

# RESTAURANTS & BARS

- 28. Baccarat Restaurant
- 29. Royal Café Restaurant
- 30. The Crystal Room Restaurant
- 31. Kimonos Restaurant
- 32. Casanova Restaurant 33. Schooners Restaurant
- 34. Gordon's on the Pier
- 35. Bella Napoli Pizzeria
- 36. The Cricketers Pub
- 37. The Crystal Bar
- 38. Sunset Bar
- 39. The Duke & Duchess Bar and Piano Bar
- 40. Swim-up Pool Bar
- 41. Spices Restaurant
- 42. Royal Bar (Beach Bar)

### SHOPS & RETAIL

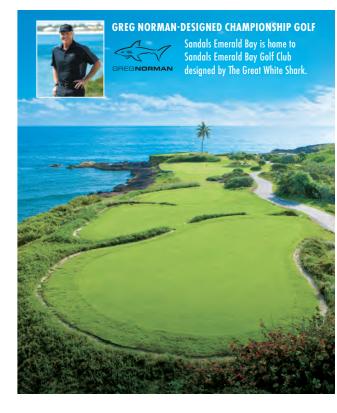
- 43. Gift Shop
- 44. EPIX Photo Studio

### MISCELLANEOUS

- 45. Sandals Island
- 46. Water Taxi
- 47. Conference Room
- 48. Wedding Lounge 49. Wedding Gazebo
- 50. Nurse's Station
- 51. Firepits 52. Zen Gardens
- 53. Royal Theatre

Map artwork is computer generated and is representational only.





# THE ULTIMATE GOLF & SPA RESORT

Nestled along the sun-kissed shores of an exclusive peninsula on Great Exuma, Sandals Emerald Bay Golf, Tennis & Spa Resort brings unprecedented levels of luxury to the easy-going rhythms of the Bahamian Out Islands. Referred to as the Gem of the Bahamas, Sandals Emerald Bay is one of the most sophisticated and picturesque luxury resorts in the Caribbean.

Set on a pristine mile-long beach, Sandals Emerald Bay is surrounded by the clearest waters on Earth, with some of the region's most treasured dive sites.

# **GOLFER'S PARADISE**

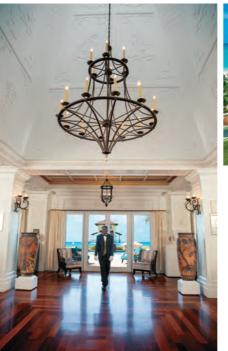
Designed by golf legend Greg Norman, the award-winning course at Sandals Emerald Bay Golf Course is recognised as one of the most scenic ocean-side golf courses in the Caribbean and is renowned for its challenging fairways and six signature holes.

# **RESORT HIGHLIGHTS**

- Set on a calm cove with a breathtaking white sand beach in Great Exuma, Bahamas
- 249 Club Sandals and Butler Elite accommodation, all of which are either located directly on the beach or just a short stroll away
- 5-Star Global Gourmet™ with 11 unique restauran
- 6 bars serving premium spirits
- 3 pools and 2 whirlpools
- Award-winning 16,000 sq. ft. Red Lane® Spa\* with Red Lane® Fitness Centre
- Greg Norman-designed championship
- 6 tennis courts, day/night play with stadium seating
- Free resort-wide Wi-Fi for all guests
- Land & water sports including daily scuba for certified divers
- Tips, taxes & Sandals airport transfers included

\*Treatments at cost. ^Mandatory caddies or carts at cost. Book fo 7 consecutive nights and receive two free return flights from Nassa to Georgetown, Exuma. Further terms & conditions may apply. Offer may be withdrawn at any time.









We've been to the Caribbean before – but Sandals Resorts are in a different league.

- James and Ola Jordan, Strictly Come Dancing (Mail on Sunday)





# **BEACHFRONT OVERSIZED WALKOUT BUTLER VILLA SUITE**

These oversized villa suites, located within the Beachfront Village, are steps from the silky white sand beach of Emerald Bay. Inside you will find natural stone floors, mahogany furnishings and British Colonial touches. Guests staying in this suite will receive personal Butler Service (see page 16).

# BEACH HOUSE OCEANVIEW GRANDE LUXE CLUB LEVEL ROOM

Located on the first floor, just a short stroll away from the sparkling Emerald Bay Beach, these oversized retreats open out to a furnished, private balcony with views of the lush, tropical gardens and resort property. Guests staying in this room can enjoy Club Sandals concierge service (see page 17).







# 11 GOURMET RESTAURANTS INCLUDED

### La Parisienne

A progressive French menu and service to rival Paris' finest

### **Dinos Pizzeria**

Crisp gourmet pizzas, expertly prepared in our brick oven.

### The Drunken Duck Pub

An authentic British Gastropub serving traditional fare.

# Café De Paris

Parisian-style pâtisserie with pastries, crêpes, coffee and tea.

Bahama Bay International buffet breakfast and lunch, and à la carte Bahamian

Japanese Teppanyaki prepared tableside by your own entertaining

### Soy Sushi Bar

The freshest sushi creations enjoyed in a unique Asian setting.

Bombay Club Exotic Indian cuisine in a dramatic, vibrant setting.

dinner.

Il Cielo
A genuine Tuscan dining experience featuring classic Italian dishes.

Barefoot by the Sea
Sandals signature restaurant featuring fresh seafood and island specialties right on the beach (shoes optional).

A traditional, rustic Jamaican jerk hut serving jerk pork and chicken.







# SANDALS EMERALD BAY AT A GLANCE

















ALL INCLUSIVE. ALL THE TIME. ANYTIME.

\*Transfers included to/from Exuma International Airport. ^Two free dives per day for certified divers.

†Mandatory caddies or carts at cost.



RESORT

- 1. Main Lobby
- 2. Port-Cochère
- 3. Royal Estate Beachfront Villa
- 4. Beach House 1
- 5. Beach House 2 6. Beach House 3
- 7. Beach House 4
- 9. Beach House 6
- 10. Beach House 7
- 12. Southern Beachfront Village
- 8. Beach House 5
- 11. Beachfront Village
- 13. Club Sandals Lounge

### ACCOMMODATION AREAS POOLS & WHIRLPOOLS

- 14. Main Pool
- 15. Quiet Pool 16. Whirlpool
- ACTIVITIES
  - 17. Loyalty & Travel Desk Island Routes
  - 18. Red Lane® Spa 19. Game Room
- LAND & WATER SPORTS
- 20. Emerald Bay Golf Course 21. Red Lane® Fitness Centre
- Adventures Desk

- 22. Tennis Courts 23. Croquet Lawn
- 24. Aqua Centre
- RESTAURANTS & BARS
- 25. Bahama Bay Restaurant & Bar 26. Il Cielo Bar Lounge
- & Restaurant 27. La Parisienne Restaurant 28. Barefoot by the Sea
- Restaurant 29. Dinos Pizzeria
- 30. Café de Paris 31. The Drunken Duck Pub

- 32. Main Pool Swim-up Bar 33. Jerk Shack
- 34. Soy Sushi Bar
- 35. Kimonos Restaurant
- 36. Bombay Club Restaurant
- SHOPS & RETAIL
  - 37. Gift Shop 38. EPIX Photo Studio
  - 39. Golf Shop
- 40. Colombian Emeralds International
- MISCELLANEOUS 41. Firepits

- 42. Shark Shack Golf Club
- 43. Spa Gazebo 44. European Wedding Gazebo Zen Garden
- Reflecting Pool 45. The Warren Cohen
- Conference Centre 46. Meeting Rooms
- 47. Band Stand 48. Royal Wedding Gazebo
- 49. Wedding Lounge
- Map artwork is computer generated and is representational only.









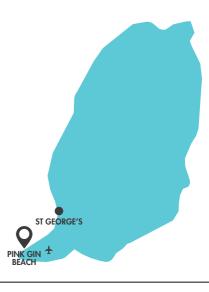




# Beyond the unexpected in Grenada.

Grenada, the Island of Spice – a reflection of its savoury nutmeg and mace, is known for its remarkable natural beauty, pristine beaches, impossibly blue seas, and its treasure trove of coral reefs. At 133 square miles, this incredibly scenic and mountainous island is the largest in the south-eastern Grenadines chain. Its landscape, the same size as the Isle of Wight, is varied and virtually untouched. Home to rare wildlife such as the Grenada Dove, the island's numerous rainforests where you can still hear the chatter of Mona monkeys, bays and harbours, all of which create landscapes that are simply unforgettable. The picturesque capital town of St. George's is also a colonial gem well worth a visit. The tiny island can be discovered in a short drive revealing a country of not much more than 100,000 gentle souls living in a virtual Eden.

The perfect location for couples in love, life on the island of Grenada is laidback and hopelessly romantic. For those seeking a destination that encompasses jaw-dropping scenery, adventures above and below the water as well as a warm and friendly welcome from the locals, there is no better destination than Grenada. Home to some of the best beaches in the Caribbean with water so blue and clear that coral formations can be spotted from the air, Grenada's volcanic origin has created a landscape of great beauty and variety, with rainforests, a 13-acre crater lake, cascading cliffs, and hot springs.



PINK GIN BEACH

# FAST FACTS - GRENADA AT A GLANCE

FLIGHT TIME

10 HOURS

MAXIMUM AVERAGE MONTHLY TEMPERATURES °C

	FEB					JUL	AUG	SEP	ОСТ	NOV	DEC
29	29	30	31	31	30	30	31	31	31	30	30







# SURRENDER TO THE CALM

Sandals Grenada Resort & Spa goes beyond the unexpected to create a new level of contemporary design and luxury never before seen at an all-inclusive resort. Think pools in the sky, a living room in a swimming pool and decadently romantic suites.

There are four unique villages at this magnificent resort each offering its own distinctive ambience. Tucked away is the Lover's Hideaway Village offset with romantic views of the resort's freshwater lagoon. At the Pink Gin Village an infinity-edge swimming pool is located along the pristine shores of one of the island's best beaches. Cascading waterfalls offset by dramatic fire features frame the pool of the South Seas Village. Soaring sky pools and a meandering river pool effortlessly harmonise with the sultry Italian Village.

# **RESORT HIGHLIGHTS**

Grenada's Leading Resort (4 Years In A Row)

- Land and watersports including daily scuba for certified divers



Resorts — Caribbean (2 Years In A Row)







Within the resort's fantasy landscape, couples can indulge all their wishes without ever having to worry about additional costs as absolutely everything is included in the price of your holiday.

- Sarah Edworthy, Journalist (Daily Telegraph)





#### ITALIAN OCEANVIEW ONE BEDROOM SKYPOOL BUTLER SUITE WITH BALCONY TRANQUILITY SOAKING TUB

Located within the Italian Village, these magnificent Love Nest Suites® are the pinnacle of luxury. The bedroom boasts a king-size bed with direct access to a private cantilevered plunge pool with infinity edge where couples can admire the stunning ocean while floating in the sky. Guests staying in this suite will receive personal Butler Service (see page 16).

#### PINK GIN BEACHFRONT WALKOUT CLUB LEVEL ROOM WITH PATIO TRANQUILITY SOAKING TUB

Located directly on the beach, these rooms boast a patio with two lounge chairs and a Tranquility Soaking Tub™ for Two. Guests staying in this suite can enjoy Club Sandals concierge service (see page 17).







# 10 GOURMET RESTAURANTS INCLUDED

#### Butch's Chophouse

Always a cut above the rest, this is the quintessential place to enjoy prime cuts of meat in the Caribbean.

**Le Jardinier**French haute cuisine served in a romantic

## setting.

**Neptunes**Fresh seafood and Mediterranean cuisine set alongside the beach.

Japanese Teppanyaki prepared tableside by your own chef

Soy Sushi Bar
Fresh sushi creations enjoyed in a unique
Asian setting.

**Spices** International buffet breakfas and lunch, à la carte Pan-Caribbean dinner.

Savoury Roman flavors featuring the best of Italy.

Crisp gourmet pizzas, expertly prepared in our brick oven.

Café de París Parisian-style pâtisserie with pastries, crêpes, coffee, and tea.

#### The Tipsy Turtle Pub

An authentic British Gastropub serving upscale fare.







#### SANDALS GRENADA AT A GLANCE























INCLUDED

ALL INCLUSIVE. ALL THE TIME. ANYTIME.

\*Transfers included to/from Maurice Bishop International Airport. Two free dives per day for certified divers



#### **NEVER SEEN BEFORE**

- ACCOMMODATION AREAS
  - 1. Pink Gin Beachfront Village
- 2. Pink Gin Village 3. Italian Village
- 4. South Seas 1 Bdrm. **Butler Suites**
- 5. South Seas Grande Rondoval Butler Suites
- 6. South Seas Waterfall River Pool Junior Suites
- 7. South Seas Honeymoon Butler Suites w/Private Pools
- 8. South Seas Hideaway Junior Suites
- 9. South Seas Premium Rooms
- 10. Courtyard Lounge
- 11. Departure Lounge

- 12. Porte-Cochère
- 13. Club Sandals Lounge
- 14. Front Desk
- POOLS & WHIRLPOOLS
- 15. Pink Gin Village Pool16. Whirlpool
- 17. South Seas Main Pool

#### ACTIVITIES

- 18. Island Routes Adventures Desk 19. Library
- 20. Red Lane® Spa

#### LAND & WATER SPORTS

- 21. Red Lane® Fitness Centre
- 22. Tennis Courts
- 23. Aqua Centre

#### RESTAURANTS & BARS

- 24. Cucina Romana Restaurant & Dinos Pizzeria
- 25. Kimonos Restaurant
- 26. Butch's Chophouse Restaurant
- 27. Café de Paris
- 28. Soy Sushi Bar
- 29. Le Jardinier Restaurant
- 30. Spices Restaurant

- 31. Neptunes Restaurant 32. South Seas Village
- Swim-up Pool Bar
- 33. Living Room Piano Bar & Lounge
- 34. The Tipsy Turtle Pub
- SHOPS & RETAIL
- 35. EPIX Photo Studio
- 36. Resort Shop & Island Souvenirs37. Colombian Emeralds

MISCELLANEOUS

38. Entertainment Office

40. Neem Tree Gardens

39. Nurse's Station

41. Beach Gazebo

- 43. Wedding Office 44. Travel & Loyalty Office Duty Free Store
  - 45. Firepits 46. Duck Pond

42. Pier Gazebo

Map artwork is computer generated and is representational only.













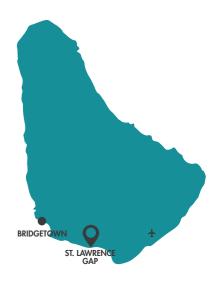






# The only 5-Star Luxury Included® resorts in Barbados.

Barbados is known around the world, by jet-setters and celebrities alike, as the place to see and be seen. Yet for all its glamour, for all its romantic hideaways, Barbados is still home to a relaxed calypso beat where being laid back is all the rage and sun n' surfare nature's way of nurturing body and soul. Couples can experience a sunset sail or take a stroll along the whitesand beach and watch the waves lap ashore whilst listening to the gentle rustle of the swaying palms. The ultimate adventures await thrill seekers. From deep-sea fishing to deep-sea diving, Barbados thrives with exciting quests of all kinds. You can enjoy surfing, zip lining, snorkelling, kite boarding, sailing, hiking, and more all against a stunning, tropical backdrop.



**ST. LAWRENCE GAP** Sandals Barbados...

# FAST FACTS - BARBADOS AT A GLANCE

FLIGHT TIME



MAXIMUM AVERAGE MOINTHLY TEMPERATURES C											
JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
28	28	28	29	29	29	29	29	29	29	29	28







# WHERE EXCLUSIVE IS ALWAYS INCLUSIVE

Sandals Barbados, located in the spirited St. Lawrence Gap area, offers undeniable luxury with inventive accommodation, world-class cuisine, and innovative bar and pool designs. Relax to the islands calypso beat, enjoy the sun and surf and explore your Love Nest Suite®, an abode designed with your utmost comfort in mind. Your suite includes everything from ocean views, Butler Elite service and zero-entry access to Barbados' largest and longest lagoon pool, to private Tranquility Soaking Tubs<sup>TM</sup> on most patios and terraces. Continue to unwind by spending your days with white sand between your toes and learning how to kayak in azure blue waters. Enjoy the freshest seafood and best rum punch or simply relax to the sounds of Green Monkeys playing in the palm trees at sunset.

#### **RESORT HIGHLIGHTS**

- Set on the pristine sands of Maxwell Beach
- 280 beautifully appointed rooms and suites
- Stay at One, Play at Two exchange privileges at neighbouring Sandals Royal Barbados
- Boogie Boarding included
- 5-Star Global Gourmet™ with 11 dining choices
- 7 bars serving unlimited premium spirits
- 3 swimming pools and 2 whirlpools
- Exclusive Red Lane® Spa\*
- Fitness Centre & Yoga Pavilion
- Land & water sports including daily scuba for certified divers
- Tips, taxes & Sandals airport transfers included \*Treatments at additional cost.









Swim-up suites fit for royalty? Check. A candlelit dinner for two? Just ask your butler. If romance is on the agenda, there's a paradisiacal corner of the Caribbean with your name on it.

- Emily Payne, Freelance Journalist (Daily Telegraph)





#### CRYSTAL LAGOON SWIM-UP CLUB LEVEL LUXURY ROOM WITH PATIO TRANQUILITY SOAKING TUB

Located on the ground floor of the Crystal Lagoon Village, these luxurious swim-up suites boast a large private patio with a circular Tranquility Soaking Tub™ for two and zero-entry access to the resort's Crystal Lagoon pool. Guests staying in this room can enjoy Club Sandals concierge service (see page 17).

#### **BEACHFRONT CLUB LEVEL SUITE**

Situated on the first and second floors of the Beachfront Village, these luxurious suites boast sweeping ocean views from a private balcony. A spacious interior features elegant furnishings, a four-poster bed and a comfy sitting area. Guests staying in this suite can enjoy Club Sandals concierge service (see page 17).







# 11 GOURMET RESTAURANTS INCLUDED

#### Portofino's

Authentic Ligurian specialties in an elegant ambiance.

# Soy Sushi Bar

Fresh sushi creations enjoyed in a unique Asian setting. **Butch's Chophouse** 

# Always a cut above the rest,

enjoy a world-class steakhouse in the Caribbean.

#### **Dinos Pizzeria**

Crisp gourmet pizzas, expertly prepared in our brick oven.

International buffet breakfast and lunch, à la carte French with an ocean view. Brasserie dinner.

#### **Bombay Club**

Exotic Indian cuisine in a dramatic, vibrant setting.

Japanese Teppanyaki prepared tableside by your own entertaining chef.

Fresh gourmet seafood paired

The Mariner Seaside Bar & Grill Jerk pork and chicken, freshly made salads and sandwiches, from the beach grill.

#### The Merry Monkey Pub Tasty British Gastropub fare in an authentic setting. Café de París

Parisian-style pâtisserie with pastries, crêpes, coffee, and tea.







#### SANDALS BARBADOS AT A GLANCE















LAND & WATER TIPS, TAXES & SANDALS FREE RESORT-SPORTS INCLUDING TRANSFERS' INCLUDED WIDE WIFI DAILY SCUBA DIVING\*

ALL INCLUSIVE. ALL THE TIME. ANYTIME. Transfers included to/from Grantley Adams International Airport. Two free dives per day for certified divers.



#### ACCOMMODATION AREAS

- 1. Main Lobby
- 2. Porte-Cochère
- 3. Club Sandals Lounge
- 4. Departure Lounge
- 5. Calypso Lounge
- 6. Royal House
- 7. King James House

- 8. Bridgetown House
- 9. Bajan House
- 10. Hawksbill House
- 11. Walcott House

# POOLS & WHIRLPOOLS

- 12. Lagoon Pool
- 13. Main Pool

# ACTIVITIES

14. Whirlpool

15. European Pool

- 16. Loyalty & Travel Desk
- 17. Red Lane® Spa
- 18. Island Routes Adventures Desk

#### ■ LAND & WATER SPORTS

- 19. Aqua Centre
- 20. Red Lane® Fitness Centre
- 21. Yoga Pavilion

#### RESTAURANTS & BARS

22. Bayside Restaurant

- 23. Portofino's Italian Restaurant & Bar
- 24. Café de Paris
- 25. Butch's Chophouse Restaurant
- 26. Bombay Club Restaurant
- 27. Soy Sushi Bar
- 28. Kimonos Restaurant

- 29. The Mariner Seaside Bar & Grill
- 30. Dinos Pizzeria
- 31. The Merry Monkey Pub
- 32. Swim-up Pool Bar
- 33. Calypso Bar
- 34. Piano & Lobby Bar
- 35. Courtyard Bar
- 36. Schooners Restaurant

#### SHOPS & RETAIL

- 37. Gift Shop
- 38. EPIX Photo Studio

#### MISCELLANEOUS

- 39. Sales Office
- 40. Wedding Lounge 41. Nurse's Station
- 42. Wedding Garden 43. Conference Centre

40. Wedding Lounge

41. Nurse's Station

39. Sales Office

44. Firepits

Map artwork is computer generated and is representational only.

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# THE MOST EXCLUSIVE ALL-INCLUSIVE. EVER.

The royal treatment awaits at Sandals Royal Barbados, Sandals brand new, all-suite resort where extraordinary innovations and luxurious amenities offer an escape like no other. A chauffeured Rolls-Royce, reserved exclusively for guests staying in our toptier suites, offers complimentary transportation to and from the airport. But that's only the beginning. At Sandals Royal Barbados, you'll experience a number of Sandals firsts, including the first rooftop pool and bar, the first 4-lane bowling alley, the first men's only barbershop, and two new restaurant concepts—American Tavern and Chi Asian. Stunning ocean views, Butler Elite service, and exclusive exchange privileges with nearby Sandals Barbados define the new Luxury Included® experience at Sandals Royal Barbados—the most exclusive all-inclusive. Ever.



#### **RESORT HIGHLIGHTS**

- Sandals first rooftop pool
- Set on the pristine sands of Maxwell Beach
- 4-lane bowling alley
- 222 beautifully appointed rooms and suites
- 5-Star Global Gourmet<sup>™</sup> with 6 unique restaurants
- Stay at One, Play at Two exchange programme with neighbouring Sandals Barbados (17 restaurants to choose from)
- Boogie boarding included
- Unlimited premium spirits
- Land and water sports including daily scuba for certified divers
- 4 full-service bars including Sandals first craft beer bar
- 3 swimming pools and 2 whirlpools
- Red Lane® Spa\* & Fitness Centre
- Tips, taxes and Sandals airport transfers include
   \*Treatments at cost.



Experience the new vision in 5-Star Luxury Included® Resorts that will leave you wanting to come back for more.









This brand new, all-suite resort features Sandals signature accommodations made all the more breathtaking by their stunning locations. Whether you choose a Rondoval suite-in-the-round or a magnificent Millionaire Crystal Lagoon Swim-up Suite located at the water's edge, Sandals Royal Barbados offers an unprecedented level of indulgent luxury for two people in love. Romance soars to new heights in our SkyPool Suites where you can open your bedroom doors to reveal an infinity-edge plunge pool that seamlessly blends with the distant horizon. Infinite possibilities abound in these sumptuous retreats distinguished by astonishing architectural elements and opulent details. Step from your living room onto a terrace where a private Tranquility Soaking Tub™ for two provides a romantic alternative to the lavish tub in your spa-style bathroom. Best of all, all of our top-tier suites include the services of a personal butler to make your stay exceptionally memorable.







# 6 GOURMET RESTAURANTS INCLUDED

#### American Tavern

A contemporary menu featuring updated comfort food from America's Melting Pot of diverse cultures and culinary influences.

#### **Chi Asian Fusion**

The first restaurant to fuse the exotic cuisines of China, Japan, Korea, Thailand, Vietnam and Singapore into one delectable menu.

#### Nontunos

Fresh seafood and Mediterranean cuisine set alongside the beach.

#### **Butch's Steak & Seafood**

Always a cut above the rest, this is the place to enjoy prime cuts of meat and the finest fish and seafood.

#### Jerk Shack

A traditional, rustic Jamaican jerk hut serving jerk pork and chicken.

#### La Parisienne

The perfect place to indulge in fine, French cuisine. With a delightfully progressive menu and white-glove service







#### SANDALS ROYAL BARBADOS AT A GLANCE











4 BARS

RED LANE® S & FITNESS CEN











LY TRANSFERS+ INCLUDED WIDE W

ALL INCLUSIVE. ALL THE TIME. ANYTIME.

Transfers included to/from Grantley Adams International Airport. ^Two free dives per day for certified divers.





# Welcome to the world's best beach.

For anyone who has ever dreamed of getting away from it all and finding a tropical hideaway far removed from all the hustle and bustle of modern life, Turks & Caicos is renowned as one of "the last of the true exotics". Envision a sandy white beachfront, gently lapped by some of the clearest, aquamarine seas in the world. With 40 islands to explore in this exquisite chain, only 8 of them inhabited by anything other than wildlife, you can really leave your mark by creating footprints in the otherwise untouched sand. Revel in the warmth of the sun, stake out your own palm tree, discover new shades of turquoise as you gaze at the ever shimmering waters, close your eyes and let the cool sea breezes caress you and embrace the state of complete relaxation you've been seeking for so long.

If you're an avid scuba diver or snorkeller, the dive sites and colourful coral reefs here are legendary. The waters off the island chain boast 1,000 square miles of reefs and some of the most impressive walls of coral in the Caribbean, not to mention historic wrecks dated among the oldest in the Western Hemisphere. When you're ready to experience the unparalleled mysteries of the seafloor for yourself and claim a first row seat from which to watch the antics of whales, spotted Eagle Rays, Manta Rays and a whole ecosystem of thriving marine life, there is literally no place better than the Turks & Caicos Islands.





PROVIDENCIALES

& Caicos......164 - 16

# FAST FACTS - TURKS & CAICOS AT A GLANCE

FLIGHT TIMI

> /

TIME DIFFERENCE





MAXIMUM AVERAGE MONTHLY TEMPERATURES °C

The state of the s											
JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC
							32				



# TURKS & CAICOS RESORT VILLAGES & SPA





# THE LAST OF THE TRUE **EXOTICS IS FIRST** FOR FAMILIES

Beaches Turks & Caicos Resort Villages & Spa is set along a 12mile stretch of beach edging turquoise waters perfect for Beaches daily scuba diving. With five unique villages — Caribbean, Seaside, French, Italian and Key West Village — Beaches Turks & Caicos gives you five unforgettable holiday experiences in one. At the centre of it all is a 45,000 sq. ft. waterpark with 10 thrilling water slides, water cannons, a lazy river and a state-of-the-art Surf Simulator. And with 21 gourmet restaurants, an impressive array of entertainment day or night, Liquid at Beaches Nightclub for teens, it's no wonder Beaches Turks & Caicos was voted the #1 Top Family Hotel in the Caribbean by Travel + Leisure magazine.



# **RESORT HIGHLIGHTS**

- Set on the longest stretch of award-winning Grace Bay Beach in Providenciales, Turks & Caicos
- 5 unique villages: Caribbean, Seaside, French, Italian, and Key West
- 758 beautifully appointed rooms, suites, and villas designed with families in mind
- 5-Star Global Gourmet<sup>TM</sup> with 21 dining choices
- 15 bars including a kids' swim-up drinks bar
   Pirate Islands Waterpark, including 10 waterslides as well as a SurfStream® Surf Simulator
- 10 pools and 4 whirlpools
- 2 Red Lane® Spas\*
- Certified Nannies included all day<sup>0</sup>, every day, for all ages, no matter what room category you choose
   Free Resort-Wide Wi-Fi for all guests
   Land & water sports including daily scuba for

- Tips, taxes & Beaches airport transfers included







The Beaches resort in Turks & Caicos is the perfect all-inclusive holiday retreat...
everybody had the most fantastic time.

- Michelle Heaton, Singer (Mail on Sunday)





#### ITALIAN CONCIERGE FAMILY SUITE WITH KIDS ROOM

Situated within the Italian Village, these suites—which sleep up to 6-are perfect for families. The separate kids room boasts mahogany bunk beds with a trundle, as well as a  $27^{\prime}$  flat screen TV with a state-of-the-art Xbox $^{\rm \tiny B}$ . For more information on what this includes (see page 17).

#### **KEY WEST LUXURY CONCIERGE ROOM**

These spacious and beautifully decorated rooms are located on the ground floor of the Veranda House and boast marble tile floors, which step out to a balcony or patio. Guests staying in this room can enjoy concierge service. For more information on what this includes (see page 17).







# 21 GOURMET RESTAURANTS INCLUDED

Caribbean buffet offered in a picturesque covered patio.

# **Arizonas**

Southwestern cuisine served in a casual setting with an ocean view.

#### Kimonos

Teppanyaki-style Japanese prepared at your table by an entertaining chef.

Fresh gourmet seafood paired with an ocean view.

#### Soy Sushi Bar

Fresh hand rolls, sashimi and sushi prepared daily.

Caribbean fusion cuisine and white-glove service reserved for adults only.

# Barefoot by the Sea

Delectable seafood offered directly on the beach.

#### Giuseppe's

Traditional Italian specialties offered in a casually elegant restaurant.

#### Le Petit Château

Award-winning French cuisine offered in a charming ambience. Café de Paris

#### Wide selection of French pastries, coffees and snacks.

Bella Napoli Pizzeria True brick-oven pizzeria featuring irresistible Neapolitan pizza.

# The Cricketers Pub

Authentic British pub fare served in a lively setting.

# **Dino's Courtyard Bistro**

Delicious mocktails and snacks for kids.

#### **Bobby Dee's**

Hamburgers, pizza, and sandwiches served with a side of fun.

Contemporary cuisine offered in a stylish rooftop lounge. Dino's Pizzeria

#### Hand-tossed Neapolitan pizzas made to perfection.

**Bayside** Delicious International cuisine overlooking the ocean.

Savoury Mediterranean seafood served along the sea. The Jerk Shack

#### Traditional and contemporary Jamaican Jerk Style Cuisine.

Specialties from Milan and the Lombardy regions of Italy.

delights that will tantalise your

#### **Bombay Club** Authentic Indian Chef "Baki" will create the authentic

taste buds.



# BEACHES TURKS & CAICOS AT A GLANCE























ALL INCLUSIVE. ALL THE TIME. ANYTIME.

\*Transfers included to/from Providenciales International Airport, Two free dives per day for certified divers



#### ACCOMMODATION AREAS

- 1. Bordeaux Building
- 2. Cannes Building
- 3. Dijon Building
- 4. Lyon Building
- 5. Nice Building
- 6. Paris Building 7. St. Tropez Building
- 8. Resort Main Entrance
- 9. Caribbean Village East Wing 10. Caribbean Village West Wing
- 11. Parrot Cay Villas 12. French Cay Villas

- 13. Pine Cay Villas
- 14. Salt Cay Villas
- 16. Milano Building
- 17. Tivoli Building
- 19. Pompeii Building
- 21. Pisa Building
- 22. Capri Building
- 23. Verandah House

- 15. Positano Building
- 18. Amalfi Building
- 20. San Marino Building

- 24. Key West Beachfront Butler Villas

- 25. Key West Village Main Lobby
  - 26. Italian Village Main Lobby
  - 27. French Village Main Lobby
- 28. French Pavillion
- 29. Departure Lounge 30. West Village Buildings
- 31. East Village Buildings

#### POOLS & WHIRLPOOLS

- 32. Scuba Pool
- 33. East Village Pool
- 35. Whirlpool
- West Village
- 34. Italian Village Pool

- 36. French Village Pool
- 37. Iguanas Pool
- 39. Infinity Pool
- 40. West Village Pool

ACTIVITIES

- 41. Kids Camp at Key
- 42. Pirates Island Waterpark
- 43. Surf Simulator 44. Jungle Room

- 45. Xbox® Play Lounge
- 46. Kids Camp
- 38. Cascades Pool 47. Playground
  - 48. Beaches Crafts Centre
    - 49. Shuffleboard
    - 50. Lawn Chess 51. Club Liquid
    - 52. Shadow Lounge
    - 53. Croquet 54. Red Lane® Spa
  - 55. Island Routes Adventures Desk
    - 56. Loyalty & Travel Desk

#### LAND & WATER SPORTS

- 57. Beach Volleyball Court
- 58. Basketball Court
- 59. Red Lane® Fitness Centres
- 60. Aqua Centre
- 61. Tennis Courts

#### ■ RESTAURANTS & BARS

- 62. Neptunes Restaurant 63. Dinos Pizzeria
- & Dinos Courtyard Bistro 64. The Cricketers Pub
- 66. Barefoot by the Sea Restaurant
- 67. Bobby Dee's Restaurant
- 68. Le Petit Château Restaurant & Le Bar de Musique
- 69. Café de Paris
- 70. Giuseppe's Restaurant
- 71. Soy Sushi Bar
- 72. Kimonos Restaurant & Bar 73. Sapodillas Restaurant
- 74. Bella Napoli Pizzeria
- 75. Schooners Restaurant & Bar

- 77. The Jerk Shack
  - 79. Kelly's Bar
  - 80. Bobby Dee's Swim-up
  - Pool Bar 81. Riviera Swim-up Pool Bar
  - 82. Turtles Bar
  - 83. Iguanas Swim-up Pool Bar
  - 84. Cascades Swim-up Pool Bar 85. Sky Restaurant
  - 86. Reflections
- 87. Bayside Restaurant & Bar
- 78. Trevi Swim-up Pool Bar
  - 89. EPIX Photo Studio
    - 90. Confetti The Boutique

95. Nurse's Station

96. Wedding Lounge

Map artwork is computer

generated and is

representational only.

- Colombian Emeralds 91. Island Treasures Resort
- Shop & Boutique 92. The Resort Shop

SHOPS & RETAIL

#### MISCELLANEOUS

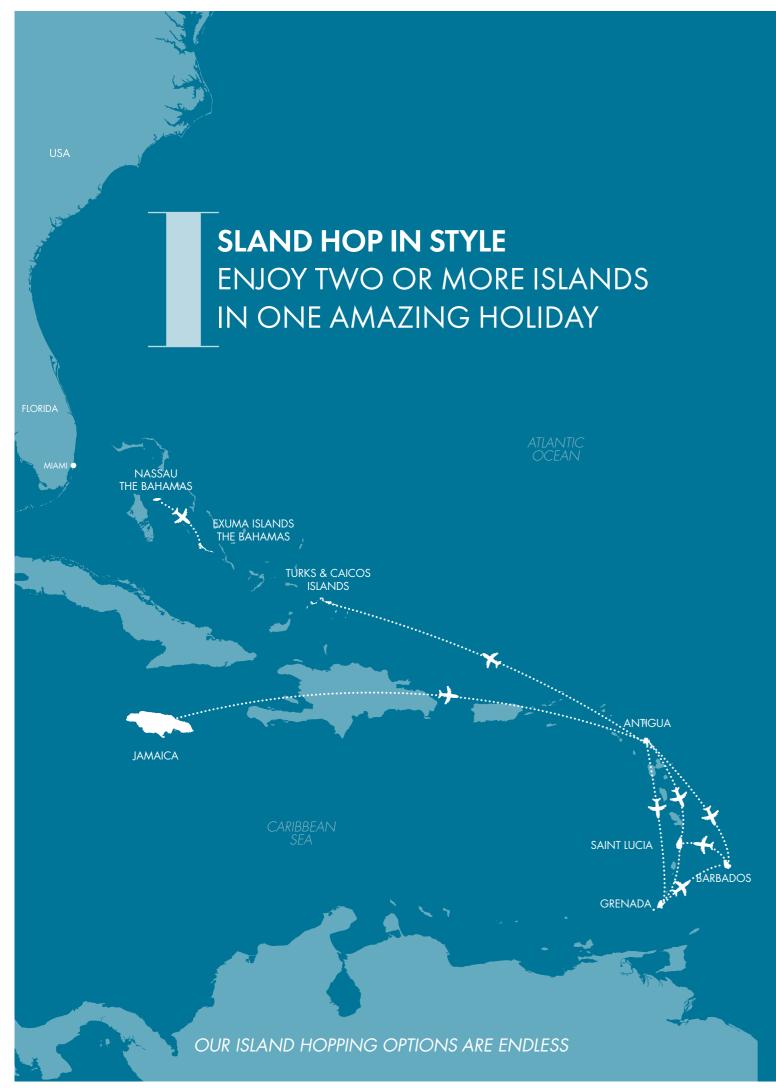
- 93. Entertainment Stage
- 94. Conference Facilities











# STILL CAN'T DECIDE?

With so much to see and do, we understand how hard it must be for you to settle on just one Caribbean island, let alone choose from our 19 luxurious resorts. From Dunn's River Falls in Jamaica, the Piton Mountains in Saint Lucia, the stunning beaches in Antigua and the turquoise waters in the Bahamas, to the picturesque capital of Grenada, the monkey-populated forests in Barbados and the white-sand beaches of Turks & Caicos there are so many options to choose from.







#### GET MARRIED IN SAINT LUCIA AND HONEYMOON IN ANTIGUA

Say 'I do' on palm-fringed beaches framed by a backdrop of lush, tropical interiors on the stunning emerald isle of Saint Lucia. Then leave your loved ones behind and take a short flight to Antigua for your heavenly honeymoon. Check in to 'The Caribbean's Most Romantic Resort', Sandals Grande Antigua Resort & Spa, set on Antigua's most beautiful beach, Dickenson Bay.

#### ENJOY THE ROYAL TREATMENT IN BARBADOS AND EXPERIENCE THE ORIGINAL SKYPOOL SUITES IN GRENADA

Begin your Caribbean escape with a stay at Sandals Royal Barbados - featuring a number of Sandals firsts, including a rooftop pool and bar, a 4-lane bowling alley, a men's only barbershop, and two new restaurant concepts. After revelling in the royal treatment, take a short flight to Sandals Grenada set in the heart of Pink Gin Beach. Defying every convention of traditional design, this Luxury Included® resort takes innovation beyond the realm of imagination.

# COMBINE A BAHAMIAN PARADISE - INDULGE AT AN AWARD WINNING SPA IN GREAT EXUMA AND RELAX ON AN OFFSHORE ISLAND IN NASSAU

Book yourself into the Jewel of the Caribbean, and you won't be disappointed. Sandals Emerald Bay comes complete with a Red Lane® Spa, a sanctuary for mind, body and soul offering classic European spa rituals with the truly distinct essence of the Caribbean. Once refreshed head to Nassau, Sandals Royal Bahamian, and make the most of the exotic Offshore Island.

# HONEYMOON HOP

The best honeymoons on earth are only a hop, skip and jump away. After you enjoy the wedding of your dreams at one Sandals or Beaches, you can honeymoon hop to another and another. We'll help you design your multi-island itinerary, including all transportation. You can also get to know one island by splitting your stay between nine Sandals or Beaches in Jamaica or three Sandals in Saint Lucia.







\*Mandatory caddies or carts at cost.

# TRAVEL INFORMATION

Flying to the idyllic islands of the Caribbean couldn't be easier when flying with our trusted airline partners, including American Airlines, British Airways, Delta Air Lines, Thomas Cook Airlines and Virgin Atlantic.

Most services fly direct from either London or Manchester, however if you'd like to fly from your local airport simply enquire to see if it's possible.

Aberdeen • Edinburgh • Glasgow • Inverness • Belfast • Isle of Man • Jersey • Leeds Bradford • Newcastle

Once you have chosen your departure airport, why not look into a cabin upgrade? Our trusted airline partners all provide excellent upgrade options to help you start your Luxury Included® holiday to the Caribbean in style.

#### **ISLAND HOPPING**

If an Island Hopping holiday (page 170-171) takes your fancy, then you're probably wondering how you're going to get from one island to another. That's where Bahamas Air, Caribbean Airlines and LIAT come in. These inter-island airlines provide a quality flying experience taking you from one Caribbean island to another.

#### **TOP TIP**

Reserve a window seat on these inter-island flights (especially between Nassau and Great Exuma in the Bahamas) for a bird's eye view like no other.

#### BOOK NOW FOR 2020

Our close relationship with both British Airways and Virgin Atlantic allows us to sell flight-inclusive holidays up until 2020. Plus we will guarantee your holiday price on the day that you book. Hurry – advance space is limited and is available on a first-come, first-served basis.













# NO1 LOUNGE AT GATWICK SOUTH TERMINAL

# Nº 1 LOUNGES

We are proud to have partnered with No 1 Lounges to provide you with a fantastic UK airport experience that will ensure your holiday starts in style. Their award-winning lounges are available at London Gatwick, London Heathrow Terminal 3, Birmingham and Edinburgh, and entry is available from as little as £26 per person\*. So, why not escape the crowds and unwind in comfort while enjoying complimentary freshly prepared dishes, premium drinks (including prosecco, craft beers and premium spirits) and unlimited Wi-Fi.

#### **COMPLIMENTARY FEATURES & BENEFITS**

Freshly-prepared food delivered to your table • Wide range of premium drinks from a tended bar, including prosecco • National newspapers & glossy magazines • Unlimited Wi-Fi & power points • Runway Views^ • Flight information screens

If you are travelling from either terminal at Gatwick Airport, you can upgrade your experience with a visit to the Clubrooms  $\dagger$ . Here, you can lose yourself in the tranquillity and privacy at the most exclusive address in the airport – with a dedicated host delivering an extensive menu of hot seasonal dishes and free flowing champagne, directly to your table. Prices start at just £40 per person  $^*$ . It's the ultimate jet-set departure!

#### FLYING FROM LONDON HEATHROW, TERMINAL 3?

Before you head off on your holidays, why not treat yourself to a Dermalogica facial, or an express manicure at the No1 Travel Spa? Or, if you need to catch up on your sleep between flights, there are also private Pod Bedrooms available to book from £20 per hour\* (3-hour minimum stay).

\*Price correct at time of print. ^Runway views are not available in some locations. †Entry to the Clubrooms is not permitted for those below the age of 12 years. Entry is subject to No1 Lounges terms & conditions – see No1 Lounges.com for more details and to explore the collection.





# FLY FREE IN THE BAHAMAS

Book a Luxury Included® holiday to Sandals Emerald Bay Golf, Tennis & Spa Resort (page 136 - 141) and receive one complimentary return airfare per person from Nassau to Georgetown, Great Exuma, Bahamas\*.

#### IOP IIP

Make the most of this offer and enjoy two Sandals resorts in one amazing holiday. Start in Nassau staying at Sandals Royal Bahamian Spa Resort & Offshore Island (page 130 - 135) before hopping over to Great Exuma staying at Sandals Emerald Bay Golf, Tennis & Spa Resort. (See page 170 - 171 for more information)

#### SIMPLY QUOTE: FLYSEB

\* Free return flight from Nassau to Georgetown when staying 7 nights or more. Further terms & conditions may apply. Offer may be withdrawn at any time.

# **BRITISH AIRWAYS**

The flag carrier of the UK, British Airways offer flights to most Caribbean destinations including Antigua, Barbados, Grenada, Jamaica (Kingston), Saint Lucia, The Bahamas and Turks & Caicos. With direct flights from London you can choose to start your journey here, or add on a regional departure from Aberdeen, Edinburgh, Glasgow, Inverness, Belfast, Isle of Man, Jersey, Leeds Bradford, Manchester or Newcastle.

WORLD TRAVELLER – With an adjustable headrest, lumbar support, recline option and a generous 31- inch seat pitch, BA's full-service economy class cabin offers fantastic value for money. Benefit from a generous baggage allowance, complimentary meal and bar service, plus a personal entertainment system.

WORLD TRAVELLER PLUS - Enjoy an enhanced in-flight experience in World Traveller Plus, BA's premium economy cabin. With a wider seat and extra 7 inches of legroom and complimentary three-course meal with a choice of two mains from the Club World menu, you can enjoy luxurious extras and a quieter cabin at a great price.

CLUB WORLD - The ultimate in comfort, Club World offers a dedicated departure lounge, a 6ft fully flat bed, luxury Elemis amenity kit and premium levels of service. Taste the best cuisine with a mouth-watering dining experience on your journey accompanied by a selection of expertly sourced wines with snacks available from the on-board Club Kitchen throughout the flight.





# VIRGIN ATLANTIC

For over 30 years, Virgin Atlantic has been the longhaul airline for people who want flying to be a thrill. Every year, it flies over six million of those people to top business and leisure destinations around the world. Step onboard and you'll experience a unique spirit and sense of adventure brought to you through friendly, intuitive service. Along with plenty of innovative touches that make your journey feel really special.

ECONOMY CLASSIC - Check in online, choosing your seat in advance for free. Drop off your 23kg checked bag before relaxing into your seat onboard with 31 in seat pitch. Enjoy a three course meal, drinks and snacks and fantastic inflight entertainment. Make the most of inseat power to keep gadgets going and WiFi\*.

**ECONOMY DELIGHT** –Enjoy everything that Economy Classic provides, with the addition of Premium Check In, priority boarding and extra legroom (34in seat pitch).

**PREMIUM** – Speed through the airport with Premium Check In and priority boarding. Relax with a glass of welcome bubbly onboard. Stretch out in your spacious leather seat with 38 in seat pitch, while inseat power and WiFi\* will help you stay connected. Enjoy a choice of dishes and wine from our premium menu.

**UPPER CLASS** – Be effortlessly whisked to the airport in your chauffeur car\*\* to the calm of the Upper Class Wing^, before unwinding with a cocktail in our Clubhouse^^. Onboard, relax into your suite as we serve you imaginatively designed dishes and fine wines. Then drift off to sleep in your fully flat bed.

\*From £4.99. \*\*Chauffeur service available at most destinations with selected Upper Class fares (J, C & D class). Mileage restrictions apply. ^The Upper Class Wing is at London Heathrow T3. ^^Lounge facilities vary at each destination.







# **DEITA AIR LINES**

**AMERICAN AIRLINES** 

As the world's largest airline, American Airlines delivers an unparalleled experience across the Atlantic and beyond.

MAIN CABIN - You won't compromise on comfort in American's

Main Cabin. Sit back and enjoy over 1,000 hours of the latest movies

and TV shows available on demand, Wi-Fi and live TV streaming

news and sports channel favourites, plus two complimentary meals

**PREMIUM ECONOMY** – Experience a more comfortable, spacious

and relaxing journey in Premium Economy with adjustable leather

seats featuring 38 inches of legroom, larger touchscreen monitors

with noise-reducing headphones and an enhanced meal service with complimentary wine, beer and spirits. Plus, keep cosy with soft

bedding and an amenity kit containing travel must-haves! Priority

check-in, boarding and luggage also mean you spend less time

stressing on the ground and more time relaxing in the air.

and drinks.

Delta Air Lines serves nearly 180 million customers each year. In 2016, Delta was named to Fortune's top 50 Most Admired Companies in addition to being named the most admired airline for the fifth time in six years. Additionally, Delta has ranked No. 1 in the Business Travel News Annual Airline survey for an unprecedented five consecutive

For those travelling via the U.S. to the Caribbean, Delta Air Lines is the perfect choice. Delta's Main Cabin offers a host of flight options to suit your needs, including the must-haves you can't get on just any airline. However if you're after the ultimate flying experience opt for an upgrade to Delta Comfort+ where Sky Priority® boarding, extra legroom, free drinks, and complimentary premium entertainment come as standard. If that's not enough Delta One™ offers even more. Within this cabin you can choose to curl up or stretch out beneath plush Westin Heavenly® In-Flight Bedding on 180-degree flat-bed seats.



# THOMAS COOK AIRLINES

Offering regional departures from Manchester to Antigua, Barbados, Montego Bay - Jamaica (from May '19) and Saint Lucia, Thomas Cook Airlines make a great choice for those wanting to travel from the North. Thomas Cook Airlines also fly to Barbados from London Gatwick. Their in-flight menu has been designed by renowned chef James Martin and passengers can choose between two cabins -Economy and Premium Economy, both of which offer on-demand seatback entertainment.

**ECONOMY** – Boasting a 31-inch seat pitch, seat width up to 18.2 inches and complimentary three-course James Martin meal, Thomas Cook Airlines' Economy cabin strives to provide the best. Passengers benefit from a 20kg checked baggage allowance and 6kg hand baggage.

PREMIUM ECONOMY - To make your journey more comfortable, Thomas Cook Airlines' Premium Economy cabin provides an additional 4 inches of leg room. Passengers can also take advantage of free seat reservation, separate check-in desks, an extra 5kg of hold baggage and an extra 4kg of hand baggage.







#### **BOOKING CONDITIONS**

The following Booking Conditions together with our [privacy policy and, where your holiday is booked via our website, our [website terms and conditions of use], together with any other written information we brought to your attention before we confirmed your booking gover your agreement with UNIQUE CARIBBEAN HOLIDAYS LIMITED, of company incorporated and registered in England and Wales with company number 04122639, whose registered office is at 32 lves Street, London SW3 2ND ("UCHL"), trading as Sandals UK, Beaches UK or Grand Pineapple UK. Please read them carefully as they set out your holiday arrangements and our respective rights and obligations. by asking us to confirm your booking, we are entitled to assume that you have had the opportunity to read and have read these and agree to them. Except where otherwise stated, these booking conditions only apply to holiday arrangements which you book with us in the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you. Where the combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018 you will benefit from all EU rights applying to packages. We will be fully responsible for the nce of the package as a whole. The Package Travel d Linked Travel Arra www.legislation.gov.uk/uksi/2018/634/contents/made

All references in these booking conditions to "holiday", "booking" "contract", "package", "tour" or "arrangements" mean such holiday arrangements unless otherwise stated. In these booking conditions, "you" and "your" means all persons named on the booking (including anyone who is added or substituted at a later date) or any of them, as the context requires. "We", "us" and "our" means Sandals UK, Beaches UK or Grand Pineapple UK.

se Booking Conditions apply only to bookings made after 1 July 2018. Bookings made prior to that date are subject to different terms and conditions, which you agreed to at the time of booking and which

#### 1 OUR ABTA MEMBERSHIP

We are a member of the Association of British Travel Agents (ABTA), membership number Y6413 (our "ABTA Membership"). ABTA and ABTA members help holidaymakers to get the most from their trave and assist them when things do not go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct (see further below).

For further information about ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint (see section 14 headed "Arbitration" below), contact ABTA at 30 Park Street.

#### 2 FINANCIAL PROTECTION FOR PACKAGE HOLIDAYS

The Package Travel and Linked Travel Arrangements Regulations 2018 require us to provide security for the monies that you pay for the package holidays booked and for your repatriation in the even of our insolvency. We hold an Air Travel Organiser's Licence (ATOL) issued by the Civil Aviation Authority (CAA), ATOL number 11174 (our "ATOL Licence"). When you buy an ATOL protected flight or flight nclusive package from us, you will receive an ATOL certificate. This ists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL certificate, will provide you with the services listed on the ATOL certificate (or a suitable alterna In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder (being another travel provider) may provide you with services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. You also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the trustees of the Air Travel Trust Fund (the primary source of funding when an ATOL holder fails, administered on behalf of the Air Travel Trust (ATT) by the Consumer and Markets Group (CMG) of the CAA) may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit, you assign absolutely to the ATT trustees any claims which you have or may have arising out of or relating to the non-provision of the services. including any claim against us, the travel agent or your credit card issuer where applicable. You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme

If you book a flight with us and on the same day, the day before or day after, you also book your accommodation and/or car hire with us a package will be created. of which we will be the "organiser". You package includes, as applicable, the flight(s), accommodation, car hire and any other tourist services (providing these forms a significant part of the arrangements) which are booked through us within this period of time. Your package will be financially protected by our ATOL Licence and by the ATOL scheme as set out above

If you book arrangements other than a package holiday (e.g. accommodation only), the financial protection referred to above does not apply.

#### **3 HOLIDAY CONTRACT**

When a booking is made, the 'lead name' on the holiday booking guarantees that he or she has the authority and does accept on behalf of all persons named on the booking and by their parent or guardian for all party members who are under 18, the terms of these booking conditions

Subject to the availability of your chosen arrangements, we will confirm your holiday and the key information relating to the holiday by issuing your indiady aim like key information relating to the indiady by issuring a confirmation invoice to the lead name by email, using the details the lead name provided (see the section numbered 5 headed 'Electronic confirmation invoices & electronic travel documents' below for more detail). Subject to what follows at the point our confirmation is issued a binding contract comes into existence between us – see further below. The lead name should check this confirmation invoice carefully as soon as it is received and contact us immediately if any information which

appears on the confirmation or any other document appears to be ncorrect or incomplete, as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracies (for which we are responsible) in any document within ten days of our sending that document out (five days for tickets, such as girline tickets). We will do our best to rectify any mistake notified to us outside these time limits but you (the lead name) mu meet any costs involved in doing so.

The information that you provide to us will be passed on only to the relevant suppliers or other persons necessary for the provision of your holiday. The information may be provided to public authorities such as customs or immigration if required by them, or as required by law. This applies to any special category (sensitive) information that you give to us such as details of any disabilities, or dietary and religious quirements. In making this booking, you consent to this informatic eing passed on to the relevant suppliers/ persons. Certain informatic may also be passed on to security or credit checking companies. If you travel outside the European Economic Area, controls on data protection may not be as strong as the legal requirements in this country. If we cannot pass this information to the relevant suppliers/persons, whether in the EEA or not, we will be unable to provide your booking.

As explained above, a binding contract between us comes into existence when we dispatch our confirmation invoice to the lead name existince when we dispute our commitment in the teat in the read in the obtaining. We both agree that English Law (and no other) will apply to our contract and to any dispute, claim or other matter of any description which arises between us ("claim") (except as set out below). We both also garee that any claim (and whether or not involving an sonal injury) must be dealt with under the ABTA arbitration so (if the scheme is available for the claim in question and you wish to use it – see section 14 (Arbitration) below) or by the Courts of England and Wales only unless, in the case of Court proceedings, you live in scotland or Northern Ireland. In this case, proceedings must either be brought in the Courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

#### 4 BOOKINGS / PAYMENTS

4 BOOKINGS / PATMENTS
In order to confirm a booking a deposit of £150 per person or such other amount as notified to you (or full payment if booking within 71 days of departure) is required at the time of booking. The required deposit may vary depending upon the type of service being booked and will be advised at the time of booking. The cancellation charges which apply may also vary depending on the arrangements you have booked (see section 9 headed 'Cancellations/Changes' below).

Some airlines or fare types require tickets to be issued at the time of booking, in which case the deposit will be at least the full cost of the ticket which is non-refundable. Some hoteliers require full payment of accommodation costs and it may not be possible to amend or cance these arrangements after they have been confirmed. In some cases, it may not be possible to offer refunds for air tickets or accommodation costs which could incur a cancellation charge of up to 100% of that part of the arrangements. For reservations made within 71 days prior to day of departure, full payment is due at the time of booking.

Final payment of the balance of the holiday cost must be received by us 71 days prior to day of departure. In default of payment by the due date we reserve the right to treat your holiday as cancelled. In this case we will be entitled to keep all deposits paid or due at tha date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown in 'Cancellations/Refunds/Changes' below depending on the date we reasonably treat your booking as cancelled

The total package price will be determined only after all specific items are selected and will be communicated to you prior to confirmation of the reservation. The items you have selected will be detailed on your confirmation invoice. UCHL reserves the right to re-invoice your reservation should any error or omission be made in computing the total cost of all components/travel arrangements required.

#### 5 FLECTRONIC CONFIRMATION INVOICES & ELECTRONIC TRAVEL DOCUMENTS

As explained above, confirmation invoices, together with all relevant travel documents will be sent to you electronically using the email address provided by the lead name at the time of booking. We will assume that the email address given is correct, please notify us immediately if there are any changes. Confirmations are issued when all components of your booking are confirmed. You will also receive detailed travel documents approximately 21 days before your date of travel. Electronic confirmation invoices and travel documents

may be sent from a different email address to any you have used i correspondence with us, therefore you (the lead name) must check your email account (including your spam filters). If you do not receive your confirmation invoice or travel documents within ten (10) days of travelling, please call our Customer Support Team on 08000 22 30 30 between 09.15-23.00 Monday-Friday, Saturday 10.00 - 23.00 and Sunday 11.00 - 23.00.

#### 6 TRAVEL INSURANCE

We consider adequate travel insurance to be essential. Please read your policy details carefully and take them with you on holiday. It is your esponsibility to ensure that the insurance cover you purchase is suitable and ideauate for your particular needs. We do not check insurance policies

It is your responsibility to make sure everyone travelling has valid trave s (e.g. passport/visa) and has followed health advice. For up ( Government travel, security and health advice on a country to date UK G by country basis please visit www.fco.gov.uk, www.hpa.org.uk and www.nathnac.org. Please see our 'Befor Information' section below for more details.

#### 8 INFANTS

nfants under the age of 2 years on the date of outbound travel pay a reduced cost (across all cabins) as long as they sit on an adult's lag Please note infants DO NOT have a separate baggage allowance. We are unable to process requests for infant carry cots and infant seats which attach to the carry cot position. These infant facilities are neve augranteed and must always be arranged by you direct with the airline concerned. Any charge for the cot in the hotel room and for infant food has to be paid by the guest directly to the hotel. Cots and appropriate food cannot be augranteed by us.

#### 9 CHANGES/CANCELLATION BY YOU

can transfer your booking to another person (in accordance only with or rights under the Package Travel and Linked Travel Arrangements pulations 2018), who satisfies all the conditions that apply to this Both you and the new traveller are iointh liable for paying all costs we boin you and nie new iradveier are joinny lable for paying air costs we incur in making the transfer. An administration charge will be made of £50 per person for such requests. For flight inclusive bookings, you must pay the charges levied by the girline concerned. As most girl permit name changes after tickets have been issued for any reason, these charges are likely to be the full cost of the flight.

You must request any changes other than a transfer of your booking that you requies in writing as soon as possible. We cannot guarantee that such requests will be met. Where we can meet requests, an amendment fee of £50 per person will be payable by you along with any additional costs imposed by any of our suppliers

Should you wish to cancel your holiday once it has been confirmed. the lead name must advise us in writing immediately. Your notice of cancellation will take effect when it is received by us and any reimbursement due to vou in connection with such cancellation w be made within 5 days. As we incur costs from the time we confirm your booking the following cancellation charges will be pavable. The your booking the following cancellation charges will be payable. The percentage cancellation charge detailed is calculated on the basis of the total cost payable by the person(s) cancelling excluding amendmen charges. Amendment charges are not refundable in the event of the person(s) to whom they apply cancelling.

#### Period before departure within which written notification of Cancellation charge per person

cancellation is received by us cancelling

70 - 57 days 30%	
56 - 37 days 50%	
36 - 22 days 70%	
21 - 15 days 90%	
14 - 0 days / No Show 100%	

If you have booked a package, you have the right to cancel your confirmed package before departure without paying a cancellation charge in the event of "unavoidable and extraordinary circumstances" occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the package or significantly affecting transport to the destination. In these circumstances, we shall provide you with re-imbursement of the monies you have paid in accordance ith the Package Travel and Linked Travel Arrangements Regulation: 2018, but we will not be liable to pay you any compensa note that your right to cancel in these circumstances will only apply where the Foreign and Commonwealth Office advises against travel to your destination or its immediate vicinity and for the avoidance of doubt "unavoidable and extraordinary circumstances" means warfare, acts of terrorism, significant risks to human health such as the outbreak serious disease at the travel destination or natural disasters such a loods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination.

Some airlines, fare types, hoteliers, or other suppliers require full payment at the time of booking and it may not be possible to amend or cancel these arrangements after they have been confirmed. In such cases we reserve the right to pass these costs onto you in full such that the cancellation charges that apply to your booking may be different to those stated above. You will be informed of any such different on charges which may apply at the time of booking.

#### 10 CHANGES AND CANCELLATION BY US

UCHL reserve the right to make changes to and correct errors in holiday details both before and after bookings have been confirmed. We also reserve the right to cancel confirmed bookings. However, we will only cancel your confirmed booking 10 weeks or less before departure where you have failed to make full payment on time or as a result o circumstances outside our control (i.e. by reason of "force maieure" see the section numbered 11 below).

If we make an insignificant change to your holiday, we will make reasonable efforts to inform you as soon as reasonably possible if there is time before your departure, but we will have no liability to you. Examples of insignificant changes include alteration of your outward/ return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers or minor changes to services available at the hotel. Please note that carriers such as airlines may be subject to change.

confirmed Travel Arrangements. Examples of "significant changes include the following when made before departure: a change of accommodation area for the whole or a major part of your holiday, a change of accommodation to that of a lower official classification for the whole or a major part of your holiday, a change of UK departure point to one which is less convenient for you, a change of outward departure time or overall length of your holiday of twelve or more hours, the closure of the only or all advertised swimming pool(s) at your odation for an ex-tended period.

If we have to make a significant change or cancel your holiday due to a significant change, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of:

- (for significant changes) accepting the changed holiday; or
- having a refund of all monies paid; or accepting an offer of alternative travel arrangements of comparable or higher standard if available (at no extra cost); or
- if available, accepting an offer of alternative travel arrangements of a lower standard, with a refund of the price difference between the original holiday and the alternative holiday.

must notify us of your choice within 7 days of our offer. If we do not hear from you within 7 days, we will contact you again to request notification of your choice. If you fail to respond again we may either assume that you have chosen to accept the change or alternative holiday or cancel your holiday.

If we have to make a significant change or cancel 10 weeks or less pefore departure, subject to the exceptions below, we will pay you the following compensation:

PERIOD REFORE DEPARTI IRE DURING WHICH A SIGNIFICANT CHANGE OR CANCELLATION IS NOTIFIED BY US TO YOU

71 days or over	nil	
70 - 57 days	£10	
56 - 29 days	£20	
28 - 15 days	£30	
14 - 0 days	£40	

You acknowledge that you are not automatically entitled to compensation and such compensation will therefore be paid at our discretion to reflect your actual loss resulting from the change or cancellation (as applicable) that we have made. Please note that the figures auoted above are by way of guidance only and may in iate circumstances, be increased

We will not pay you compensation in the event that we make a significant change or cancel more than 10 weeks before departure or where we are forced to make a significant change or cancel your arrangements as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have peyona our control, the consequences of which we cook in the avoided even with all due care (see the section numbered 11 and headed 'Force Majeure' below). These include unavoidable technical problems with transport, changes imposed by rescheduling of ancellation of flights by the girline or main charterer. We regret that save as set out above, we cannot pay any expenses, costs or losses incurred by you as a result of any change or cancellation.

No compensation will be payable if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time) or where a change is a minor one. For the avoidance of doubt, we will endeavour to inform you of any minor changes to your booking but are not obliged to do so.

#### CHANGES AFTER DEPARTURE

Very rarely, we may be forced by reason of "force majeure" (see the section numbered 11 and headed 'Force majeure' below) to change or terminate your arrangements after your departure. If this situation does occur, subject always to our statutory duty to make suitable alternative arrangements, we regret we will be unable to make any refunds (unless we obtain any from our suppliers), pay you compensation or meet any costs or expenses you incur as a res

You have certain rights under the Package Travel and Linked Travel Arrangements Regulations 2018 if significant elements of the package cannot be provided as agreed or where the travel services are no performed or are improperly performed. Details of these rights are luded in your key-information. We shall ensure compl the Package Travel and Linked Travel Arrangements Regulations 2018 when dealing with such complaints.

#### 11 FORCE MAJEURE

/e will not be liable or responsible for any failure to perform, or delay in the performance of, any of our or our suppliers' obligation ract which are cau used by events beyond our reaso under this contract which are cause control (an event of force majeure).

In these Booking Conditions, "force majeure" includes any act, event, non-happening, omission or accident which we or the supplier of the service(s) in question could not, even with all due care, reasonably foresee or avoid. Such events may include:

- (a) strikes, lock-outs or other industrial action:
- (b) war or threat of war (whether declared or not), riot, invasion, civil strife, actual or threatened terrorist activity; (c) industrial dispute;
  (d) explosion, storm, flood, earthquake, subsidence, epidemic or other
- ural disaster, adverse weather conditions or fire uclear disaster;
- (f) building or development works local to any accommodation
- booked in connection with your travel arrangements;
  (g) failure (however temporary) in the supply or availability of utilities to any accommodation booked in connection with your trave ents: and

Please also note that certain holidays may be affected as a result of the United Kingdom's decision to leave the European Union. This could include an unavailability of certain flight routes, access to certain ports and airports and changes to the visa requirements of British citizens travelling. Please rest assured that this is something we will continue to monitor and will advise our customers as soon as possible if we become aware of any confirmed bookings that will be affected. However, since this is something which is completely unprecedented and outside our control, we would treat any such changes as force majeure, and whils we will endeavor to provide suitable alternative arrangements or refunds where possible, we will not be liable to pay you any compensation.

Our performance under this contract is deemed to be suspended for the period that the force majeure event continues. We will use ou reasonable endeavours to bring the force majeure event to a close of to find a solution by which our obligations under this contract may be performance despite the force majeure event. In particular, we reserve the right to alter or cancel your booking (including any package) as we see fit in accordance with these Booking Conditions.

Except where otherwise expressly stated in these Booking Conditions we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our agreement with you is prevented or affected by, or you otherwise suffer any damage or loss (as more fully described in the section numbered 15 entitled 'Liability' below) as a result of a force majeure event.

#### 12 EXCURSIONS

Excursions or other tours that you may choose to book or pay for when booking your holiday or whilst you are on holiday are not part of your package holiday provided by us. For any excursions or other tours that you book, your contract will be with the operator of the excursion or tour and not with us. We are not responsible for the provision of the excursion or tour or for anything that happens during the course of its provision by the operator. Excursions include any sightseeing trips, experiences, events, tours or similar that you choose to go on in resor which you pay extra for. We act simply as booking agent only when selling excursions, for the relevant supplier, who will be named on your ticketing information. The law that applies to such excursion sales will typically be the law in which the excursion takes place. If you have any

complaint about any excursion you should complain to the excursion provider and any claims should be brought against them.

#### 13 COMPLAINTS AND PROBLEMS

In the unlikely event that you have any reason to complain or experience any problems with your holiday arrangements whilst oversea, it is a condition of this contract that you take up the matter locally with supplier at the place where the services are provided (for example, the esort manager) and contact and inform us using our Helpdesk on 08000 223030 that is available from 09.15 - 23.00 Monday - Friday, Saturda reimburse any mobile phone charges to our helpdesk service office.

and we shall make prompt efforts to find appropriate solutions to any complaints you make to us concerning a defect in performance.

However, until we know about a complaint or problem, we cannot begin to resolve it. Most problems can be dealt with quickly providing you inform us and the relevant supplier

you have booked a package and whilst you are on holiday, you find vourself in difficulty for any reason we will offer you such promp acsistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and with distance communications and finding alternative travel arrangements. Where you require assistance that is not owing to any failure by us, our employees of suppliers, we will not be liable for the costs of any alternative trave arrangements or it in such assistance you require. Subject to the other terms of these booking conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances if you fail to obtain our prior authorisation before making your own travel arrangements Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party's negligence.

If you remain dissatisfied following our efforts to resolve you complaint, you must write to us at your earliest opportunity and in any event within 28 days of your return to the UK, giving full details of your complaint. You can submit correspondence via Royal Mail or email us at customerservice@sandals.co.uk. You must also, at your earliest opportunity and in any event within 28 days of your return rm the relevant supplier of the package service concerned.

We regret we cannot accept liability for any complaints or claims if you fail to notify the complaint or claim in accordance with this section 13

Nothing in these Booking Conditions shall limit or exclude our liability for death or personal injury resulting from our negligence

#### 14 ARBITRATION

Disputes arising out of, or in connection with your booking which cannot be amicably settled may be referred to arbitration if you so wish under a special scheme arranged by ABTA Ltd and administered independently. The scheme provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. Full details can be obtained from the ABTA website (www.abta.com). The scheme does not apply to claims or an amount greater than £5,000 per person. There is also a limit f £25,000 per booking. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,500 on the amount the arbitrator can award per person in respect of this element.

Your application for arbitration and other required documents must be received by ABTA within 18 months of your return from the holiday. Outside this time limit arbitration under the scheme may still be available if we agree, although the ABTA Code of Conduct (refer above) does not require such agreement.

For injury and illness claims, you can request the ABTA mediation procedure and we have the option to agree to this. Where we act as agent (for example, on excursion sales), please bear in mind that your ogen for example, on excursion sates), pieces bear infinit full your contract is with the supplier of the arrangements concerned. Unless the supplier is also a member of ABTA, only disputes relating to our actions as agent can be dealt with by the arbitration scheme or mediation procedure and not complaints about the arrangements themselves or

#### 15 HARHITY

If you book a package holiday with us we will accept responsibility for the package holiday in accordance with section 15(b) below as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018

15(a) If your arrangements do not constitute a package under the Package Travel and Linked Travel Arrangements Regulations 2018 then section 15(b) below will not apply and UCHL's obligations to you will consist of using reasonable skill and care in making your booking and arranging your chosen services, as well as using reasonable skill and care in choosing the suppliers concerned and shall be limited in accordance with clause 15(e) below.

In the unlikely event of our financial collapse/insolv that you have paid to us in connection with a non-package booking is not protected by any financial scheme. Such financial protection is only available where you book a package. If such financial protection s important to you, we recommend that you consider taking advantage of our package options or obtain appropriate travel insurance to guard against such loss.

#### PACKAGE BOOKINGS

15(b) Where you have booked a package where we are acting as an organiser, although parts of your contract will be with the other suppliers, we will accept responsibility for the arrangements making up your package as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018. As such, we are responsible for the proper provision of all the arrangements included your package, as set out on your confirmation invoice. Subject to see booking conditions, if we or the supplier negligently perform or arrange those arrangements and we don't remedy or resolve your complaint within a reasonable period of time, and this has affected the conjugant winning and reasonable period or interest, and this state after enjoyment of your package you may be entitled to an appropriate price reduction or compensation or both. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these booking conditions and the extent to which ours or our employees or the supplier's negligence affected the overall enjoyment of your package. Please note that it is your responsibility to show that we or the supplier have been negligent if you wish to make a claim against us. In addition, we will only be re-sponsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents or suppliers).

Nothing in these Booking Conditions shall limit or exclude our liability for death or personal injury resulting from our negligence.

- any injury, illness, death, loss (for example loss of enjoyment), damage ise, cost or other sum or claim of any description whatso which results from any of the following:
- (i) the act(s) and/or omission(s) of the person(s) affected or any
- iii the act(s) and/or omission(s) of the person(s) arrected or any member(s) of your porty; or

  iii) the act(s) and/or omission(s) of a third party not connected with the provision of your holiday; or

  iii) matters which were unforeseeable, unavoidable or which could not have been forestalled, including circumstances of 'force majeure' as
- defined at section 11 above.

Where any failure in the performance of the package booking is attributable to a third party unconnected with your package, or due to unforeseeable circumstances, or due to any event that could not ve been foreseen or forestalled, we will provide you with promp and reasonable assistance. Such circumstances may include you or any member of your party suffering illness, injury or death through y member of you puty softening miness, mility of death involves sadventure or as a result of any activity which does not form part of contracted package arrangements, such assistance will be limite to £100 per booking.

which do not form part of our contract (whether a package or non-package booking). This includes, for example, any additional services or facilities which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised by us and we have not gareed to arrange them as part of our contract and any excursion you purchase in resort. Please also see section 12 (Excursions) above. In addition, regardless of any wording used by us on our website, in any advertising material or elsewhere, we only mise to use reasonable skill and care as set out above and such er standard as may be required by law and we do not have any areater or different liability to you.

15(e) The assurances we give about the services we have agreed to provide or arrange as part of our contract - and the laws and regulations and norms of the country in which your claim or complaint occurred - will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws, norms and regulations applicable to those services at the time, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature which might lead a reasonable holiday maker to refuse to take the holiday in question

15(f) As set out in these Booking Conditions, we limit the maximum we may have to pay you for any claims you may make against

Where we are found liable for loss of and/or damage to any luggage or personal possessions (including money), the maximum amount we will have to pay you is £100 per person affected unless a lower limitation applies to your claim under this section 15(f) or section 15(g) below. You must ensure you have appropriate travel insurance to protect your personal belongings.

For all other claims which do not involve death or personal injury (or liability in respect of which shall be unlimited), if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price lexcluding insurance premiums and amendmen charges) paid by or on behalf of the person(s) affected in total unless of lower limitation applies to your claim under section 15(g) below. This maximum amount will only be payable where you have not received any benefit at all from your holiday.

15(a) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea or rail carrier to which any international convention or EU regulation applies, our liability (including the maximum amount of compensation we will have to par you, the types of claim and the circumstances in which compensatio will be payable) will be limited as if we were the carrier in question as referred to below. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier concerned would have to pay you under the international convention or regulation which applies to the travel arrangements in question (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating license granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, and the Athens Conventio for international travel by sea (as amended by the 2002 protocol where applicable). Where a carrier would not be obliged to make any payment to you under the applicable international convention or regulation in respect of a claim or part of a claim, we similarly not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the carrier for the claim in question. Copies of the applicable inter-conventions and regulations are available from us on request.

1.5(h) Please note, we cannot accept any liability for any damage, loss expense or other sum(s) of any description: (1) which on the basis of the information given to us by you concerning your booking prior to our accepting it we could not have foreseen you would suffer or incur if we breached our contract with you; or (2) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally, w

cannot accept liability for any business losses including self-employed

15(i) Where any payment is made, the person(s) receiving it (and their parent or avardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require

15(i) Where it is impossible for you to return to your departure point as per the gareed return date of your package, due to "unavoidable and extraordinary circumstances", we shall provide you with any necessary accommodation (where possible, of a comparable standard) for a period not exceeding three nights per person. Please note that the 3-night an does not apply to persons with reduced mobility preamant wo cap ages not apply to persons with reduced mobility, pregnant women or unaccompanied minors, nor to persons needing specific medical assistance, provided we have been notified of these particular needs at least 48 hours before the start of your package. For the purposes of this clause, "unavoidable and extraordinary circumstances" mean warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods earthquakes or weather conditions which make it impossible to

15/k) Except as specifically set out in these booking conditions, we will not accept any further or different liability than the Package Travel and Linked Travel Arrangements Regulations 2018 impose.

#### 16 PRICES

All prices quoted are calculated on rates of exchange as known at the time of booking. Prices can go up or down at any time and we reserve the right to alter the prices of any of the travel arrangements show You will be advised of the up to date price of your chosen holid including the cost of any supplements, fuel surcharges, upgrades or additional facilities (excluding any excursions, as referred to at the section numbered 12 headed "Excursions" above) that you wish to book before your contract is confirmed. Due to the volatility of the supplier's prices, quotes given can only be regarded as an indication and UCHL can only confirm the price once a booking has been made,

For arrangements which are not packages, we reserve the right to pass on any cost increases to you in full

#### 17 GROUP ROOKINGS

Vhen booking a Group (5 rooms or more) with Sandals & Beaches Resorts you will receive a separate Groups Contract which will supersede our standard terms & conditions

#### 18 OTHER IMPORTANT TERMS

- We may transfer this agreement to someone else. We may transfer our rights and obligations under these terms to another organisation. We will always tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract OR We will contact you to let you know if we plan to do this.
- 18.2 You need our consent to transfer your rights to someone else. You may only transfer your rights or your obligations under these terms to another person if we agree to this in writing in accordance with section 9 'Changes/cancellation by you' above.
- 18.3 Nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms. Neither of us will need to get the agreement of any other person in order to end the contake any changes to these terms.
- 18.4 If a court finds any part of this contract to be illegal, the rest ill continue in force. Each of the paragraphs and sections of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining
- 18.5 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date. For example, if you miss a payment and we do not chase you but tinue to provide services, we can still require you to
- 18.6 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the services in the English courts. If you live in Scotland you can bring legal proceedings in respect of the services in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the services in either the Northern Irish or the English courts.
- 18.7 Any notice that you need to send us under these Booking mple, any notice of cancellation) must be sent to UCHL's registered address, as set out below:

Registered company number: 04122639 Registered trading names: Sandals UK, Beaches UK or Grand Pineapple UK

London Greater Landon

ABTA membership number: Y6413 ATOL licence number: 11174

#### **BEFORE YOU TRAVEL - IMPORTANT INFORMATION**

Unique Caribbean Holidays Limited

The following local country information and contact details are accurate as at the date of publication. Although we make reasonable efforts to update this information, we make no representations, warranties or guarantees, whether express or implied, that this information (and the vider content on our site) is accurate, complete or up to date

#### 1 ASSISTANCE

If you experience any problems with your holiday arrangements whils y, please contact your hotelier/supplier to resolve the issue locally ontact our Helpdesk on 08000 223030 during the hours of 09.15 23.00 Monday - Friday, Saturday 10.00 - 23.00 and Sunday 11.00 23.00 and we will endeavour to put things right. Please note we will not reimburse any call charges to our helpdesk service which have been made from a mobile telephone

#### 2 REHAVIOUR

and passengers whilst boarding or in flight. The Captain or other rized airline representatives can refuse to carry anyone if the eemed unruly, unfit to travel or are a danger to the flight or othe passengers. If you are refused carriage in these circumstances you contract will terminate immediately. UCHL will have no furthe responsibility or liability to you. When you book a holiday with UCHL (whether trading as Sandals UK, Beaches UK or Grand Pineapple UK), you accept responsibility for the proper conduct for yourself and your party whilst on holiday. If your actions or those of a member of your party cause damage to the accommodation in which you're staying, or cause delay or diversion to any flight or other means of transportation u agree to hold harmless and fully indemnify (i.e. compensat mburse on a £1 for £1 basis) UCHL against any claim (inclu legal costs) made against UCHL by or on behalf of the owners of such accommodation or the operator of such flights or transportation. Most people go on holiday for rest and relaxation, so if in our reasonable pointion or in the opinion of any airline pilot, hotel manager, or other erson of authority, your behaviour is causing danger, damage to property or affecting the enjoyment of others, we reserve the right to terminate your holiday. Should this happen we will not be liable for any refund compensation or any other costs you may have to pay

#### 3 WEBSITE/BROCHURE ACCURACY & SPECIAL OFFERS

We publish the information in our brochures and on our website i advance. Prices, special offers and the hotel and general informatio are accurate at that time however they may have changed since the date of publication. We do check the information regularly and we will endeavour to tell you of any known changes or errors when you book f you already have a booking, we will advise you of any significan changes as soon as we can. Special offers may be limited, and subject to availability, and in some cases restrictions or conditions of eliaibility nay apply. As we do not control the supply of special/free offer they can be withdrawn at any time, so please ask for an advertised offer at the time of booking. In addition, there may be e special offers such as airport lounge passes or early booking offers h may apply to your holiday, however to take advantage of these offers you need to let our Reservations Team know at the point of booking cannot be added once the booking has been confirmed

#### **4 CREDIT CARD PAYMENT**

We accept payment by credit card. If multiple parties are travelling on one reservation and the payment is being split between those parties the name and billing address for each card holder is required.

#### 5 CURRENCY & CREDIT CARDS ARROAD

Cash and credit cards now work in most destinations but check with your bank to ensure your choice of card will be accepted when you are on holiday. We recommend you carry at least one credit card, or you will be asked for an imprint of your card upon arrival at any hote

#### 6 DATA PROTECTION STATEMENT

Please be assured that we have measures in place to protect the personal data comprised within booking information held by us. This information will be passed on to the relevant suppliers of your travel arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law Certain information may be passed to security or quired by law. Certain information may be passed to security or cedit checking companies. We will only pass your information on to ersons responsible for your travel plans, which may include parties based outside the European Economic Area (depending on your trave plans), where controls on data protection may not be as strong as the legal requirements in the UK. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/ religious requirements. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we will be unable to process your booking. In making this booking, you consent to this information being passed on to the relevant persons

Please see our privacy policy at www.sandals.co.uk/general/privacy

## 7 DESTINATION-SPECIFIC INFORMATION

#### AND/OR MILITARY CLOTHING

ND/ OK MILITARY CLOTHING portant Notice: The wearing of camouflage and/or military apparel illegal in Barbados. Clothing of this nature will be confiscated, and legal proceedings may arise.

#### SPECIAL PECILIESTS

If you have a special request for a facility or service e.g. adjoining rooms or low floor, we shall pass these on to the relevant supplier, by antee that it will be met, and we shall have no liability we cannot guarantee that it will be met, and we shall have no havin to you if it is not. We cannot accept any booking which is condition upon special requests being met.

#### 8 FLIGHTS - ADDITIONAL INFORMATION

(A) FLIGHT CHECK-IN TIMES (ALL DESTINATIONS)

Given the increase in pre-flight security screening the check-in time for ntic flights is 3 hours prior to departure. As the scheduled departure may be brought forward for operational reasons you mus recheck your departure time by contacting the airline directly, 24 hours before departure. Recommended check-in time for domestic and regional flights is 2 hours before the scheduled departure times. Many airlines offer on line check-in via their website.

flight timings which will be used in connection with your flight. The flight ngs shown in our brochure, on our website and/or detailed on you firmation invoice are for guidance only and are subject to alteratic and confirmation. Flight timings are outside our control. They are set by airlines and are subject to various factors including air traffic control restrictions, weather conditions, potential technical problems and the ability of passengers to check in on time.

Specific instructions relating to departure and travel arrangements will be sent with your air or other travel tickets approximately 2 weeks before departure. You must accordinally check your tickets very carefully

ediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been dispatched - we will contact you as soon as possible if this occurs. However recommend you check your final flight times on the day of departure

Any change in the identity of the carrier flight timings and/or craft type (if advised) will not entitle you to cancel or change to other arrangements without paying our normal charges except where specified in these conditions.

In accordance with EU Directive (EC) No 2111/2005, we are uired to bring to your attention the existence of a "Community list" ch contains details of air carriers who are subject to an operating ban within the EU. The Community list is available for inspection a ec.europa.eu/transport/air-ban/list en.htm.

We are required to advise you of the actual carrier(s) (or, if the actual orrier(s) is not known, the likely carrier(s)) that will operate your flight(s) at the time of booking. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) as soon as we become aware of this hange to the operating carrier(s) after your booking has beer med will be notified to you as soon as possible.

If the carrier with whom you have a confirmed reservation become carrier are unable to offer you a suitable alternative the provisions clause section 9 headed "Changes and cancellation by you" of the Booking Conditions will apply.

#### ICL FLIGHT DELAYS & CANCELLATIONS

In the event of any flight delay or cancellation at your UK or overseas point of departure, the airline is responsible for providing such assistance as is legally required by the Denied Boarding Regulations (see below).

refer to out section on Complaints and Problems (see abo

We cannot accept liability for any delay which is due to any of the reasons set out in section 15(c) of the Booking Conditions. In addition, we will not be liable for any delay unless it has a significant effect on

r flight is cancelled or delayed, your flight ticket is downgraded or boarding is denied by your airline, depending on the circumstances, the airline may be required to pay you compensation, refund the cost of your flight and/or provide you with accommodation and/or refreshments under EC Regulation No 261/2004 - the Denied Boarding Regulations 2004. Where applicable, you must pursue the airline to the compensation or other payment due to you. Reimbursement is such cases is the responsibility of the airline and will not automatically such cases is time esponsionally on the diminer and with a did with control to a refund of your holiday price from us. Your rights to a refund and/or compensation from us are set out in these booking conditions. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of our entitlement to compensation or any other payment arising from such encellation, delay, downgrading or denied boarding. This include: any disappointment, distress, inconvenience or effect on any othe ngements. The fact a delay may entitle you to cancel your flights not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your where mose drangements nove been middle in Configuration with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as to death, obvingualing or any inglinitized in definition or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations. If, for any reason, we make any payment to you or a third party which the airline is responsible for in accordance to you or a finite party written the attitute is responsible for in accordance with the Denied Boarding Regulations, you must, when requested, assign to us the rights you have or had to claim the payment in question from the airline. If your airline does not comply with these rules you may complain to the Civil Aviation Authority on 020 7453 6888 or by e-mail to passengercomplaints@caa.co.uk or see www.caa.co.uk - Referring Your Complaint to the CAA

#### (D) FLIGHT DELAYS & CANCELLATIONS (NON-FLIROPEAN LINION CARRIERS & EUROPEAN UNION CARRIERS USING A NON-FUROPEAN LINION CODESHARE PARTNERS

Passengers who are travelling with a Non-EU carrier departing from a Non-EU airport are not covered by the EC Regulation 261/2004 Denied Boarding, Cancellation & Delay. This restriction also applies to passengers travelling with a EU carrier who are operating a codeshare light with a Non-EU carrier and the flight departs from a Non-EU Airport. The EU carriers which we currently use are British Airways Flybe British European, Thomson Airways, Thomas Cook Airline & Virgin Atlantic. Please ask us for codeshare details at the time of booking. We strongly recommend that passengers who are not covered by EC Regulation 261/2004 should ensure that their travel insurance a consequence of flight cancellation and lengthy delays, including any ng costs which may grise due to force majeure situations (see section 11 of the Booking Conditions), particularly those caused by extreme

#### (E) FLIGHT LLIGGAGE ALLOWANCE &

DITIONAL LUGGAGE CHARGES

The luggage allowance on intercontinental services varies from airline to airline and cabin class with regards to weight and size. In addition the vast majority of airlines now permit only one piece of checked baggage free of charge and extra baggage will be accepted on payment of the appropriate charge to the Airline either before or at the time of travel. Some Airlines will charge for all luggage on flights booked as a published fare and also on some US Domestic flights. Please carefully check the Airlines website regarding the applicable baggage charges, allowances and restrictions before you travel, are fees are payable at the time of check-in and they are subject to change

#### (F) FLIGHT MEAL REQUESTS & IN-FLIGHT CATERING

The majority of airlines require at least 48 hours' notice for any special meal requests, including children's and vegetarian meals. We strongly recommend that you contact the airline direct, however, such requests cannot be guaranteed. Complimentary in-flight catering and non-alcoholic beverages are usually provided on transatlantic flights only. The knife and fork symbol on the airline documents is purely an indication that food will be available, it does not signify that complimentary meal service will be offered.

#### ICLEUGHT DECONFIDMATION

navoidable last-minute changes to scheduled flight times can occur at any time (even after the documents have been issued). It is essential that you econfirm every flight with the relevant airline 24 hours prior to departure.

#### (H) FLIGHT SEAT REQUESTS

We are unable to guarantee any seat requests for specific seating arrangements and it may not be possible to obtain seats together. If you have a specific seating requirement or wish to be seated together you must contact the airline direct and you should be aware that some airlines charge a supplement for pre-allocated seating. All flights are non-smoking. We cannot accept any booking that is conditional upor special requests or seat allocation requests being met

#### (I) FLIGHTS - SCHEDULED AND CHARTER AIRLINES & CODESHARE PARTNERS

transportation is by scheduled service of IATA (International Air Fransport Association) member airlines and certain charter carriers. Al details are correct at time of going to press and are liable to change at any time. Our confirmation invoice will detail the airline operator, origin/ destination airports and provisional timings of reserved flights. Infor on aircraft type, flight routings and timings of designated flights provided at time of booking is subject to change. Changes to the schedule or flight time will be advised on your final Travel Documents but it is possible that further changes can occur. It is essential that you reconfirm every flight with the relevant airline 24 hours prior to departure. We/airlines reserve the right to substitute alternative aircraft and/or airlines at any time. Scheduled and Charter flight timings and days of operation are subject to change. We will advise you of any significant change as soon as we are informed by the airline or main charterer.

Any change in the identity of the carrier(s) flight timings and/or aircraft e will not entitle you to cancel or change to other arrangen hout paying our normal charges.

Please be aware that charter flights and some promotional fares and published fares of schedule airlines, require full payment at the time of booking and are non-refundable, this may increase the deposit required to confirm your booking. It is essential that at the time of booking pass names are an exact match with names as they appear in passports

It is common practice for scheduled airlines to use a codeshare-system which may include you flying with a partner airline. Where this situation occurs, it is not classified as a major change.

#### O HEALTH & TRAVEL ADVICE

Travel Advice Unit issues and The Foreign and Commonwealth Travel Advice Unit issues and frequently updates advice for those travelling outside of the UK as to requently updates device to mose indefining obside of the order of safety and security, entry requirements, travel warnings and health. You are advised to check this information before you decide on where to holiday and before you go by accessing the latest Travel Advice on www.gov.uk/foreign-travel-advice

for travel to the USA. Mexico & the Caribbean. It is your responsibility to ensure you are aware of all recommended vaccinations and health precautions in good time before departure. Details are available from your GP surgery and from the National Travel Health Network and Centre www.nathnac.org. Information on health abroad is also available on www.nhs.uk/Livewell/Travelhealth. At the time of publication of this brochure, we are not aware of any compulsory health requirement policable to British citizens taking any of the holidays featured i is brochure. For holidays in the EU/EEA you should obtain an EHIG (European Health Insurance Card) prior to departure from www.ehic. pra.uk. An EHIC is not a substitute for travel insurance. Vaccination and other health requirements/recommendations are subject to change at any time for any destination. Please therefore check with a doctor or clinic not less than six weeks prior to departure to ensure that you have

It is the party leader's responsibility to ensure that all members of the party are in possession of all necessary travel and health documents before departure. All costs incurred in obtaining such documentation must be paid by you. We rearet we cannot accept any liability if you are refused any transport or into any country due to failure on your part to carry all required documentation. If failure to have any necessary travel or other documents results in fines, surcharges or other financial penalty being imposed on us, you will be responsible for reimbursing us accordingly

sports or winter sports) whilst on holiday participation is at your own risk and it is your own responsibility to obtain the relevant insurance. For your own interest we strongly recommend that you arrange cover with a comprehensive holiday insurance policy to travel on any of our holidays.

#### 10 HOTEL ACCOMMODATION

Hotel prices are generally based on 2 adults sharing a room. Child or 3rd/4th adult prices may be based on the existing bedding in the hotel room. While some double rooms in the hotels have two double beds, this is not always the case and, depending on the size of the hotel rooms, some may only have one double bed or two single beds. Please note lost rooms DO NOT provide three single beds. A cot or rollaway rill usually incur an extra charge. All accommodation is based on of House' or the category stated which may be located in any part of the hotel. In general, rooms are available by 3pm on the day of your arrival and should be vacated by 11am on your departure. In most hotels, the minimum check-in age is 18 years and above. Many hotels are keen to encourage a healthy env ment and it is common for properties to adopt an entirely smoke free policy. Full details will be provided locally.

#### (A) PHYSICALLY CHALLENGED CUSTOMERS

UCHL welcomes all customers and we endeavour to meet all individual needs. In order to assist you, we must be advised at time of booking of any disability and special requirements and will forward an ABTA disability checklist for you to complete and return to us. Special facilities can be requested but may not be guaranteed. Where you make special requests, or we cannot guarantee the suitability of particular accommodation, resorts, transport and services we will inform you and give you the opportunity to change your holiday. If we reasonably feel inable to properly accommodate the particular needs of the person connormed, we reserve the right to decline or cancel the booking. We cannot be held responsible if you fail to tell us about special needs/ requirements that will affect your holiday experience and this means we will not compensate you. In the event that an airline and/or a ship refuses passage to you (or to any member of your party) on the grounds of ill health or on the grounds of any other perceived problem with your physical or mental condition, we will not be liable for any and all consequences that arise from this. Please note that forms must be completed and returned to us within 28 days of booking or 21 days hefore departure, whichever is soones

NB. Please note that whilst we try hard to meet the needs of every individual Grand Pineapple Beach Nearil Sandals Regency La Toc Golf Resort & Spa, Sandals Grenada and Sandals Ochi Beach Resort are not equipped to cater for the physically challenged and therefore we do not recommend them to customers who require special assistance

which may affect your holiday develops after your booking has been confirmed. Failure to do so may limit your rights under the Package Travel and Linked Travel Arrangements Regulations 2018.

#### (B) HOTEL BLILLDING AND DEVELOPMENT WORK

Many cities and hotels change and develop constantly. We have no control over building work, but we will do our best to tell you about any specific work going on at your accommodation, if there is time before you go on holiday. We are reliant upon information received from the hotels and the details provided by them. Please do bear in mind however, that it is extremely difficult to foresee the extent, nature and effect of any such activity at a particular time

Hotel categories and ratings are taken from our own Sandals rating system, rather than any official categorisation, so you can see at a alance, the relative standard of each property.

#### (D) HONEYMOON & ANNIVERSARY OFFERS

Honeymoon and Anniversary offers which appear within the hotel description are provided on a goodwill basis by the hotelier and y be changed or withdrawn; some offers are also subject to local silability. If you are celebrating a honeymoon or anniversary and meet the conditions of the offer do ensure that this is registered at the time of booking. You will be expected to provide official verification, so you should travel with your Marriage Certificate.

#### (E) MARRIAGES & RENEWAL OF VOWS

Whilst resorts welcome all guests, local laws in the USA and Caribbean (including The Bahamas) may prohibit same sex marriages and/or

#### (F) SANDALS SELECT REWARDS

Membership of Sandals Select Rewards is completely free (the only relationship requirement is that you are a past guest of Sandals or Beaches Resorts). Upon joining members will receive 10,000 enrolment points. For further details view www.sandalsselect.co.uk. Telephone 0800 197 89/6 or email sales@sandalsselect co.uk LICHL are unable to ntee that Sandals rewards will be credited to your account and will not accept liability for any discrepancies.

#### 11 PASSPORTS & VISA REQUIREMENTS

It is the passengers' responsibility to be in possession ot a valid machine-readable passport and/or visa if required. This applies to children and babies. Your passport must be valid for six months beyond the duration of your stay and visas may be required. Requirements may change, and you must check the up to date position in good time before departure. We regret we cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry correct documentation. If failure to have any necessary ravel or other documents results in fines, surcharges or other financia penalty being imposed on us, you will be responsible for reimbursing us accordingly. These guidelines apply only to holders of UK Passports. Travellers who do not hold a UK Passport should check the passport and visa requirements with the relevant Embassy, ensuring they allow adequate time to complete formalities before the date of departure.

#### (A) ESTA \_ ELECTPONIC SYSTEM FOR

The majority of British machine-readable passport holders do not normally require a visa to visit the USA providing they will be in the USA no more than 90 days, hold a return ticket, do not have a criminal record and complete the Electronic System for Travel Authorization Scheme, known as ESTA at least 72 hours before travel

Any passengers holding a British passport issued overseas, will be required to prove, upon check-in and arrival, that they have accommodation booked in the USA and have the full address of that, including the zip (postal) code. We provide this information on your accommodation youcher so do ensure you keep this to hand. Please note that any passengers who are denied entry as incomplete documentation will not be eligible for a refund.

The LIS have a compulsory online registration under the Electronic System for Travel Authorization scheme, known as ESTA, which contains the same information as the I-94W form previously handed out on board aircraft which a passenger was required to complete and present to US immigration. The ESTA has replaced the I-94W and all travellers from Visa Waiver Countries only must apply for Travel Authorisation at least 72 hours in advance of their departure and must also have a machine readable passport. The U.S. Department of Homeland Security DHS operate these additional controls and all travellers will be responsible for supplying and processing this online declaration

The ESTA can be applied for online at esta.cbp.dhs.gov. Please and exclusions apply. ESTA covers multiple entries and is valid for two years. The ESTA is not a visa and only pre-screens the traveller and allows him or her to travel to the United States and apply for admission. approved ESTA is not a guaranteed entry but is a prerequisite to travel to the United States by air or sea. A person from a non-visa waiver country should not attempt to apply for an ESTA and will require a US entry Visa.

Failure to obtain an ESTA could result in a passenger being denied boarding by the airline. The alternative is to hold a valid visa. The ESTA is part of the Visa Waiver Programme and does not replace the need for a visa. The Visit USA website www.visitusa.ora.uk/visitors/ esta.aspx carries some useful background information

#### (B) ESTA REQUIREMENTS FOR PASSENGERS TRAVELLING TO MEXICO & THE CARIBBEAN VIA US GATEWAY CITIES

All passengers who are travelling to Mexico or the Caribbean via US Cities are required to complete both the Electronic System for Travel Authorisation scheme known as ESTA and must also provide Secure Flight Passenger Data information which applies to all carriers operating within US airspace. The ESTA can be applied for online at esta.cbp.dhs.gov. fees apply.

IC) SECURE FLIGHT PASSENGER DATA

Secure Flight has been introduced by the United States Transportation Security Administration (TSA) for passengers on all flights travelling in and out of the USA. This means that all bookings must have the following Secure Flight Passenger data (SFPD) collected and shown in the passenger's booking Passenger full name, date of birth, gender, itinerary. If applicable, Redress Number (Redress Number is a unique number given to a person who has previously been incorrectly identified as a watch list match). The TSA requires passengers to provide andatory Secure Flight Passenger Data before ticketing. To assist data bllection, call our Reservations Team on 08000 223030. Secure Fligh is intended to address the security and efficiency of airline watch lis checking. Compliance with Secure Flight is mandatory for all carriers operating within US airspace. Please be aware that Secure Flight does not replace APIS or ESTA and this information must still be provided. We ongly recommend that this information is captured as early as possible tring the booking process to avoid difficulties with flight documentation.

#### 12 TRAVEL DOCUMENTS

Confirmation Invoice and Travel Documents will be sent electronically using the email address supplied at the time of booking. If you do not receive your travel documents within 10 days of travel, please call our Customer Support Team on 08000 22 30 30. Documents will not be issued until full payment has been received. In the event that we are asked to reissue certain travel documents and we garee to do so, an administration charge of £50.00 per person will be payable by you

All parts of the world can be prone to erratic changes in weather patterns and many of the destinations featured have a tropical climate where heavy rainfall and strong winds occur. Some parts of the world are ionally affected by hurricanes, tropical cyclones and unusual levels of rainfall particularly during June – November. Local tours and service may be affected by the weather. We cannot be held responsible for the weather but will lend appropriate assistance if required. Should your travel arrangements be affected by weather conditions UCHL will enaeavour to assist and offer practical support, however, such occurrences are treated as 'force majeure' (see section 11 of the Booking Conditions) and we shall ents be affected by weather conditions UCHL will endeavour to not be liable for any changes to your itinerary or arrange

#### 14 KEY RIGHTS UNDER THE PACKAGE TRAVEL & LINKED TRAVEL ARRANGEMENTS REGULATIONS 2018

performance of all the travel services included in the contract.

Travellers will receive all essential information about the package before concluding the package travel contract. There is always at least one trader who is liable for the prope

Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.

Travellers may transfer the package to another person (in certain

and get a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate

fee before the start of the package in the event of exceptional mstances, for instance if there are serious security problems at the destination which are likely to affect the package. Additionally travellers may at any time before the start of the package

terminate the contract in return for an appropriate and justifiable

If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem

ellers are also entitled to a price reduction and/or compens for damages where the travel services are not performed or are operly performed.

The organiser has to provide assistance if the traveller is in difficulty.

If the organiser or, in some Member States, the retailer becomes insolven payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. We have taken out insolvency protection with the financial protection entity The Air Travel Organiser's Licensing (ATOL) as set out above

The Package Travel and Linked Travel Arrangements Regulations 2018 can be found - www.legislation.gov.uk/uksi/2018/634/contents/made

Unique Caribbean Holidays Limited Registered company number: 04122639 Registered trading names: Sandals UK, Beaches UK or Grand Pineapple UK

#### Reaistered address:

32 Ives Street CINS SMS

ABTA membership number: Y6413 ATOL licence number: 11174

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